



FLAVOR OF THE MONTH FREQUENTLY ASKED QUESTIONS

Q: When do the kits reveal?

A: The kits reveal the last Saturday of the Month.

Q: When will I receive my kit?

A: Kits will begin shipping the following week after the reveal. Kits can take up to two weeks for shipping to complete. Kits are carefully handpacked by Kimberly and Teresa.

Q: When will I be charged?

A: Subscriptions: Initial payment will be charged at time of purchase then payment for the subsequent kits will be on a monthly basis. If you choose to pay all 3 months at once it will auto-renew for the next 3 month subscription. (You may cancel if you choose not to continue the following 3 month cycle.)

Q: Can I cancel my subscription?

A: You may choose not to sign up for another 3 month subscription but each subscription lasts for 3 months, either paid all at once or charged monthly.

Q: How long is the subscription?

A: Currently we ask for a commitment of 3 months, however the way the payment is set up you will continue to be charged until YOU cancel.

Q: What forms of payment do you accept?

A: We accept PayPal and all major credit cards. Can I pay for the entire 3 month subscription at once? Yes, you will be able to make that choice on the website at scrappingforless.com

Q: How will the kit be shipped?

A: We are shipping via the United States Post Office.

Q: What is the cost of shipping?

A: Shipping will be increasing to 7.00 due to USPS increase that happened in January of 2018.

Q: Can my order include additional items?

A: Unfortunately additional items cannot be added to a subscription because of the nature of the payment process. If you place orders for additional items when you purchase your kit, we will ship the most economical way possible. **Edited to add: We are working on being able to provide a purchase option with no additional shipping charges.**

Q: Can I place an order if I am an international customer?

A: Yes, you certainly can...however, at this time our shipping service only captures 1 month shipping at a time so if you opt to pay all 3 months at once please know that I will need to either invoice you via Paypal or you can call me with a CC# and I can charge you that way. (I am sorry for this inconvenience, the shipping service is working on a solution.)

Q: What happened to my free 3 month subscription stamp?

A: To expedite shipping we have done away with this stamp and will begin giving a discount code to subscribers each month via an email blast on the 5th of the month. It will be a 5% code for you to use each month...Each month this code will be different so it is vital you check your email on the 5th each month.

Q: Will I always receive exactly what is shown in videos, blog posts etc?

A: Due to the quantities we need to purchase of the various items in this kit at times you will receive a comparable item. Ink cube colors may vary, types of stickers may vary, brands of embellishments may vary. But one thing remains, you will receive the correct quantities of items you need for your purchased level.

Q: Where can I find the checklist and the sketch sheet because they weren't in my package?

A: In order to streamline our process we are now going to include these two items as available documents on our [download page](#).

Q: Where can I find access to these FAQs in case I would like to refer to them again?

A: Again they will be available on our [download page](#).

We totally appreciate your support of this program. It's growth has been phenomenal. Please bear with us as we are making sure you receive the absolute best customer service we can provide. Do not hesitate to contact us for any reason. Should you have any additional questions or concerns

please contact us at kimberly.scrappingforless@gmail.com please allow 48 hours for response.
Thank you and we hope you thoroughly enjoy this kit!