WELCOME TO UINTAH CITY

2191 East 6550 South * Uintah, UT 84405 * (801) 479-4130

Welcome to Uintah City,

Included should be a breakdown of your water bill and the recycle can schedule. Garbage day is every Tuesday, they start early so be sure your garbage is put out the night before to be sure it is dumped.

Your utility bill is due on the last day of each month, starting when you receive your first billing statement. Also, when paying your utility bill please include the bottom tear portion of the bill with your payment to ensure it is properly credited to your account.

The following are options we accept for payment:

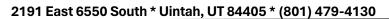
- 1. Xpress bill pay, service fee of \$1.00 applies if made using a checking account. For more information see the attached flyer.
 - Debit or Credit Cards (excluding American Express)
 - In person or over the phone at 801-479-4130
 - A 3% fee plus \$.50 per transaction applies to all payments made this way.
- 2. Checks including personal, money orders, cashier's check. You may drop them off in person, through the mail, or in our utility drop off box located out front by the road at Uintah City Hall.
- 3. Cash brought in person or the drop box.

Office hours are Monday-Wednesday 9:00 am-5:00 pm Thursday and Friday 9:00 am-1:00 pm

Brindy Woodbury Uintah City Utility Clerk Office: 801-479-4130

b.woodbury@uintahcity.com

UINTAH CITY





OWNER UTILI	TY SEI	RVICES SIGN-UP FORM
Service Address:		Date Service to Begin:
Type of Service (Check All That Apply): Res	idential	Agricultural
Owr	ner	Renter Landlord
Custom	er Coi	ntact Information
Customer Name:		Customer Phone Number:
News of October 19 Control Office of Office		Out to the First I
Name of Customer's Spouse/Significant Other:		Customer Email:
Customer Mailing Address (if different then corvi	00 0ddr	222)
Customer Mailing Address (if different than servi	ce addr	ess)
I would like paperless billing: YES OR NO (bill to	be view	ed at xpressbillpay.com)
Customer Employment		Customer Telephone Numbers
Occupation:		Secondary Phone Number:
Employer's Name:		Emergency Contact:
Employer's Address:		Work:
	Refe	rences
Relative Reference (Not Living with You):		
Name F	hone	
Address		
Applying F	or: (Cl	neck All That Apply)
Is water currently turned on at the property?	Are the	ere currently any garbage or recycling totes at property?
No, \$50 fee	No	Yes, Amount? Garbage Recycling
Yes, no fee		ge Service: Number of Cans Desired ng Service: Number of Cans Desired
PREMISES AND HEREBY AGREE TO PAY SERVICE CH SERIVES AS FIXED BY THE CITY OF UINTAH. IN THE E STORM WATER FEES, I AUTHORIZE UINTAH CITY TO FURTHER NOTICE TO ME. THE UNDERSIGNED FURTH THE ORDINANCES OF THE CITY OF UINTAH FOR CON THE UNDERSIGNED SPECIFICALLY AGREES TO PAY LEGAL ACTION IS TAKEN TO COLLECT THE ACCOUNT AMOUNT REPRESENTING FORTY PERCENT (40%) OF	HARGES EVENT OF SHUT OF HER AGF ITROL OF ALL REA T. THE UF THE PR ION. THE	SONABLE ATTORNEYS' FEES AND COURT COSTS IN THE EVENT NDERSIGNED FURTHER AGREES TO PAY AN ADDITIONAL INCIPAL BALANCE IF THE ACCOUNT IS REFERED TO A S ADDITIONAL AMOUNT IS IN RECOGNITION OF THE COST
PRINT NAME SIGNATURE	<u> </u>	
		2=
FOR (OFFIC	E USE ONLY:
ACCOUNT NUMBER:		WATER CONNECTED: YESNO
DATE: BY:		CONNECTION FEE REQURED YES NO



RENTER/OCCUPANT AGREEMENT

The undersigned hereby applies for water and garbage services from the City of Uintah for the premises he/she/they will occupy, located at:
——————————————————————————————————————
I/We hereby apply for and agree to pay the service charges for water and garbage services as fixed by the City of Uintah. I/We understand that the City of Uintah will send invoices for such services on a monthly basis,
I/We hereby agree that if we fail to pay for such services and such failure exceeds thirty (30) days, the City shall have the right to discontinue services, at its sole determination.
I/We also agree to be bound by the rules, regulations, and ordinances of the City of Uintah for the control of its utility system including the responsibility to conserve water.
I/We agree to pay bills monthly, prior to the due date of each month following billing.
I/We further agree to keep the City of Uintah offices advised if I/we move from the premises listed above so that final statements can be forwarded to my/our current address at all times.
I/We understand and agree that should we fail to pay the charges for water and garbage within sixty (60) days, the City of Uintah may submit the unpaid charges to a collection agency. I/We understand that we will be liable not only for unpaid service charges but also to pay any and all attorney fees and reasonable collection costs of unpaid services charges.
By signing this agreement the undersigned acknowledges that I/we have read it in its entirety, understand its terms, and agree to fully comply with all provisions of this agreement.
Date Renter/Occupant
Renter/Occupant

The following information has been provided for you by Waste Management.



WELCOME

Thank you for choosing Waste Management of Utah for your trash hauling needs. In an effort to provide you with superior service, we have compiled some helpful information.

REMINDERS

Our routes begin at 6:00 am; please have your containers out by this time. Please feel free to contact our Customer Service Center between the hours of 7:30 am and 5:00 pm at: (801) 731-5052, or visit our website at: http://www.wastemanagement.com/.

HOLIDAYS

We will be closed for the holidays listed, and your pick up service will be delayed one day. For pickup days and other holiday schedules, contact our Customer Service Center of visit our website.

New Year's Day, Memorial Day, Independence Day, Pioneer Day, Labor Day, Thanksgiving Day, and Christmas Day - CLOSED

ITEMS NOT ALLOWED IN GENERAL WASTE CONTAINER:

Tires Chemical Products
Appliances Florescent tubes
Hazardous Waste Oil, Oil Filters, Oil Rags,
Etc.
Liquid Waste Paint Cans
Industrial Waste Herbicides and Pesticides

To avoid spillage, please make sure the lids are able to close and all contents are within the dimensions of the containers. Waste should not be stacked above the top of the containers or left outside the containers.

Please ensure that no vehicles are parked in front or on the sides of the containers. This will prevent misses on your scheduled service day and help avoid potential accidents.

THANK YOU FOR DOING BUSINESS WITH WASTE MANAGEMENT, WE APPRECIATE YOUR BUSINESS!



Uintah City Garbage Service Information

Uintah City's garbage service is contracted through Waste Management of Utah. The entire city's **GARBAGE IS PICKED UP EVERY TUESDAY**. If you have any questions or problems with your garbage service, you may contact the Uintah City Offices at 801-479-4130.

Current Garbage and Recycling Rates

GARBAGE COLLECTION FEES (Monthly):

Resolution 0402-13-G

Residential Container	\$15.00
Extra Container(s)	\$11.00 for each additional container
Collection will be provided every week	

RECYCLING COLLECTION FEES (Monthly):

Resolution 18-0619-R

Residential Container	\$7.93
Extra Container(s)	\$7.10 for each additional container
No opt out option will be offered.	
Collection will be provided bi-weekly (ev	very-other-week) on the same day as trash collection.

6-YARD DUMPSTER PROGRAM (Monthly, Optional):

Resolution 12-0515-G

6-Yard Dumpster	Delivery and pickup \$70 (one dump included)
	\$70 for each additional dump

6 Yard Dumpster for waste collection are available during the months of May to September each year under the following guidelines:

- 1. The resident's monthly utility account must be current.
- 2. Fees for the use of the dumpster are charged to the utility account.
- 3. All dumpsters are collected at the end of September.
- 4. Businesses are not allowed to use the dumpsters.
- 5. Dumpsters cannot be rented for debris from roofing, remodeling, etc.

<u>Uintah City Current Water Rates & Late Fee/Shut-Off Policy</u>

SECTION 6: WATER USAGE FEES

The fees for water usage for the Uintah City Water Department shall be set as follows:

	Base Charge for general maintenance of the water system	\$31.00
Monthly Fees	0 to 8,000 Gallons	\$1.25 per 1,000 Gallons
For All Residents	8,001 Gallons up to 35,000 Gallons	\$1.75 per 1,000 Gallons
Residents	35,001 Gallons up to 70,000 Gallons	\$2.25 per 1,000 Gallons
	70,001 Gallons up to 100,000 Gallons	\$2.75 per 1,000 Gallons
	100,001 Gallons and up	\$3.25 per 1,000 Gallons
	Base Charge for general maintenance of	\$33.00
Monthly Fees	Base Charge for general maintenance of the water system	\$33.00
For All		\$33.00 \$1.50 per 1,000 Gallons
For All Businesses	the water system	
For All Businesses Located In	the water system 0 to 8,000 Gallons	\$1.50 per 1,000 Gallons
For All Businesses	the water system 0 to 8,000 Gallons 8,001 Gallons up to 35,000 Gallons	\$1.50 per 1,000 Gallons \$2.25 per 1,000 Gallons

Late Fee/Shut-Off Policy

- o Monthly fees, including any past due fees, are due by the last day of the month.
- If the monthly fee is not paid in full by 5:00 pm on the day the bill is due, a penalty of \$12 for a late payment will be assessed.
- o A notice will be sent for the amount due plus late fees, 30 days after the bill is due.
- o NO ADDITIONAL NOTICES WILL BE SENT.
- o Prior to the shut-off date, the city <u>may</u> deliver a courtesy door hanger, but this is not mandatory.
- The shut-off date will be the 2nd Tuesday of the following month unless the bill has been paid in full. If the due date falls on a holiday or weekend, the date will be moved to the next working day.
- If fees are not paid by 5:00 pm on the shut-off date the water will be shut-off and a shut-off fee of \$50 will be assessed
- The shut-off fee will be assessed at 5:00 pm on the shut-off date, regardless of whether the water is shut-off.
- If services to the system are discontinued because of failure to pay, a connection fee of \$50.00 will be assessed, which is to be paid along with all other fees before the water is turned back on.
- When a customer receives late notice, and their total bill is over \$200.00 they are required to pay at least half of the bill or arrange for payment of the bill.
- o If the customer does not comply with payment arrangements made, the shut-off date is 5 days after the due date of the payment arrangements.
- When a customer receives a late notice on an account that is <u>under \$200.00</u>, a partial payment is acceptable.
- o If payment arrangements have not been made, and a customer does not pay for their account in full by the second month, the water is shut off until the account has been paid in full.
- o If collection of the unpaid fees is necessary, the city shall be entitled to recover its costs of collection, including attorney's fees.

ANNOUNCING THE EASIEST WAY TO PAY YOUR BILL

Our new online bill pay option saves you time and gives you more flexibility in how you pay your bill.

If you have an Internet connection and an email address, you can now pay your bill online. You are also able to "opt in" to paperless billing and receive an email notification when your bill is ready to view. It's fast, it's easy, and you no longer have to write a check each month or find a stamp when it's time to send in your payment.

HOW IT WORKS

We have partnered with Xpress Bill Pay, the premier provider for online bill payment.

When you sign up for online bill payment you'll create a secure password that you use to access your personal account at www.xpressbillpay.com. Every month we'll send you a reminder email to let you know when your bill is online.

Then, just log in through your Web browser or the Xpress Bill Pay Mobile App and view your bill. Select a payment type — credit card, debit card, or electronic funds transfer — enter the information, and you're done! It's that easy, and it only takes you a few minutes each month.

We're offering this service at the request of customers like you. Sign up today to see why so many people consider this method as the best way to pay their bills.

ONLINE BILL PAYMENT FACTS

- To sign up for online bill payment, go to www.xpressbillpay.com
- You can pay your bills with a credit or debit card, or you can transfer funds directly from your checking account.
- You can pay your bill from anywhere. Customers outside the U.S. can contact our Payment Center anytime to make a payment or to set up an Auto Pay.
- After you complete the transaction, you can receive an email receipt to confirm the payment went through.
- You can view up to a year's history of your account online, so you can compare your current bill to a year ago.
- If you'd like, you can select the Auto Pay option and your bill will be paid automatically each month.



WHAT TO DO NEXT

- Go to www.xpressbillpay.com_
- Click on the "Sign Up" button on the top of the home screen. Fill in the email and password fields, then click in the "I'm not a robot" box and follow the prompts.
- 3. Complete the short registration form and click "Next."
- Go to your inbox and open the verification email then click "Verify Email". Then select "Continue" to log in.
- Select your billing organization and follow the prompts for linking your bill.
- Once your bill is added to your account, you can add another bill, view and pay your bill online, or setup a recurring auto payment schedule.

AND THERE'S MORE!

Although we encourage creating an account to get the most out of this new service, Xpress Bill Pay does offer Guest Checkout for those that are not yet wanting to set up an account.

To make a phone payment with a live operator, call 1-385-218-0343. This service is available in English and Spanish.



2024 Calendar

Unitah County - Waste & Recycling Services



Address and click Verify. Or select the chat icon in the bottom corner and message an agent. week is Green or Gold, visit wm.com and select VIEW SCHEDULE in the top navigation bar. Enter your Service RECYCLING COLLECTION SCHEDULE: To confirm your collection day and whether your recycling collection

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SERVICE GUIDELINES

- Place your WM recycling and trash carts at the curb by 6 a.m. -- wheels facing the curb.
- Place carts at least 3 feet from other objects such as cars, mailboxes, trees and other carts.
- Ensure all material fits inside your carts with the lids fully closed. Be sure to break down cardboard boxes

6 20 27

- Do not leave any materials next to or outside your cart. Excess materials will not be collected.
- For questions about what is accepted in recycling visit wm.com/RecycleRight.
- Check for weather-related delays at wm.com/us/en/mywm/notifications.

HOLIDAY SCHEDULE

3 10 17 24 31

Holidays that may be observed by the WM team servicing your residence are noted with a blue square in the calendar.

To confirm your schedule for any given holiday, visit: wm.com/us/en/mywm/locate.

If your service day falls on or after an observed holiday, your service that week may be delayed by one day. Regular service resumes the following week.

RECYCLE

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21 21 28

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To learn more visit wm.com/RecycleRight



Always Recycle



Metal Food & Beverage Cans



Plastic Bottles & Containers



Flattened Cardboard & Paperboard



Paper

Never put foods

 Do not bag your recyclables. Place materials loosely and directly into carts.

RECYCLE RIGHT TIPS

- Never put foods or liquids in recycling
- Items not accepted in recycling include plastic bags or film, foam cups/containers/packaging, yard waste, electronics, carpeting, clothing, furniture, tires or hazardous materials in recycling carts.
- Glass is not accepted in recycling