

This article describes how to reset the special PREH keyboards sold by JMM Software. This procedure often corrects many common issues. These instructions work for both PS/2 and USB keyboards.

1. With the computer on unplug the keyboard from the computer.
2. To reset, hold down the CTRL key and the shift key (key with an arrow pointing up), the left most bottom key and the one directly above it.
3. While holding the keys down plug the keyboard back into the computer. A successful reset will have the keyboard LED flash and you will hear a single beep, after which you may release the keys.
4. Close any software that is open on the computer and reboot it.

This should resolve most issues with the keyboard. If it does not you may contact PrehKeyTec technical

support at techsupport@prehkeytecusa.com or 1-800-577-7734 ext 103.