

## **UINTAH CITY**

2191 East 6550 South \* Uintah, UT 84405 \* (801) 479-4130



Welcome to Uintah City

Included should be a breakdown of your water bill and the recycle can schedule. Garbage day is every Tuesday, they start early so be sure your garbage is put out the night before to be sure it is dumped.

Your utility bill is due on the last day of each month, starting when you receive your first billing statement. Also, when paying your utility bill please include the bottom tear portion of the bill with your payment to insure applying to your account.

The following are options we offer for payment:

1. Xpress bill pay, service fee of \$1.00 applies if made using a checking account.  
For more information see attached flyer.  
Debit or Credit Cards (not American Express)  
In person or over the phone at 801-479-4130  
3% fee plus \$.50 per transaction applies to all payments made this way.
2. Checks including personal, money orders, cashier's check.  
You may drop them off in person, through the mail, or in our utility drop off box located out front by the road at Uintah City Hall.
3. Cash brought in person or the drop box.

Office hours are Monday-Wednesday 9:00 am-5:00 pm  
Thursday and Friday 9:00 am-1:00 pm

Brindy Woodbury  
Uintah City Utility Clerk  
Office: 801-479-4130  
b.woodbury@uintahcity.com

# ANNOUNCING THE EASIEST WAY TO PAY YOUR BILL

Our new online bill pay option saves you time and gives you more flexibility in how you pay your bill.

If you have an Internet connection and an email address, you can now pay your bill online. You are also able to "opt in" to paperless billing and receive an email notification when your bill is ready to view. It's fast, it's easy, and you no longer have to write a check each month or find a stamp when it's time to send in your payment.

## HOW IT WORKS

We have partnered with Xpress Bill Pay, the premier provider for online bill payment.

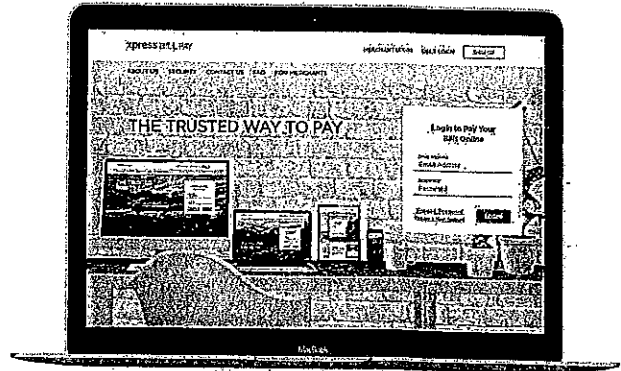
When you sign up for online bill payment you'll create a secure password that you use to access your personal account at [www.xpressbillpay.com](http://www.xpressbillpay.com). Every month we'll send you a reminder email to let you know when your bill is online.

Then, just log in through your Web browser or the Xpress Bill Pay Mobile App and view your bill. Select a payment type — credit card, debit card, or electronic funds transfer — enter the information, and you're done! It's that easy, and it only takes you a few minutes each month.

We're offering this service at the request of customers like you. Sign up today to see why so many people consider this method as the best way to pay their bills.

## ONLINE BILL PAYMENT FACTS

- To sign up for online bill payment, go to [www.xpressbillpay.com](http://www.xpressbillpay.com)
- You can pay your bills with a credit or debit card, or you can transfer funds directly from your checking account.
- You can pay your bill from anywhere. Customers outside the U.S. can contact our Payment Center anytime to make a payment or to set up an Auto Pay.
- After you complete the transaction, you can receive an email receipt to confirm the payment went through.
- You can view up to a year's history of your account online, so you can compare your current bill to a year ago.
- If you'd like, you can select the Auto Pay option and your bill will be paid automatically each month.



## WHAT TO DO NEXT

1. Go to [www.xpressbillpay.com](http://www.xpressbillpay.com)
2. Click on the "Sign Up" button on the top of the home screen. Fill in the email and password fields, then click in the "I'm not a robot" box and follow the prompts.
3. Complete the short registration form and click "Next."
4. Go to your inbox and open the verification email then click "Verify Email". Then select "Continue" to log in.
5. Select your billing organization and follow the prompts for linking your bill.
6. Once your bill is added to your account, you can add another bill, view and pay your bill online, or setup a recurring auto payment schedule.

## AND THERE'S MORE!

Although we encourage creating an account to get the most out of this new service, Xpress Bill Pay does offer Guest Checkout for those that are not yet wanting to set up an account.

To make a phone payment with a live operator, call 1-385-218-0343. This service is available in English and Spanish.

**xpress BILL PAY**  
[www.xpressbillpay.com](http://www.xpressbillpay.com)

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## UTILITY SERVICES SIGN-UP

Service Information		
Service Address:	Date Service to Begin:	
Type of Service (Check All That Apply): <input type="checkbox"/> Residential <input type="checkbox"/> Commercial <input type="checkbox"/> Agricultural <input type="checkbox"/> Owner <input type="checkbox"/> Renter <input type="checkbox"/> Landlord		
Customer Contact Information		
Customer Name:	Name of Landlord (If Renting):	
Name of Customer's Spouse/Significant Other:	Customer Mailing Address (If Different Than Service Address):	
Customer Employment	Customer Telephone Numbers	
Occupation:	Residence:	
Employer's Name:	Cellular:	
Employer's Address:	Business:	
I would like paperless billing: YES OR NO	EMAIL:	
References		
Relative Reference (Not Living With You): Name _____ Phone _____ Address _____		
Applying For: (Check All That Apply)		
Is water currently turned on at property? ____ No, \$50 fee ____ Yes, no fee	Are there currently any garbage or recycling totes at property? ____ No ____ Yes, Amount? Garbage ____ Recycling ____ Garbage Service:    Number of Cans Desired ____ Recycling Service:    Number of Cans Desired ____	
<p>I HEREBY APPLY FOR WATER, GARBAGE, RECYCLING, AND STORM WATER SERVICES FROM THE CITY OF UINTAH FOR SAID PREMISES AND HEREBY AGREE TO PAY SERVICE CHARGES FOR THE WATER, GARBAGE, RECYCLING, AND STORM WATER SERVICES AS FIXED BY THE CITY OF UINTAH. IN THE EVENT OF FAILURE TO PAY THE WATER, GARBAGE, RECYCLING, AND STORM WATER FEES, I AUTHORIZE UINTAH CITY TO SHUT OFF THE WATER TO THIS PROPERTY, AT ITS ELECTION WITHOUT FURTHER NOTICE TO ME. THE UNDERSIGNED FURTHER AGREES TO BE BOUND BY ALL THE RULES AND REGULATIONS OF THE ORDINANCES OF THE CITY OF UINTAH FOR CONTROL OF ITS WATER SYSTEM.</p> <p>THE UNDERSIGNED SPECIFICALLY AGREES TO PAY ALL REASONABLE ATTORNEYS' FEES AND COURT COSTS IN THE EVENT LEGAL ACTION IS TAKEN TO COLLECT THE ACCOUNT. THE UNDERSIGNED FURTHER AGREES TO PAY AN ADDITIONAL AMOUNT REPRESENTING FORTY PERCENT (40%) OF THE PRINCIPAL BALANCE IF THE ACCOUNT IS REFERRED TO A COLLECTION AGENCY OR ATTORNEY FOR COLLECTION. THIS ADDITIONAL AMOUNT IS IN RECOGNITION OF THE COST ASSOCIATED WITH SAID COLLECTION ACTION PROCESSING.</p>		
PRINT NAME _____	SIGNATURE _____	DATE _____
FOR OFFICE USE ONLY:		ACCOUNT NUMBER:
CONNECTION		TERMINATION
Date Connected		Date Disconnected
Beginning Meter Read		Final Meter Read
Connection Fee Required ____ No ____ Yes, Amount _____, Rec.# _____		Customer's Forwarding Address

**APPLICATION FOR CONNECTION TO UINTAH CITY WATER SYSTEM**

I hereby apply to the City of Uintah for permission to connect my premises located at \_\_\_\_\_ with the Uintah City Water System.

*Service Address*

1. I/We agree as follows:
  - a. My contractor will install the service line from the main to the water meter including all excavations, backfill and tap on the main.
  - b. All supplies, labor, machinery, etc. will be supplied by the contractor.
  - c. The City of Uintah will furnish and install water meters for ¾" and 1" lines only.
  - d. The work of installing a line from the water main to the point at which it will be used shall be my responsibility and I will pay all the costs of that work.
  - e. The City of Uintah will inspect the installation before it is covered.
2. The connection from the main to the water meter, including the water meter, shall be the property of the City of Uintah and the City of Uintah shall have access thereto at all times.
3. The location of the water meter will be within the City of Uintah's boundaries and shall be decided solely by the City of Uintah. The meter may be on my/our property or at some other convenient point near my/our property.
4. Before connecting to the City of Uintah's water system, I will allow the City of Uintah to inspect the plumbing on my property. If the plumbing is not approved, I will cause all deficiencies to be corrected at my expense to meet the City of Uintah's building and plumbing codes or the applicable codes of any other governmental agency having jurisdiction to regulate the City of Uintah's water system. I/we understand that the water will not be turned on until my plumbing has been approved.
5. I agree to be bound by the rules, regulations, resolutions, and/or ordinances currently in force or afterwards enacted which apply to the City of Uintah's water system.
6. The purpose of this water connection is for culinary use and the water will be used only within the City of Uintah's boundaries.
7. I/We hereby grant the City of Uintah free access to the lines and meters installed under this agreement and, at reasonable times, through my property if necessary.
8. I/We understand it is illegal to use water from the City of Uintah's line(s) or fire hydrants until a meter is installed; that use via any other means is illegal.

**By signing this application, I/we acknowledge that I/we have read it in its entirety, understand its terms, and agree to fully comply with all provisions of this application.**

DATED this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_

\_\_\_\_\_  
*Applicant*

\_\_\_\_\_  
*Applicant*



## RENTER/OCCUPANT AGREEMENT

The undersigned hereby applies for water and garbage services from the City of Uintah for the premises he/she/they will occupy, located at:

\_\_\_\_\_  
Address  
Uintah, Weber County, Utah.

I/We hereby apply for and agree to pay the service charges for water and garbage services as fixed by the City of Uintah. I/We understand that the City of Uintah will send invoices for such services on a monthly basis,

I/We hereby agree that if we fail to pay for such services and such failure exceeds thirty (30) days, the City shall have the right to discontinue services, at its sole determination.

I/We also agree to be bound by the rules, regulations, and ordinances of the City of Uintah for the control of its utility system including the responsibility to conserve water.

I/We agree to pay bills monthly, prior to the due date of each month following billing.

I/We further agree to keep the City of Uintah offices advised if I/we move from the premises listed above so that final statements can be forwarded to my/our current address at all times.

I/We understand and agree that should we fail to pay the charges for water and garbage within sixty (60) days, the City of Uintah may submit the unpaid charges to a collection agency. I/We understand that we will be liable not only for unpaid service charges but also to pay any and all attorney fees and reasonable collection costs of unpaid services charges.

**By signing this agreement the undersigned acknowledges that I/we have read it in its entirety, understand its terms, and agree to fully comply with all provisions of this agreement.**

Dated this \_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_. \_\_\_\_\_  
Renter/Occupant

\_\_\_\_\_  
Renter/Occupant



**PROPERTY OWNER'S AGREEMENT**

I/We \_\_\_\_\_ as legal owner(s) of the property  
situated at \_\_\_\_\_, Uintah City, Weber County, Utah  
request that the utility bill be sent directly to the renter/occupant of said property.

I/We are aware that I/we will be responsible for the total charges should the renter/occupant allow the account to become delinquent or move out leaving a balance due.

I/We further understand and agree that all items in the Application for Water Service which we have signed are applicable to us regardless of billing arrangements and agree to abide by the same.

I/We further agree to keep the City of Uintah Offices advised of my/our current address at all times.

**By signing this application, I/we acknowledge that I/we have read it in its entirety, understand its terms, and agree to fully comply with all provisions of this application.**

DATED this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_

\_\_\_\_\_  
Applicant

\_\_\_\_\_  
Applicant

The following information has been provided for you by Waste Management.



### **WELCOME**

Thank you for choosing Waste Management of Utah for your trash hauling needs. In an effort to provide you with superior service, we have compiled some helpful information.

### **REMINDERS**

Our routes begin at 6:00 am; please have your containers out by this time. Please feel free to contact our Customer Service Center between the hours of 7:30 am and 5:00 pm at: (801) 731-5052, or visit our website at: <http://www.wastemanagement.com/>.

### **HOLIDAYS**

We will be closed for the holidays listed, and your pick up service will be delayed one day. For pickup days and other holiday schedules, contact our Customer Service Center or visit our website.

New Year's Day, Memorial Day, Independence Day, Pioneer Day, Labor Day, Thanksgiving Day, and Christmas Day - CLOSED

### **ITEMS NOT ALLOWED IN GENERAL WASTE CONTAINER:**

Tires	Chemical Products
Appliances	Florescent tubes
Hazardous Waste	Oil, Oil Filters, Oil Rags, Etc.
Liquid Waste	Paint Cans
Industrial Waste	Herbicides and Pesticides

To avoid spillage, please make sure the lids are able to close and all contents are within the dimensions of the containers. Waste should not be stacked above the top of the containers or left outside the containers.

Please ensure that no vehicles are parked in front or on the sides of the containers. This will prevent misses on your scheduled service day and help avoid potential accidents.

**THANK YOU FOR DOING BUSINESS WITH WASTE MANAGEMENT,  
WE APPRECIATE YOUR BUSINESS!**



## **Garbage Service Information**

Uintah City's garbage service is contracted through Waste Management of Utah. The entire city's **GARBAGE IS PICKED UP EVERY TUESDAY**. If you have any questions or problems with your garbage service, you may contact the Uintah City Offices at 801-479-4130.

## **Current Garbage and Recycling Rates**

### **GARBAGE COLLECTION FEES (Monthly):**

Resolution 0402-13-G

<b>Residential Container</b>	\$15.00
<b>Extra Container(s)</b>	\$11.00 for each additional container
<i>Collection will be provided every week</i>	

### **RECYCLING COLLECTION FEES (Monthly):**

Resolution 18-0619-R

<b>Residential Container</b>	\$7.93
<b>Extra Container(s)</b>	\$7.10 for each additional container
<i>No opt out option will be offered.</i>	
<i>Collection will be provided bi-weekly (every-other-week) on the same day as trash collection.</i>	

### **6-YARD DUMPSTER PROGRAM (Monthly, Optional):**

Resolution 12-0515-G

<b>6-Yard Dumpster</b>	Delivery and pickup \$70 (one dump included) \$70 for each additional dump
6 Yard Dumpster for waste collection are available during the months of May to September each year under the following guidelines: <ol style="list-style-type: none"><li>1. The resident's monthly utility account must be current.</li><li>2. Fees for the use of the dumpster are charged to the utility account.</li><li>3. All dumpsters are collected at the end of September.</li><li>4. Businesses are not allowed to use the dumpsters.</li><li>5. Dumpsters cannot be rented for debris from roofing, remodeling, etc.</li></ol>	



# Uintah

## 2023 RECYCLING CALENDAR



Recycling collection weeks:

Login to My WM at [wm.com](http://wm.com) to confirm your collection day.

Holiday Observed

January 2023							February 2023							March 2023							April 2023						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28	29	30	31											
May 2023							June 2023							July 2023							August 2023						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28	29	30	31											
September 2023							October 2023							November 2023							December 2023						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28	29	30	31											

### SERVICE DAY GUIDELINES

- Trash is collected weekly.
- Recycling is collected every other week. Login to My WM at [wm.com](http://wm.com) to confirm your service info.
- Place your recycling and trash carts at the curb by 7 a.m. with wheels facing the curb.
- Place carts at least 4 feet from other objects such as cars, mailboxes, trees, bushes and other carts.
- Please ensure all material fits inside your carts with the lid closed.

### SERVICE HOLIDAYS

- New Years Day: Monday, Jan. 2
- Memorial Day: Monday, May 29
- Independence Day: Monday, July 4
- Pioneer Day: Tuesday, July 4
- Labor Day: Monday, Sept. 4
- Thanksgiving Day: Thursday, Nov. 23
- Christmas Day: Monday, Dec. 25
- Holidays noted with a blue square may affect your collection service. If your service day falls on or after a holiday, your service will be delayed by one day. Regular service resumes the following week.

### RECYCLE RIGHT TIPS

- Do not bag your recyclables. Place materials loosely and directly into carts.
- Never put foods, liquids, foam cups/containers, plastic bags, yard waste, electronics, carpeting, clothing, furniture or tires recycling carts.
- Glass is not accepted in curbside recycling.

**RECYCLE RIGHT**

To learn more visit  
[wm.com/RecycleRight](http://wm.com/RecycleRight)

**Always Recycle / Recicle Siempre**



Food & Beverage Cans  
Latex de alimentos y  
bebidas



Plastic Bottles & Containers  
Borrachos y envases de  
plasticos



Flattened Cardboard &  
Paperboard  
Cartón y cartulina aplastados



Paper  
Papel

QUESTIONS? Call WM Customer Service at (888) 496-8824.

**Current Water Rates & Late Fee/Shut-Off Policy****SECTION 6: WATER USAGE FEES**

The fees for water usage for the Uintah City Water Department shall be set as follows:

<b>Monthly Fees For All Residents</b>	Base Charge for general maintenance of the water system	\$31.00
	0 to 8,000 Gallons	\$1.25 per 1,000 Gallons
	8,001 Gallons up to 35,000 Gallons	\$1.75 per 1,000 Gallons
	35,001 Gallons up to 70,000 Gallons	\$2.25 per 1,000 Gallons
	70,001 Gallons up to 100,000 Gallons	\$2.75 per 1,000 Gallons
	100,001 Gallons and up	\$3.25 per 1,000 Gallons
<b>Monthly Fees For All Businesses Located In Commercial Zones</b>	Base Charge for general maintenance of the water system	\$33.00
	0 to 8,000 Gallons	\$1.50 per 1,000 Gallons
	8,001 Gallons up to 35,000 Gallons	\$2.25 per 1,000 Gallons
	35,001 Gallons up to 70,000 Gallons	\$2.75 per 1,000 Gallons
	70,001 Gallons up to 100,000 Gallons	\$3.25 per 1,000 Gallons
	100,001 Gallons up	\$4.50 per 1,000 Gallons

## Late Fee/Shut-Off Policy

- Monthly fees, including any past due fees, are due by the last day of the month.
- If the monthly fee is not paid in full by 5:00 pm on the day the bill is due, a penalty of \$12 for a late payment will be assessed.
- A notice will be sent for the amount due plus late fees, 30 days after the bill is due.
- NO ADDITIONAL NOTICES WILL BE SENT.
- Prior to the shut-off date, the city may deliver a courtesy door hanger, but this is not mandatory.
- The shut-off date will be 10 days after the 30 days has expired unless the bill has been paid in full. If the due date falls on a holiday or weekend, the date will be moved to the next working day.
- If fees are not paid by 5:00 pm on the shut-off date the water will be shut-off and a shut-off fee of \$25 will be assessed.
- The shut-off fee will be assessed at 5:00 pm on the shut-off date, regardless of whether the water is actually shut-off.
- If services to the system are discontinued because of failure to pay, a connection fee of \$50.00 will be assessed, which is to be paid along with all other fees before the water is turned back on.
- Water will not be turned back on until all charges are paid in full, including monthly fees, late fees, shut-off fees, and connection fees.
- When a customer receives late notice and their total bill is over \$200.00 they are required to pay at least half of the bill or arrange for payment of the bill.
- If the customer does not comply with payment arrangements made, the shut-off date is 5 days after the due date of the payment arrangements.
- When a customer receives a late notice on an account that is under \$200.00, a partial payment is acceptable.
- If payment arrangements have not been made, and a customer does not pay for their account in full by the second month, the water is shut-off until the account has been paid in full.
- If collection of the unpaid fees is necessary, the city shall be entitled to recover its costs of collection, including attorney's fees.