Return Policies

Sewing Machines & Appliances

Unopened machines can be returned for full refund within 14 days. Floor models or opened stock, subject to inspection, are eligible for exchange, or for return with 20% re-stocking fee, also within 14 days. Purchases of pre-owned machines are final.

Notions & Accessories

Returns of notions and accessories purchased from the Sewing Center of Santa Fe (excepting cut fabric) are reviewed on a case by case basis. But generally speaking, if it is unopened, in good working order, and was not a special order; or if it had a manufacturer's defect we will generally give you a refund or store credit. Please call if you have questions about a return of anything purchased.