

Florida Scuba Divers Return Policy:

# Simple Return Policy - Online and In-Store

To help you enjoy your time in, on, and around the water, we stand behind the products we sell. If you're not satisfied

with your Florida Scuba Divers purchase, please let us help you with a return, exchange or repairs.

Most items we sell can be returned for a replacement or refund within 30 days of purchase. Items must be in new condition,

with original tags, packaging, and manuals along with your sales receipt.

The following items are subject to a 20% restocking fee:

- Diving scooters all have motors. Warranty returns need to go back to manufacturer for repairs.
- Diving computers with logged dives
- Camera and imaging equipment that has been removed from original packaging.
- The following items may not be returned or exchanged.
- Bathing suits, mouth pieces, and snorkels are items of personal hygiene and for health reasons may not be returned
- once used or worn. Items that have never been worn or used in original packaging or with original tags attached
- are never a problem to return.
- SCUBA cylinder sales are final. Sorry, we do not offer refunds or exchanges on tanks.
- Refunds for any returned Free Shipping item will be deducted by the

amount of the free shipping incentive  
from the original order.

To make it easy on you, items purchased in-store or online can be brought back to a store for exchange or refund.

## How to Return or Exchange in a Store

Simply bring back your item in its original product packaging (tags attached for clothing) with proof of purchase to

the customer service desk for return or exchange.

## How to Send Us a Return

Pack the item securely, including the original product packaging and tags. (Tip: Re-use the bag or box your order came in. Be sure to cover all existing shipping labels!)

Include proof of purchase (invoice, store receipt) and print & fill out our [Return & Exchange Form](#)

Address box or bag to

Florida Scuba Divers  
Attn: Returns/Exchanges  
635 Northlake Blvd.  
North Palm Beach, FL  
33408

Send your package using a carrier that can provide tracking and insurance. Unfortunately, Florida Scuba Divers is not responsible for items lost or damaged in transit.

## How to Exchange an Item Online

Place a new order for the correct size that you need. If the item incurs shipping charges, call us at 561-270-5788 to

place the order and we will waive shipping charges for the exchanged item.  
Follow the instructions above to return the original item.  
Remember, you can always exchange in a store any items bought online or in-store.