

Profit By Department and Cash Accountability reports show an amount under Trade-Ins, even though you don't do Trade-Ins.

If your Profit By Department and Cash Accountability reports show an amount under Trade-Ins, even though you don't do Trade-Ins, it is most likely because you have an inventory item whose description starts with the word "Trade" (i.e. "Trade Winds Fabric", etc.).

TRS looks at the first word of an item's description to determine whether or not the item is a trade-in, which can cause the report to get confused.

To find any inventory items like this, go into Inventory->Edit POS Products. Click "Complex Search", then "Search Assistant". Choose "Description", "Starts With", "Trade". Click "Add", then "Ok". Edit any products that it finds, so that the description does not start with "Trade". For example, change "Trade Winds Fabric" to "Fabric - Trade Winds".