



Rewards Points/Coupons Frequently Asked Questions

- **How do I earn Rewards Points?**
 - It's easy! Shop online or in the store and earn 1 Reward Point for each dollar spent (before tax total)
- **How will I get my Rewards Coupon?**
 - When you have earned 100 points you will automatically get a \$10 Reward Coupon valid for up to 12 months from date of purchase
- **When will I receive my Rewards Coupon?**
 - As soon as your rewards points balance reaches 100, the coupon will be automatically awarded in your online profile.
- **Why didn't I receive my Rewards Coupon?**
 - You must give your name at the time of checkout so that all purchases are credited to your account and earn Rewards Points. No adjustments will be made after you leave the store.
- **How do I redeem my Rewards Coupon for online purchases?**
 - At this time, you must call the store to redeem a coupon online.
- **Can I use expired Rewards Coupon?**
 - No, each coupon is good for 12 months from the date of purchase. Please use them within that time frame.
- **How do I check my Rewards Points balance and Coupons?**
 - You can check your Reward points balance and saved coupons in your online profile. Log in and click on the Rewards tab. <https://www.aandefabrics.com/c/account/login.php>
- **What if my Reward Coupon is lost or stolen?**
 - To protect your coupons earned, please don't share your online account and/or password with anyone else. We will verify your identity when checking out to prevent anyone else from using your coupons without permission.
- **Who can redeem coupons that are in my account?**
 - Coupons will be redeemed in person at the time of checkout. The account owner must be present at the time of checkout to authorize the use of any available coupons.