

Date: 01/19/20

Reflections Framing & Stitching

*I hope everyone enjoyed a wonderful Holiday
Season.*

*In this issue you will find all the information you
need if you are interested in registering for our
Spring Frills Retreat. Please read everything very
carefully as there is new information included.
Failure to follow the directions can cause a delay
or cancellation of your registration.*

*Also inside, Nashville Market information, what's
new and interesting in the shop and some old
business I need to take care of too.*

Enjoy!

Julie

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Shop News

Hello! It has been a while since my last newsletter. Fall Retreat has come and gone, Thanksgiving has come and gone etc...now it's 2020 and I wish each and every one of you the Happiest of New Years!

Old Business

We celebrated the 10th Anniversary of our first retreat this past October. It's hard to believe Reflections has been hosting retreats for that long! Where does the time go? Because it was the 10th Anniversary we had a Some Frills Retreat instead of our normal No Frills Fall Retreat. I designed and gave each attendee a small cross stitch pattern to commemorate the past 10 years which featured each of the locations where we have had a retreat in the past. During Retreat I was presented with a card thanking me for all I do to make retreat a success. Included with the card was a Gift Card to the Brass Armadillo. My people know me so well! I want to take this opportunity to say THANK YOU!! to each and every person that was involved. It was so thoughtful of you and I appreciate it more than I can say.

I would also like to say thank you to all of those that have attended a retreat in the past but maybe weren't involved in the gift or were unable to attend in the Fall. There would not be retreat without you so Thanks to everyone past, present and future!!



Shop News

Life took a turn for the worse after Retreat. I lost both of my parents, my dad October 25th and my mom November 17th.

Thank you to everyone for all the cards, texts, emails and Facebook messages. Your kind words of sympathy were a balm to the soul. I also appreciate everyone's understanding when the shop was closed with little to no notice. Hopefully 2020 will be a bit calmer...fingers crossed.

Let's move on to happier things, shall we?

Reflections, under my ownership, very quietly celebrated it's 4th birthday at the end of 2019. Four years have gone by so quickly, it seems like yesterday Dan and I were here laying down the new floor. I don't know what the future will bring, but I am hoping to continue to improve and grow the business in the coming year. With that in mind, I would like to announce that as of a couple of weeks ago, we have a new website with an online shopping cart! The web address is the same as it has been: www.reflections-framing.com Please stop by and check it out. I love that the new site offers those that live locally the option to purchase online and pick up in store. I also love that product inventory is in real time. This means that in a perfect world, if the system allows you to order a product it should be in stock. However, we don't live in a perfect world and there are a couple of instances where that might not be true.

We sell our fabric by the square inch and because of that it might look like we have the size you need but in reality it could all be in small pieces. So please, before you order fabric call and inquire as to whether we have the size you need so we can avoid disappointing you.

Also, when you special order a product and it arrives in the shop, our normal routine is to put your order in a bag and keep it at the front counter until you arrive to pick it up. I have no way of removing that item from stock prior to you actually purchasing it. Which stinks but that's how the system is set up.

Shop News

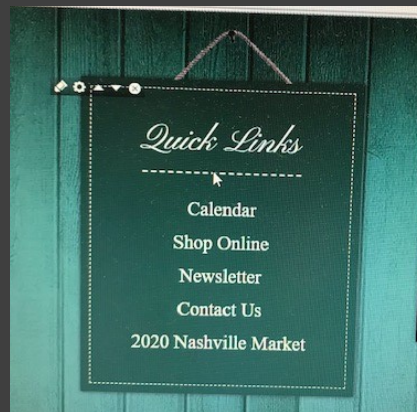
Therefore, it might look like an item is in stock when in reality it is in someone's bag awaiting pick up. Because of this I am going to ask that you either come in and pick up your special order within 5 business days or call with your credit card number so your order can be processed and removed from the system. I can also send you a Paypal invoice if you let me know that is your preference. Any orders not paid for within 5 days of notification will be placed into regular stock.

The third instance has to do with inaccurate numbers in the system which are caused by human error, theft and the little gremlin that lives in the program and likes to randomly remove or add to inventory. I try to keep all of the above to a minimum but it does happen.

Nashville Market

Nashville Market is coming soon. Doreen, Laurie, Connie and I will be heading out on Wednesday, March 4th and returning Monday, March 9th. Market Open House will be Saturday, March 14th. There will be no Second Saturday Stitch that day.

I normally post all the sneak peeks on Facebook and the website. This year, due to the enormous amount of time that takes, I will only be posting the sneak peeks on the website. There is a quick link to the sneak peek page all ready to go. Look for it towards the bottom of the home page. It looks like this:



Shop News

Just click on the link that says Nashville 2020 and it will take you to the sneak peek page. To see any details I have about the product such as price, supplies etc...click on the picture. I will add as much information as I can find. If you wish to pre-order any of the beautiful things you see, simply send me an email with the name of the chart and the designer and I will add your request to my list. Please keep in mind that I am purchasing that item for you in good faith and you are expected to follow through. And Remember...my pocketbook is not bottomless, I have to pick and choose what I bring home. If you don't tell me you want a specific item, it might not be something I buy.

The four of us are looking forward to shopping for you!

All right, I think I will call this good. It's already longer than most of you will read. So thanks if you made it to this point! The Retreat information and registration forms are on the following pages. Please read everything carefully and if you have any questions give me a call.

Take care till next time!!

Julie

Retreat Registration

Spring Retreat Registration

Registration for the Spring 2020 Retreat will begin Thursday, January 23rd at 11:00a.m. *for those that attended our Fall 2019 Retreat.*

Open registration for **everyone else** will begin on Friday January 24th, at 11:00a.m.

There is no early registration!

Registration Information

For those that attended the 2019 Fall Retreat, you will have one day advanced registration followed by open registration the next day. *Because I have had a larger than normal number of people tell me they are planning to attend retreat this Spring, the number of private rooms requested will determine how many spaces are actually available. When you call to register, please tell me whether you are requesting a single, double or triple room. Rooms will be assigned on a first come, first served basis. I will start with the main lodge (Proett) and if and when the rooms are full in Proett, I will move on to Eppley which is next door to Proett. Because in years past retreat attendees have been reluctant to stay in Eppley, I will be offering a discount on the rooms in Eppley Lodge only. Hopefully this change will make staying there a bit more palatable. While Eppley is clean and comfortable it is not as updated as the main lodge. The bathrooms are shared between 2 rooms and the showers are smaller. If you wish to volunteer to go out to the adjacent building, please feel free to do so. Otherwise once Proett is full any overflow will be assigned to Eppley. Please see the registration form for cost details.*

PLEASE NOTE: Just because you call to register does not mean you are guaranteed a spot. This will mostly effect those that did not attend Fall Retreat and are registering on Friday

Retreat Registration

as I doubt I will have time when you call to figure out if there are any spaces left. That will be determined as soon as I have a minute to look at things. I will call or email you to let you know the status of your registration once I get a chance to sit down and see what is what. Once you are notified that you do have a spot reserved, you will then have 7 days to send or deliver your registration forms and fee. If BOTH are not received within the 7 days allowed, your reservation will be cancelled. **No exceptions.**

How to Register

Registration is easy! You may register in one of two ways. In person at the shop or by phone.
(402-331-1740)

If you are calling the shop to register, do not leave a message on the machine. I may not see it which would result in your not getting registered. There are only 2 handicap accessible rooms available. If you need one, you must tell me at the time you call to register.

If you are requesting a double or triple room and you do not already have roommates chosen, we will attempt to pair you with someone. This is not a guarantee as most of our attendees already have roommates or prefer a single room.

Registration is not finalized until I have your non-refundable deposit and your **fully** completed registration forms. **Payment must be made via check (made out to Julie McConnell), cash or money order only. I do not accept credit or debit cards for retreat.**

Retreat Registration

How to register (con't)

Registration will close when all our available rooms are spoken for. Anyone that has registered but does not get in will be put on a wait list and contacted in the order in which you originally called should there be a cancellation.

After the 7 day period is over I will email you and let you know your registration is final or cancelled.

If you have any questions, please feel free to call the shop, we will do our best to answer any questions you might have.

402-331-1740

Spring 2020 Retreat

Need I Say More

April 30, 2020 - May 3, 2020

Calvin Crest Retreat Center

Fremont NE

Name _____ Registration Date _____

Address _____

Telephone # _____ Email Address _____

Cost: There is a non-refundable Registration Fee of \$60.00 due at the time of registration. Your Registration is not final until the registration fee and forms have been received. **No credit or debit cards are accepted for Retreat Payments

Option 1: Thursday-Sunday

Option 2: Friday-Sunday

Please check which option you are registering for:

_____ **Option 1:** includes a check in time of 2 p.m. on Thursday, your room for 3 nights, Dinner Thursday, 3 meals on Friday and Saturday and brunch on Sunday. **\$355.00/single room. \$339.00 per person/double room and \$250.00 per person/triple room. PLUS your \$60.00 registration fee.**

_____ **Option 2:** includes a check in time of 2 p.m. on Friday, your room for 2 nights, Dinner Friday, 3 meals on Saturday and brunch on Sunday. **\$235.00/single room. \$224.00 per person/double room and \$136.00 per person/triple room. PLUS your \$60.00 registration fee.**

Room Preference: _____ *Single _____ Double _____ Triple

Roommate Preference: _____

_____ I am willing or wish to stay in Eppley Lodge

_____ **Option 1A Eppley Lodge:** includes a check in time of 2 p.m. on Thursday, your room for 3 nights, Dinner Thursday, 3 meals on Friday and Saturday and brunch on Sunday. **\$239.00/single room. \$231.00 per person/double room and \$178.00 per person/triple room. PLUS your \$60.00 registration fee.**

_____ **Option 2B Eppley Lodge:** includes a check in time of 2 p.m. on Friday, your room for 2 nights, Dinner Friday, 3 meals on Saturday and brunch on Sunday. **\$167.00/single room. \$161.00 per person/double room and \$123.00 per person/triple room. PLUS your \$60.00 registration fee.**

Room Preference _____ *Single _____ Double _____ Triple

_____ While I prefer the above option for room preference, I am willing to share a double or triple room if necessary.

Roommate Preference: _____

Spring 2020 Retreat

April 30, 2020 - May 3, 2020

Payments (for office use only):

Date _____ Amount _____ Cash/Check** _____

Date _____ Amount _____ Cash/Check** _____

Date _____ Amount _____ Cash/Check** _____

****Checks should be made payable to Julie McConnell**

*Limited number of rooms available in the main building. When full, semi-private rooms are available in an adjacent building.

Payment in full must be made by Wednesday April 1, 2020. No exceptions will be made. Please mark this date on your calendar as there will be no further reminders to pay and failure to pay in full by this date will result in the cancellation of your reservation. You must fill in all information requested, sign and date this form, and return it along with your non-refundable registration fee to be guaranteed a spot.

I understand that Julie McConnell/Reflections Framing & Stitching will not be held responsible for injuries, accidents, or loss of personal property incurred while at this event.

I have read the above and I understand that my \$60.00 registration fee is non-refundable and that failure to pay in full by April 1st will result in the cancellation of my reservation. I also understand that if I have to cancel my registration, I can do so until April 1, 2020 and I will receive a refund of my payments minus the required \$60.00 registration fee. Cancellations after April 1, 2020 are not subject to any refund of any kind.

Signature _____ Date _____

Note: After April 1st, if you are unable to attend retreat for whatever reason and you can find someone to take your place and pay the full amount including the registration fee, we will refund any payments you have made minus your non-refundable registration fee. If you are unable to find a replacement and we do not have anyone on the wait list that is still interested and available, we will not be able to refund **Any Monies** you have paid.

Emergency Contact _____ Telephone # _____

Please list any special needs, requirements, or requests that you may have regarding your accommodations, meals, or stitching room seating. We'll do our best to accommodate you in every way that we can to ensure a pleasurable weekend for all.

I would like to sign up for a massage (\$1.00/minute) _____

I would like Linen for my Retreat Project _____ I would like Aida for my Retreat Project _____