

UPDATED March 2020 Newsletter

Hello everyone, due to recent regulations instituted via Governor Hogan's executive order, our store policies are changing rapidly, and you need the latest information. We thank you for your patience & understanding.

We understand you may get "cabin fever" and want to leave your home, but please remember the health & safety of everyone is crucial at this time. In addition, to assist those looking for a definition of words regarding covid19, a glossary of terms can be found [HERE](#).

Coronavirus/Covid-19 update

As of - Tuesday, March 31, 2020 - until further notice:

- We are OPEN for business – with certain restrictions (which may change at a moment's notice)
- New Hours of Operation are: Monday-Saturday 10am-7pm, Sunday 10am-6pm
- NO more than 5 individuals allowed in the store at one time (including employees)
- Please adhere to the mandated 6-foot social distancing
- DO NOT linger/loiter. When your transaction is complete, please exit the store.
- NO cash - ALL purchases are credit card only
- NO complimentary taste testing
- NO complimentary re-wicks
- We will not handle your device UNLESS installing new coils or performing repairs (we will sterilize the device)
- Shipping is available via USPS
- *CURBSIDE PICKUP* now available via our website
- *DELIVERY* now available via our website

****Note – Delivery or Curbside or Shipping is preferred at this time. These options help alleviate the possibility of the continued spread of covid19****

Curbside Pickup Info:

During checkout, select "curbside pickup". Call the store upon your arrival at 301-498-8273. We will bring your items to your vehicle – please have ID ready to verify the order, your identity, and age.

Delivery Info:

We will deliver your order to your home/workplace provided the delivery address is within the following Zip Codes (10-mile radius):

21077, 21144, 20701, 20794, 21076, 20755, 20724, 20763, 21240, 21075, 21113, 21061, 21046, 20797, 21062, 21090, 20709, 20726, 20725, 20723, 21108, 21045, 20708, 21054, 20707, 21227, 21150, 21250, 21114, 20717, 20718, 20719, 21060, 21043, 21044, 21225, 20715, 21228, 20720, 21032, 21146

Delivery is ONLY available Monday–Saturday, 12pm-6pm. If your order is received after 6pm, it will be added to the next delivery day.

We will call you when your order is leaving the store and give an approximate time of arrival. When our employee arrives, they will call you to come outside to the vehicle. Please have ID ready to verify the order, your identity, and age (21yrs+). Our employees will not enter any buildings for deliveries (i.e. apartment or otherwise).

Military residing on Ft. Meade:

We will call you when your order is leaving the store and give an approximate time of arrival. However, deliveries will ONLY be made to the Visitor's Center area located outside of Reece Gate.

Due to rapid policy changes, ALL updates are available on the [News/Events](#) page on our website (vapechalet.com).