

"Unavailable Database" means that Firebird is not running.

If you receive an error message that says, "Unavailable Database", it most likely means that the Firebird database server is not installed or is not running.

If this is a standalone system (i.e. TRS is running on only one computer in your store), or is the server in a multi-station installation, then you most likely did not install Firebird when you installed TRS, or it has stopped running for some reason. If you are sure you have installed Firebird, try rebooting the computer.

If this is a client on a multi-station installation, it may be that you do not have the correct server name entered in Database Administrator.