

Scuba Monkey & Blue Lagoon policies & updates

Store Hours 7 Day 8am-7pm

Thank you for your consideration and support as we navigate all the changes to our businesses and lives brought on by the COVID-19 situation. We hope that you and your loved ones have remained healthy since we last met.

We would like to take this time to update you on our procedures as we begin to open in this new world. We are eager to get life back to normal but also understand that it will be a process and we will need to be flexible and patient as we get more direction from our local and state officials.

1. Housekeeping

- Regulated by the health department we are always required to maintain a constant level of 1-5 ppm of CL in our pool to kill 99.9% of viruses and transmittable diseases. We are required to monitor this and as an extra precaution have doubled out testing times to insure at no point we drop outside of limits. We have self-regulated to maintain a higher level of 3-5 ppm.
- While cleanliness is always a priority, like most businesses, with these unsettling times we are maintaining a vigilante schedule of cleaning all common surfaces with only beach products. Retail masks, rental gear and Aerobics/Swim equipment are sanitized after each use.

2. Classes

- **Swim** - We can conduct our swim classes however we have made a few changes to ensure the safety of customers and our staff. If you are a parent or guardian, we ask you ensure your swim student is ready for class and drop the student off no earlier than 5 min before class and pickup when class concludes. Within the pool area only one parent or Guardian will be permitted but we will have seating outside for additional guests. This will allow us to maintain CDC recommended levels inside the pool area. No more than 15 permitted in pool area.
 - **Aerobics** - Due to the increased risk outside of pool we are maintaining a class count of 14 max. This is particularly an issue in between classes. Each class will be 50 mins allowing 5 mins before and after to get ready. Until the limitations of gathering are lifted, we are limiting showering to rinsing only. We are also asking everyone to maintain social distancing of 6 ft outside of pool. Class participation is limited to one class, no back to back unless there are empty spaces. This is to try to ensure that all members have access to classes. If you would like to participate in a back to back class, you must exit the pool area and if there is availability once the next class begins, then you may reenter the pool area.
 - **Dive Classes** – All classes are being conducted with no schedule change. The only change is location of open water dives. We must use Devil's Den for open water portion due to statewide park closures. We do ask the entrance fee for this park paid at the time of class if unable to conduct elsewhere (\$30).
3. Retail space – All remaining services outside of Pool area an open and available (Rental Gear, Equipment Servicing, Tank Hydros/Fills, and equipment sales) with the noted change of limited only 9 in the retail area at a time. Any equipment tried will be isolated, sanitized and returned to location if unbought.
 4. Return policy – Any equipment purchased will not be permitted for return unless a design defect is present. Returns on Instructional training will be rescheduled, or store credit issued.

Aerobics Classes Guidelines

In order to maintain the current social distancing guidelines and best practices, we will be adjusting the following procedures:

- All aerobics classes will be limited to **14 participants**. This will also be the limit to the number of people in the pool area / pool at any given time.
- The classes will need to be adjusted to 50 min duration to accommodate changing and signing in before and after classes with enough time to keep to the 14 person max.
- We ask that you only change or a quick rinse after classes, **no full showers**, so that we can get everyone in and out in a reasonable fashion to begin the next class.
- Additional classes have been added to the schedule with a video instruction instead of live instructor. This allows us to add more classes to try to accommodate more members without putting instructors at higher risk. There will be someone monitoring the class for safety reasons but may not physically be in the pool area. All classes are participation at your own risk.
- We will **not permit any roll over / back-to-back classes** until the social distancing guidelines are lifted. Once your class is completed, please exit the pool and as timely as possible, leave the area. If there are available spaces for the next class at the start of that class, you may re-enter and begin another session. Spaces will be first come, first served with no preregistration or holding spots. Please keep others in consideration as everyone wants to have the chance to enjoy the pool.
- At this time, we will not be doing classes on Tuesdays but have added classes on Sunday (8 & 9), Friday (10 & 11) and Monday/Wednesday/Thursday (10am) instead.
- There will be chairs set up outside for your convenience while waiting for class to begin. Please understand we will be letting 1 person in per 1 person out once we have reached capacity.

Aerobics Weekly Schedule

| Time | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Sunday |
|----------|-----------------|---------|-----------------|-----------------|----------------|----------|-----------|
| 8:00 AM | Video Led | | Video Led | Video Led | Video Led | | Video Led |
| 9:00 AM | Instructor Led | | Instructor Led | Instructor Led | Instructor Led | | Video Led |
| 10:00 AM | Video Led | | Video Led | Video Led | Video Led | | |
| 11:00 AM | Silver Sneakers | | Silver Sneakers | Silver Sneakers | Video Led | | |
| 12:00 PM | Instructor Led | | Instructor Led | Instructor Led | Instructor Led | | |
| 6:00 PM | Instructor Led | | Instructor Led | Instructor Led | | | |

Swim Classes Guidelines

In order to maintain the current social distancing guidelines and best practices, we will be adjusting the following procedures:

- If you are a parent or guardian, we ask you ensure your swim student is ready for class and drop the student off no earlier than 5 min before class and pickup when class concludes.
- Within the pool area **only one parent or Guardian** will be permitted but we will have seating outside for additional guests.
- We ask that chairs and tables are not moved; they have been set to Maximize safe distances.
- There will be chairs set up outside for your convenience while waiting for class to begin. Please understand we will be letting 1 person in per 1 person out once we have reached capacity.
- We ask that you only change or a quick rinse after classes, **no full showers**, so that we can get everyone in and out in a reasonable fashion to begin the next class.
- Until restrictions are lifted there are no single lesson makeups.

Scuba & Freediving Classes Guidelines

- All classes are being conducted with no schedule change.
- Class count will be maintained with a max of 8 in a class.
- Within the pool area **only one parent or Guardian** will be permitted until space limit is reached but we will have seating outside for additional guests.
- We ask that you only change or a quick rinse after classes, **no full showers**, so that we can get everyone in and out in a reasonable fashion to begin the next class.
- The only change is location of open water dives. We must use Devil's Den for open water portion due to statewide park closures. We do ask the entrance fee for this park paid at the time of class if unable to conduct elsewhere (\$30).

Birthday & Event Venue Guidelines

In order to maintain the current social distancing guidelines and best practices, we will be adjusting the following procedures:

- We are only permitting a MAX of 15 in the pool at one time.
- MAX of 25 is permitted in pool wet deck area.
- We have separated tables to allow for social distancing
- Face Masks are not required in pool area but are encouraged.