

# Store Returns Policy

We want our customers to be happy with the service and merchandise we provide. Occasionally that may not happen, in which case we will strive to do what is right for our customer and our business both when we can .

**Items meeting the manufacturer's warranty will be accepted under the manufacturer's terms and the following terms:**

- A. Inspect your items before leaving the store for fit and condition.
- B. Used or damaged items will not be accepted for any reason.
- C. A receipt **must** be provided by the customer for returned items.

**Items sold will not be accepted after 5 business days unless still in original condition and packaging.**

1. Full refund for purchase under above conditions that were made by CASH.
  2. In-Store credit will be made under the above conditions if the purchase was made by Check, Credit or Debit Card. No cash back for balances will be given, only store credit.
- **NOTE:** A 10% charge card fee will occur for refunds by credit or debit card if the customer does not wish to receive store credit.
  - **SPECIAL NOTE:** Close out items of 30% discount or more will not be accepted. All sales of close out items are final.