

Pioneer Park Campground Host Guidelines

Expectations

The campground host represents the town of Hot Sulphur Springs and as such must be courteous, welcoming, positive and professional in their appearance and demeanor, and have a high degree of customer service in their interactions with users of Pioneer Park.

Hosts should:

- Inform park users of rules and proper practices, and provide them with information and assistance during their experience.
- Whenever possible resolve conflicts peacefully

Being under the influence of intoxicating beverages or narcotic drugs while on duty is not allowed.

Hosts should maintain their site in an orderly fashion. They should not store or display items that visitors cannot have on site. Site furniture and displays should be moderate and tasteful. Site appearance standards include:

- Flags, streamers and other decorations must be appropriate (e.g. no offensive displays).
- Modest signs with host names and availability are acceptable. No other advertising or signs are allowable.
- All vehicles and work equipment must fit on the sites' designated parking area.
- Any firewood present is neatly stacked.
- No bird feeders or other animal attractants.
- Work supplies are stored neatly and out of sight from visitors.

User Compliance with Laws and Regulations

The host is expected to inform visitors of the rules and regulations applicable to use and occupancy of the campground and to do their best to gain visitor compliance through informing visitors of the rules and approaching visitors to remind them of rules when violations occur.

The host will inform visitors of the following rules and attempt to gain compliance. (*Update with town rules*)

- Pets must be on a leash
- Campfires must be restricted to campfire rings
- Campfires must not be left unattended
- Excessive speeds in campgrounds is not allowed – asking visitors to slow down is acceptable.
- Vandalism – document and report
- Improper disposal of waste-water and sewage is prohibited

- Camping is restricted to designated camp sites.
- Camping is restricted to 14 days
- Adherence to “Quiet Time” from 10PM to 8AM.
- Making noise exceeding reasonable disturbance thresholds is not allowed
- Exceeding the site capacity for number of campers or vehicles.
- ATVs are not allowed

The host will be responsible for ensuring that vehicle parking is not causing resource damage or inconvenience to other visitors. Vehicle parking will be restricted such that vehicles do not block through traffic or damage vegetation.

Additional duties include litter pick-up, managing visitor behavior, preventing damage to vegetation and property, and managing human/wildlife interaction and/or conflicts.

If a visitor does not comply with the rules and regulations, the host should gather as much information as possible on the violator without jeopardizing their own safety and immediately contact the Sheriff's office.

Hosts may ask visitors to leave the site due to inappropriate behavior. This should occur only after attempts to gain compliance with rules have been made. No command to leave may be made. Law Enforcement personnel must be contacted to assess the situation. Only Law Enforcement personnel will have the authority to direct that people leave the site. This action must be last resort.

Non Discrimination

Interacting with park users in a non-discriminatory manner is mandatory.

Harassment, physical altercations or biased treatment of campground visitors or their guests will not be tolerated