

Scuba Monkey & Blue Lagoon policies & updates

Store Hours

(9am – 5pm) 7-days

1. Housekeeping
 - 1.1. Regulated by the health department we are always required to maintain a constant level of 1-5 ppm of CL in our pool to kill 99.9% of viruses and transmittable diseases. We are required to monitor this and as an extra precaution have doubled out testing times to insure at no point we drop outside of limits. We have self-regulated to maintain a higher level of 3-5 ppm.
 - 1.2. While cleanliness is always a priority, like most businesses, with these unsettling times we are maintaining a vigilante schedule of cleaning all common surfaces with only beach products. Credit Card Machines, Pens, countertops and such are cleaned after each use. Retail masks, rental gear and Aerobics equipment are sanitized after each use.
2. Classes
 - 2.1. Swim - We can conduct our swim classes however we have made a few changes to ensure the safety of customers and our staff. We are only permitting students to remain at facility during classes. If you are a parent or guardian, we ask you insure your child is ready for class and drop your child off no earlier the 5 min before class and pickup when class concludes. Our class count has been maintained to minimize contact and if needed we will conduct an additional class to insure proper levels.
 - 2.2. Aerobics – Due to the continued risk presented we are discontinued Aerobics classes until further notice. For current member we will add closure time to end of membership from 3/23/20.
 - 2.3. Dive Classes – All classes are being conducted with no schedule change. The only change is location of open water dives. We must use Devil’s Den for open water portion due to statewide park closures. We do ask the entrance fee for this park paid at the time of class if unable to conduct elsewhere (\$30).
3. Birthday Partys – All will be rescheduled until restrictions are lifted.
4. Retail space – All remaining services outside of Pool area an open and available (Rental Gear, Equipment Servicing, Tank Hydros/Fills, and equipment sales) with the noted change of limited only 9 in the retail area at a time. Any equipment tried will be isolated, sanitized and returned to location if unbought.
5. Return policy – Any equipment purchased will not be permitted for return unless a design defect is present. Returns on Instructional training will be rescheduled, or store credit issued.
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