

OWNER'S MANUAL

# REFURBISHED AIR CONDITIONER

**Read this owner's manual thoroughly before operating the appliance and keep it handy for reference at all times.**

**R-LW1016ER | R-LW1216ER**



[www.lg.com](http://www.lg.com)

# TABLE OF CONTENTS

## **3 SAFETY INSTRUCTIONS**

---

- 3 IMPORTANT SAFETY INSTRUCTIONS

## **8 PRODUCT OVERVIEW**

---

- 8 Exterior Parts
- 8 Interior Parts

## **9 INSTALLATION**

---

- 9 Electrical Data
- 10 Installation Overview
- 11 How to Install the Unit
- 11 Window Requirements
- 11 Preparation of Cabinet
- 12 Cabinet Installation

## **15 OPERATION**

---

- 15 Control Panel and Remote Control
- 16 Wireless Remote Control
- 17 Ventilation
- 17 Air Direction
- 17 Additional Features

## **18 MAINTENANCE**

---

- 18 Air Filter

## **19 TROUBLESHOOTING**

---

- 19 Before Calling for Service
- 19 Normal Sounds You May Hear

## **22 WARRANTY**


---

# SAFETY INSTRUCTIONS

## READ ALL INSTRUCTIONS BEFORE USE

### Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and follow all safety messages.

 This is the safety alert symbol.  
This symbol alerts you to potential hazards that can kill or injure you and others.  
All safety messages will follow the safety alert symbol and either the word **WARNING** or **CAUTION**.

These words mean:

#### **WARNING**

You may be killed or seriously injured if you do not follow instructions.

#### **CAUTION**

You may be injured or cause damage to the product if you do not follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what may happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

### **WARNING**

**To reduce the risk of explosion, fire, death, electric shock, scalding or injury to persons when using this product, follow basic precautions, including the following:**

#### **INSTALLATION**

- Before use, the appliance must be properly installed as described in this manual.
- Contact the authorized service technician for repair or maintenance of this unit.
- Contact the installer for installation of this unit.
- The air conditioner is not intended for use by young children or invalids without supervision.
- Young children should be supervised to ensure that they do not play with the air conditioner.

- When the power cord is to be replaced, replacement work shall be performed by authorized personnel only using only genuine replacement parts.
- Installation work must be performed in accordance with the National Electric Code by qualified and authorized personnel only.
- Connect to a properly rated, protected, and sized power circuit to avoid electrical overload.
- Always plug into a grounded outlet.
- Do not under any circumstances, cut or remove the third (ground) prong from the power cord.
- When installing or moving the appliance, be careful not to pinch, crush, or damage the power cord.
- Plug in the power plug properly.
- Do not modify or extend the power cord.
- Do not start/stop operation by plugging/unplugging the power cord.
- If the cord/plug is damaged, have it replaced by an authorized service person using authorized replacement parts.
- Use a dedicated circuit.
- Do not disassemble or modify the product.
- Adhere to all industry recommended safety procedures including the use of long-sleeved gloves and safety glasses.
- Use care when unpacking and installing. The edges of the product may be sharp.
- Disconnect the power cord or circuit breaker before installing or servicing the appliance.
- Keep packaging materials out of the reach of children. These materials can pose a suffocation risk to children.
- Store and install the product where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

## OPERATION

- Use this appliance only for its intended purpose.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
- Repair or immediately replace all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.
- Do not run cord under carpets or mats where it could be stepped on and damaged.
- Keep the cord out from under heavy objects like tables or chairs.
- Do not place the power cord near a heat source.
- Do not use an adaptor or plug the product into a shared outlet.
- Do not tamper with controls.
- If you detect a strange sound, a chemical or burning smell, or smoke coming from the appliance, unplug it immediately, and contact an LG Electronics Customer Information Center.
- Never unplug the appliance by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.
- Do not grasp the power cord or touch the appliance controls with wet hands.

- If water enters the product, turn off the power at the main circuit, then unplug the product and call for service.
- If the product has been submerged, contact an LG Electronics Customer Information Center for instructions before resuming use.
- Unplug the product when unused for long periods.
- Unplug the product before cleaning.
- In the event of a gas leak (propane gas, etc.) do not operate this or any other appliance. Open a window or door to ventilate the area immediately.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- The interior of the product must only be cleaned by an authorized service center or a dealer.
- Do not use solvent-based detergent on the product. Doing so can cause corrosion or damage, product failure, electrical shock, or fire.

## GROUNDING INSTRUCTIONS

- The power cord of this appliance is equipped with a three-prong (grounding) plug. Use this with a standard three-slot (grounding) wall power outlet to minimize the hazard of electric shock. The customer should have the wall receptacle and circuit checked by a qualified electrician to make sure the receptacle is properly grounded. **DO NOT CUT OR REMOVE THE THIRD (GROUND) PRONG FROM THE POWER PLUG.**
  - Situations when the appliance will be disconnected occasionally; Because of potential safety hazards, we strongly discourage the use of an adapter plug. However, if you wish to use an adapter, a TEMPORARY CONNECTION may be made. Use UL-listed adapter, available from most local hardware stores.  
The large slot in the adapter must be aligned with the large slot in the receptacle to assure a proper polarity connection.
- Attaching the adapter ground terminal to the wall receptacle cover screw does not ground the appliance unless the cover screw is metal, and not insulated, and the wall receptacle is grounded through the house wiring. The customer should have the circuit checked by a qualified electrician to make sure the receptacle is properly grounded.
- Disconnect the power cord from the adapter, using one hand on each. Otherwise, the adapter ground terminal might break. Do not use the appliance with a broken adapter plug.
  - Situations when the appliance will be disconnected often; Do not use an adapter plug in these situations. Unplugging the power cord frequently can lead to an eventual breakage of the ground terminal. The wall power outlet should be replaced by a three-slot (grounding) outlet instead.

## CAUTION

**To reduce the risk of minor or moderate injury to persons, malfunction, or damage to the product or property when using this product, follow basic precautions, including the following:**

### INSTALLATION

- Take care when installing the product that exhaust or condensation does not damage nearby property.
- Follow installation instructions exactly to avoid excessive vibration or water leakage.

### OPERATION

- This appliance is not intended for use as a precision refrigeration system. Do not use it for special purposes such as maintaining pets, food, precision machinery, or art objects.
- When installing or moving the appliance, be careful not to pinch, crush, or damage the power cord.
- Make sure the air inlet and outlet are free from obstructions.
- Use a soft cloth to clean the appliance. Do not use waxes, thinners, or harsh detergents.
- Do not step on or place heavy objects on top of the appliance.
- Do not operate the appliance without the filter securely installed.
- Do not drink water drained from the appliance.
- Be sure to ventilate sufficiently when the air conditioner and a heating appliance such as a heater are used simultaneously.
- Do not expose people, animals, or plants to the cold or hot wind from the air conditioner for extended periods of time.
- Remove the batteries if the remote control is not to be used for an extended period of time.
- Never mix different types of batteries, or old and new batteries for the remote control.
- Stop using the remote control if there is a fluid leak in the battery. If your clothes or skin are exposed to the leaking battery fluid, wash off with clean water.
- If the leaking battery fluid has been swallowed, rinse the inside of the mouth thoroughly and consult a doctor.
- Do not recharge or disassemble the batteries.

### MAINTENANCE

- Clean the filter every two weeks.
- Never touch the metal parts of the air conditioner when removing the air filter.
- Never use strong cleaning agents or solvents when cleaning the air conditioner or spray water. Use a smooth cloth.

## REFRIGERANT (FOR R32 ONLY)



### WARNING

- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- Do not pierce or burn. Be aware that flammable refrigerants may not contain an odor.



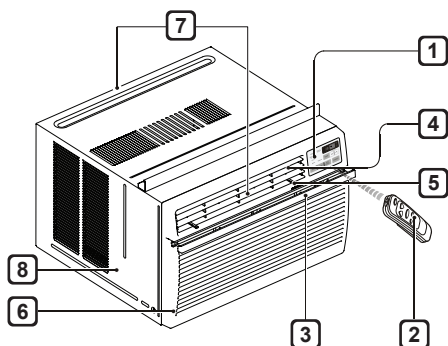
### CAUTION

- This unit contains flammable refrigerant and has special safety precautions not normally associated with older units. Please follow all precautions and advisories.
  - Use caution while handling and prevent damage to unit. Do not put any holes into product for any reason. This can cause damage to product and prevent unit from cooling.
  - Maintenance and cleaning of unit should be performed by trained personnel. Failure to properly clean unit can result in damage to the refrigeration system and or the electrical system.
  - Make certain that all the air circulation/ventilation openings are free from obstruction.
  - Service should only be performed by technicians properly trained and certified in the use of flammable refrigerants. Any service performed by unauthorized servicers/individuals will void all warranties.
  - When storing the appliance, do not put in a room with any open flame appliances, such as gas water heaters or furnaces. Also keep away from electric heaters. Damaged units should be repaired before storage.

## SAVE THESE INSTRUCTIONS

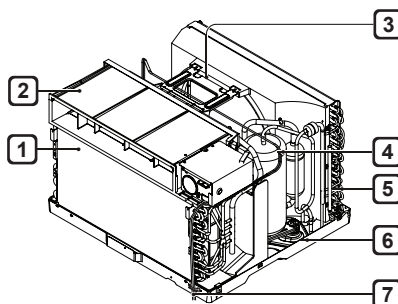
# PRODUCT OVERVIEW

## Exterior Parts



- 1** Control Panel
- 2** Remote Controller
- 3** Air Filter
- 4** Vertical Air Deflector (Horizontal Louver)
- 5** Horizontal Air Deflector (Vertical Louver)
- 6** Front Grille
- 7** Air Outlet
- 8** Cabinet

## Interior Parts



- 1** Evaporator
- 2** Air Guide
- 3** Brace
- 4** Compressor
- 5** Condenser
- 6** Base Pan
- 7** Power Cord

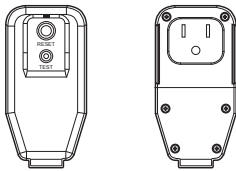



# INSTALLATION

## Electrical Data

Power cord may include a current interrupter device. **TEST** and **RESET** buttons are provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

### for 120 V



Use Wall Receptacle	Power Supply
 Standard 120 V, 3-wire grounding receptacle rated 15 A / 120 VAC / 60 Hz	Use 15 A, time delay fuse or 15 A, circuit breaker.

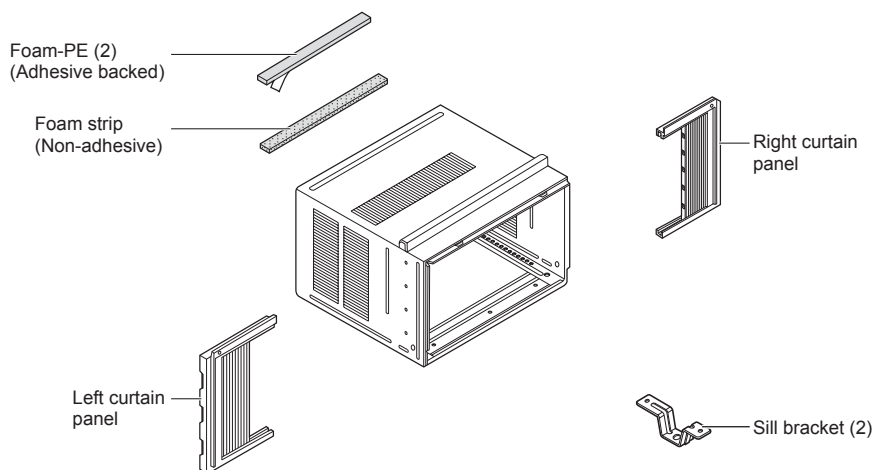
## ! WARNING

- This appliance should be installed in accordance with the National Electrical Code.
- Use of extension cords could cause serious injury or death.
  - Do not use an extension cord with this window air conditioner.
  - Do not use surge protectors or multi-outlet adapters with this window air conditioner.
- Never push the **TEST** button during operation. Doing so can damage the plug.
  - Do not remove, modify, or immerse this plug. If this device trips, the cause should be corrected before further use.


## ! CAUTION


- The conductors inside this cord are surrounded by shields, which monitor leakage current. These shields are not grounded. Periodically examine the cord for any damage. Do not use this product in the event the shields become exposed. Avoid shock hazard. This unit cannot be user-serviced. Do not open the tamper-resistant sealed portion. All warranties and performance will be voided. This unit is not intended to be used as an ON/OFF switch.


## Installation Overview




## Accessories

  
Type 'A' Screws  
(14)

  
Type 'B' Screws  
(3)

  
Type 'C' Screws  
(5)

  
Carriage Bolt  
(2)


  
Lock Nut  
(2)

## Tools Needed

  
Phillips-head  
screwdriver

  
Flat-blade screwdriver


  
Adjustable wrench

  
Level

  
Tape measure

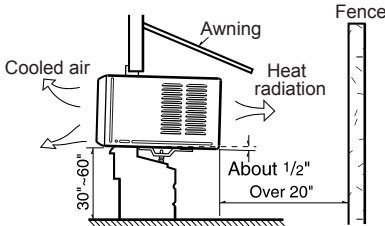
  
Cutting knife

  
Scissors

  
Pencil

## How to Install the Unit

- 1 To prevent vibration and noise, make sure the unit is installed securely and firmly.
- 2 Install the unit where the sunlight dose not shine directly on the unit.
- 3 The outside of the cabinet must extend outward for at least 12" and there should be no obstacles, such as a fence or wall, within 20" from the back of the cabinet because it will prevent heat radiation of the condenser. Restriction of outside air will greatly reduce the cooling efficiency of the air conditioner.



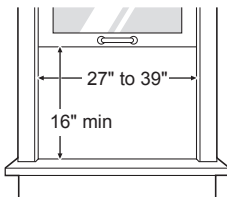
### CAUTION

- All side louvers of the cabinet must remain exposed to the outside of the structure.

- 4 Install the unit slightly tilted so the back is slightly lower than the front (about 1/2"). This will force condensed water to flow to the outside.
- 5 Install the unit with the bottom between 30" ~60" above the floor level.

## Window Requirements

- This unit is designed for installation in standard double hung windows with actual opening widths from 27" to 39". The top and bottom window sashes must open sufficiently to allow a clear vertical opening of 16" from the bottom of the upper sash to the inside sill.
- The height offset between the inside sill and outside sill must be less than 1 1/4".

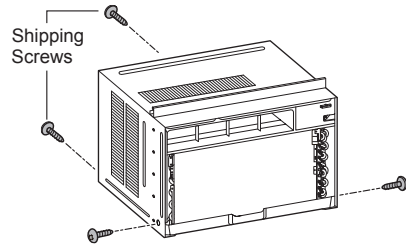


### NOTE

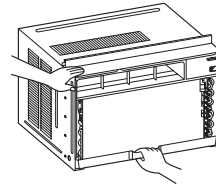
- All supporting parts should be secured to firm wood, masonry, or metal.

## Preparation of Cabinet

- 1 Remove 4 screws which fasten the cabinet at both sides and at the back. (Keep the screws for later use.)



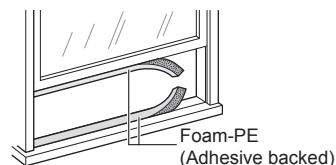
- 2 Slide the unit from the cabinet by gripping the base pan handle and pulling forward while bracing the cabinet.



### CAUTION

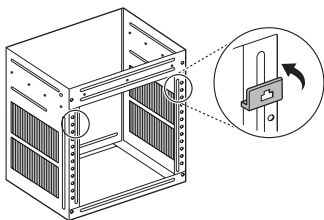
- The unit is heavy. To prevent injury, use proper lifting techniques when pulling unit forward from cabinet. Obtain assistance from another person if possible.

- 3 Cut the window sash seals (Foam-PE) to the proper length. Peel off the backing and attach the adhesive-backed foam to the underside of the window sash and the bottom of the window frame.

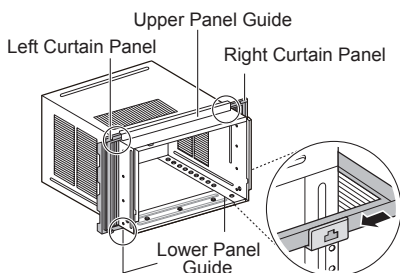


## 12 INSTALLATION

- 4 Insert the lower curtain panel guides into the bottom of the cabinet. Insert the guides so that the flange faces to the rear of the cabinet.



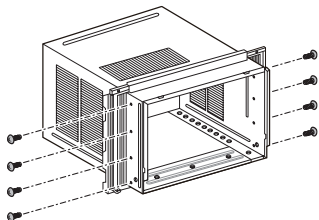
- 5 Insert the top and bottom rails of the curtain panels into the upper and lower panel guides.



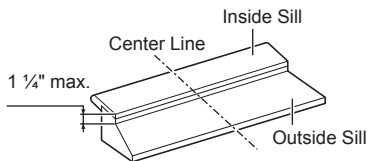
### CAUTION

- The lower panel guides are easily broken. Be careful with them when installing the cabinet.

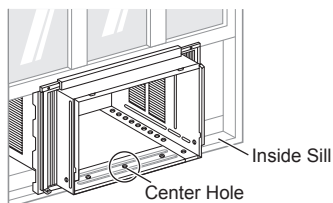
- 6 Fasten the curtain panels to the unit with 8 type A screws.



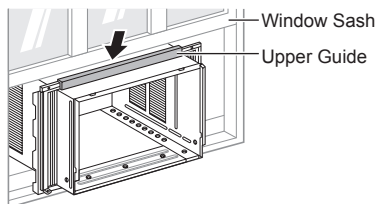
## Cabinet Installation



- 1 Open the window. Mark a line on the center of the inside sill. Carefully place the cabinet in the window and align the center hole on the cabinet bottom front with the bracket using a carriage bolt and a lock nut.



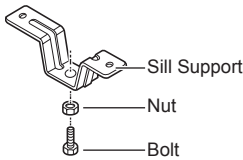
- 2 Pull the bottom window sash down behind the upper guide until they meet.



### NOTE

- Do not pull the window sash down so tightly that the movement of the curtain panels is restricted.

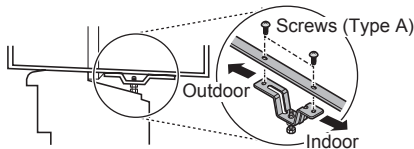
- 3 Loosely assemble each sill support.



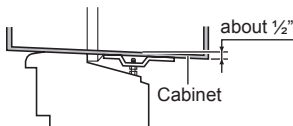
**NOTE**

- If the distance to the outer window sill is not that deep, you may not need the bolt and nut.

- 4 Use 2 type A screws to attach a sill support to the cabinet track holes on one side. Use the cabinet track holes that will place the sill support nearest to the outer edge of the sill. Repeat with the second sill support on the opposite side of the cabinet.



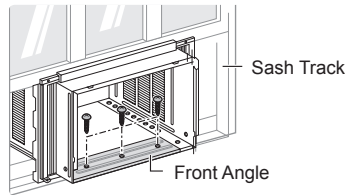
- 5 Install the cabinet with a slight tilt (about  $\frac{1}{2}$ " downward on the outside. Use the bolt and nut to adjust the tilt of the cabinet.



**CAUTION**

- Do not drill a hole in the bottom pan. The product is designed to operate with approximately  $\frac{1}{2}$ " of water in the bottom pan. There is no need to add water if the pan is dry.

- 6 Attach the cabinet to the inside sill by driving 3 type B screws through the cabinet and into the sill.



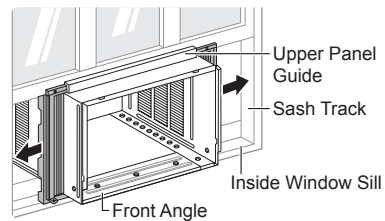
**NOTE**

- Install the cabinet with a very slight downward tilt toward the outside.

**CAUTION**

- Do not drill a hole in the bottom pan. The product is designed to operate with approximately  $\frac{1}{2}$ " of water in the bottom pan.

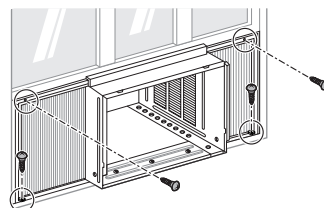
- 7 Pull each curtain panel out until it meets the window sash track. Pull the bottom window sash down behind the upper panel guide until they meet.



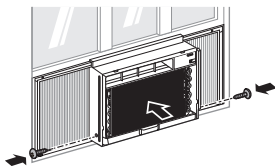
**NOTE**

- Do not pull the window sash down so tightly that the movement of the curtain panels is restricted.

- 8 Use a screwdriver or power drill to attach the curtain panels to the window sashes by driving type C screws into the sashes through the cabinet holes shown in the figure below.



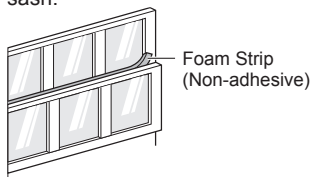
- 9 With the aid of an assistant, slide the unit into the cabinet. Reinstall the screws removed from the cabinet sides in step 1.



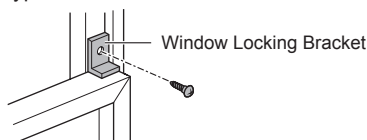
### CAUTION

- The unit is heavy. Use an assistant to help lift the unit and set it in place. Lifting and maneuvering the unit by yourself could result in injury.
- Hold the unit firmly in place until the window frame is lowered to meet the top surface of the unit directly behind the upper guide. If the unit falls from the window, it could cause personal injury or property damage.

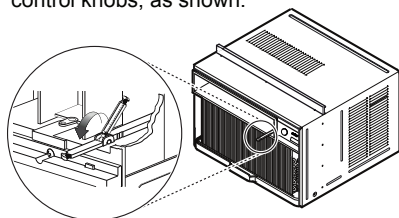
- 10 Cut the non-adhesive foam strip to the proper length and insert it between the upper window sash and the lower window sash.



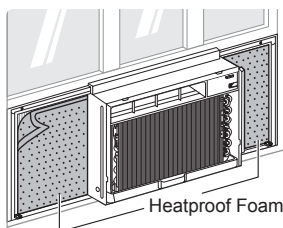
- 11 Attach the window locking bracket with a type C screw.



- 12 Before installing the front grille, pull out the vent control lever located above the unit control knobs, as shown.



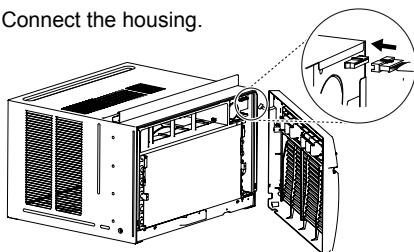
- 13 Cut the adhesive-backed heatproof foam to match the size of the curtain panels. Remove the backing from the heatproof foam and attach it to the curtain panels.



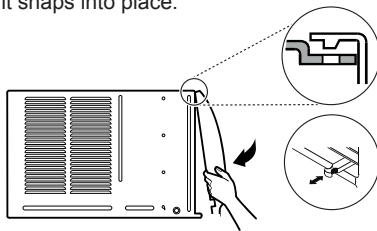
### NOTE

- Heatproof foam improves the cooling capability of the air conditioner.

- 14 Connect the housing.



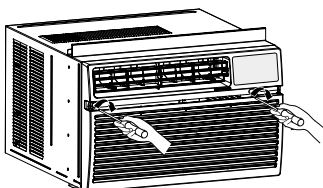
- 15 Attach the front grille to the cabinet by inserting the tabs the grille into the slots on the front of the cabinet. Push the grille in until it snaps into place.



### NOTE

- Guide the lever carefully through the grille as you push it in.

- 16 Take out the air filter and secure it with 2 type A screws through the front grille. (These 2 Type A screws are packaged by bag on the Front Grille.)

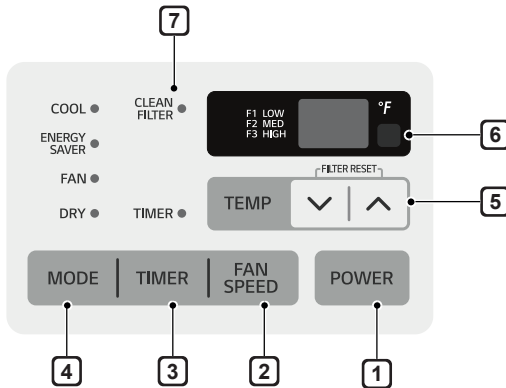


### NOTE

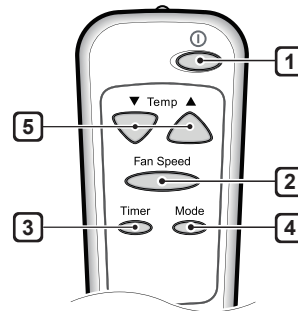
- See the 'Electrical Data' section for information on attaching the power cord to an electrical outlet.

# OPERATION

## Control Panel and Remote Control



## Remote Control



**1 Power**  
Press to turn the air conditioner ON or OFF.

**2 Fan Speed**  
Press to set the fan speed to Low (F1), Medium (F2), or High (F3).

**3 Delay ON/OFF Timer**  
**Delay ON** - When the air conditioner is off, set it to automatically turn on from 1 to 24 hours later, at its previous mode and fan settings.  
**Delay OFF** - When the air conditioner is on, set it to automatically turn off from 1 to 24 hours later.

### NOTE

- Each press of the **Timer** button advances the timer by 1 hour. After the last press the display returns to the temperature setting.

**4 Operation Mode**  
Press the Mode button to cycle between 4 types of air conditioner operation: Energy Saver / Cool / Fan / Dry.

**Energy Saver** - In this mode the compressor and fan turn off when the set temperature is achieved. Approximately every 3 minutes the fan turns on to allow the unit sensor to accurately determine if more cooling is needed.

**Cool** - This mode is ideal on hot days to cool and dehumidify the room quickly. Use the **Temp**  $\wedge$  |  $\vee$  buttons to set the desired room temperature and use the **Fan Speed** button to set the desired fan circulation speed.

**Fan** - In this mode the fan circulates air but the compressor does not run. Use the **Fan Speed** button to set fan speed to High, Medium or Low. In this mode, you cannot adjust the set temperature.

**Dry** - This mode is ideal for rainy and damp days to dehumidify the room rather than cooling it significantly. Humidity is removed from the room by the combination of compressor operation and the fan speed fixed at Low. The compressor and fan turn off once the set temperature is reached. Fan speed cannot be adjusted in Dry mode.

**5 Temperature Control**

The thermostat monitors room temperature to maintain the desired temperature. The thermostat can be set between 60 °F–86 °F (16 °C–30 °C). Press **▲** or **▼** arrows to increase or decrease temperature setting.

**6 Remote Control Sensor****7 Clean Filter**

The Clean Filter LED lights up to notify you that the filter needs to be cleaned. After cleaning the filter, press **Temp ▲** and **▼** together on the control panel to turn off the Clean Filter light.

**NOTE**

- The filter reset must be done using the control panel, not the remote control.
- This feature is a reminder to clean the air filter for more efficient operation. The LED light turns on after 250 hours of operation.

**NOTE**

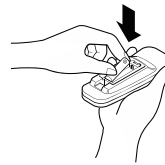
- **Auto Restart:** If the air conditioner turns off due to a power outage, it will restart automatically once the power is restored, with the same settings as were set before the unit turned off.
- **Energy Saver:** The unit defaults to the Energy Saver mode each time the unit is switched on except in Fan mode or when power is restored after an electrical power outage.
- The remote control will not function properly if the AC infrared sensor is exposed to direct light or if there are obstacles between the remote controller and the air conditioner.

**Wireless Remote Control****Inserting Battery**

- 1 Push out the cover on the back of the remote control with your thumb.



- 2 Pay attention to polarity and insert one new AAA 1.5 V battery.



- 3 Reattach the cover.

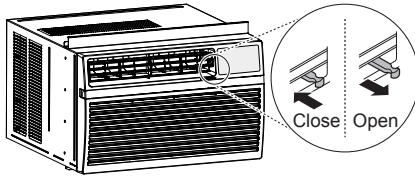
**NOTE**

- One new battery is supplied with the air conditioner for use in the remote control.
- Do not use a rechargeable battery. Make sure that the battery is new.
- In order to prevent discharge, remove the battery from the remote control if the air conditioner is not going to be used for an extended period of time.
- Keep the remote control away from extremely hot or humid places.
- To maintain optimal operation of the remote control, the remote sensor should not be exposed to direct sunlight.



## Ventilation

Push the ventilation lever in to the closed position to maintain the best cooling performance. Pull the ventilation lever out to open the vent and draw fresh air into the room.

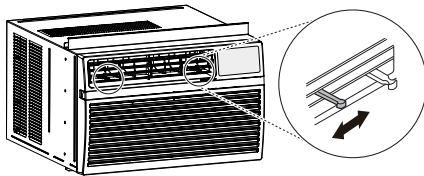


## Air Direction

Airflow can be adjusted by changing the direction of the air conditioner's louvers.

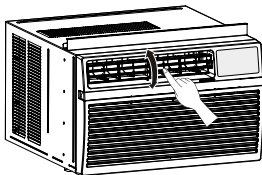
### Adjusting Horizontal Airflow Direction

The horizontal airflow is adjusted by moving the levers of the vertical louvers to the left or right.



### Adjusting Vertical Airflow Direction

Touch the horizontal louvers to adjust the airflow up or down.



## NOTE

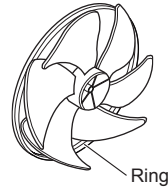
- When the weather is extremely hot, the unit may turn off automatically to protect the compressor.

## Additional Features

### Slinger Fan

This air conditioner is equipped with a slinger fan. (See drawing.)

The fan's outer ring picks up the condensed water from the base pan if the water level gets high enough. The water is then picked up by the fan and expelled through the condenser, making the air conditioner more efficient.



## MAINTENANCE



### WARNING

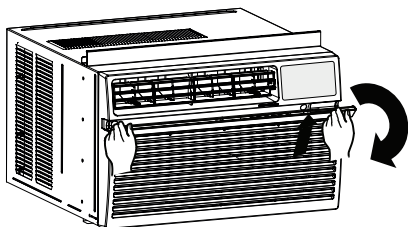
Before cleaning or performing maintenance, disconnect the power supply and wait until the fan stops.

### Air Filter

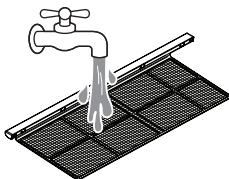
Check the air filter at least twice a month to see if cleaning is necessary. Trapped particles in the filter can build up and block the airflow, reducing cooling capacity and causing an accumulation of frost on the evaporator.

### Cleaning the Air Filter

- 1 Remove the air filter from the front grille by pulling the filter forward and then up slightly.



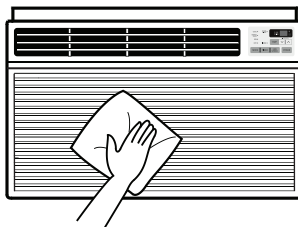
- 2 Wash the filter using lukewarm water below 40 °C (104 °F).



- 3 Gently shake the excess water from the filter and replace.

### Cleaning the Air Conditioner

- Wipe the front grille and inlet grille with a cloth dampened in a mild detergent solution.
- Wash the cabinet with mild soap or detergent and lukewarm water, then polish using liquid appliance wax.



### NOTE

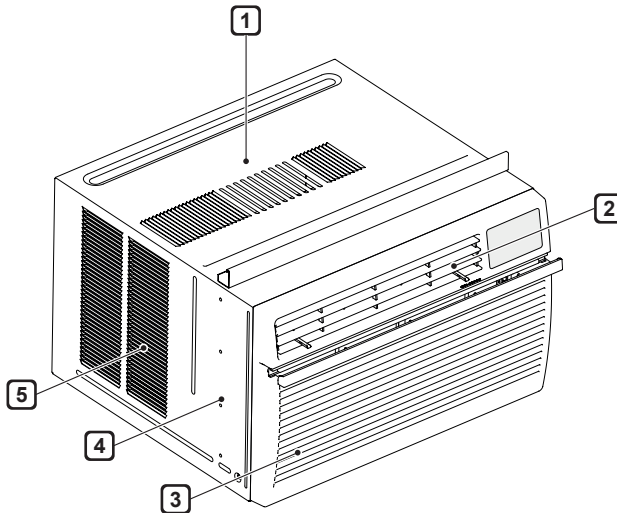
- To ensure continued peak efficiency, the condenser coils (outside of unit) should be checked periodically and cleaned if clogged with soot or dirt from outside air.
- For repair and maintenance, contact an Authorized Service Center. See the warranty page for details or call 1-800-243-0000. Have your model number and serial number available. They should be written on page 23 of this manual.

# TROUBLESHOOTING

## Before Calling for Service

The appliance is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If the appliance does not function properly or does not function at all, check the following before you call for service.

## Normal Sounds You May Hear



### 1 High Pitched Chatter

Today's high efficiency compressors may have a high pitched chatter during the cooling cycle.

### 2 Sound of Rushing Air

At the front of the unit, you may hear the sound of rushing air being moved by the fan.

### 3 Gurgles/Hiss

Gurgling or hissing noise may be heard due to refrigerant passing through evaporator during normal operation.

### 4 Vibration

Unit may vibrate and make noise because of poor wall or window construction or incorrect installation.

### 5 Pinging or Swishing

Droplets of water hitting condenser during normal operation may cause pinging or swishing sounds.

Problem	Possible Cause	Solutions
<b>Air conditioner does not start.</b>	<b>The air conditioner is unplugged.</b>	Make sure the air conditioner plug is pushed completely into the outlet.
	<b>The fuse is blown/circuit breaker is tripped.</b>	Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
	<b>Power failure.</b>	If power failure occurs, turn the mode control to off. When power is restored, wait 3 minutes to restart the air conditioner to prevent tripping of the compressor overload.
	<b>The current interrupter device is tripped.</b>	Press the <b>RESET</b> button located on the power cord plug. If the <b>RESET</b> button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.
<b>Air conditioner does not cool as it should.</b>	<b>Airflow is restricted.</b>	Make sure there are no curtains, blinds, or furniture blocking the front of the air conditioner.
	<b>The temp control may not be set correctly.</b>	Set the desired temperature to a level lower than the current temperature.
	<b>The air filter is dirty.</b>	Clean the filter at least every 2 weeks. See the 'MAINTENANCE' section.
	<b>The room may have been hot.</b>	When the air conditioner is first turned on, you need to allow time for the room to cool down.
	<b>Cold air is escaping.</b>	Check for open furnace floor registers and cold air returns.
	<b>Cooling coils have iced up.</b>	See 'Air conditioner freezing up' below.
<b>Air conditioner freezing up.</b>	<b>The cooling coils are iced over.</b>	Ice may block the air flow and obstruct the air conditioner from properly cooling the room. Set the mode control at <b>High Fan</b> or <b>High Cool</b> .
<b>Water drips outside.</b>	<b>Hot, humid weather.</b>	This is normal.

Problem	Possible Cause	Solutions
Water drips indoors.	The air conditioner is not tilted to the outside.	For proper water disposal, make sure the air conditioner slants slightly from the cabinet front to the rear.
Water collects in base pan.	Moisture removed from air and drains into base pan.	This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.
Air conditioner turns on and off rapidly.	Dirty air filter - air restricted.	Clean air filter.
	Outside temperature extremely hot.	Refer to installation instructions or check with installer.
Noise when unit is cooling.	Air movement sound.	This is normal. If too loud, set to lower FAN setting.
	Window vibration - poor installation.	Refer to installation instructions or check with installer.
Remote sensing deactivating prematurely.	Remote control not located within range.	Place remote control within 20 feet & 120° radius of the front of the unit.
	Remote control signal obstructed.	Remove obstruction.
Room too cold.	Set temperature too low.	Increase set temperature.

**NOTE**

- You can refer to the Energy Star program in detail at [www.energystar.gov](http://www.energystar.gov).
- If you see "CH" in the display, please call 1-800-243-0000.