When I try to use my label printer with my computer or the one I have with the cutting table solution it prints garbage characters and commas and no barcodes

This normally happens if the printer is in Line Mode instead of Page Mode. To check to see if the printer is in Line mode do the following: (It is best to use 2 1/4 x 1 1/4 labels or paper for this procedure.)

1. Turn the LP2824 printer off. (The switch is located on the right side of the printer in the back.)

2. Hold down the green button on the top of the printer and don't let it go, turn the printer on, when the light around the green button starts flashing red let it go. The printer will start feeding, don't stop the printer, eventually it will print information. When it stops printing press the green feed button once, then press it one more time. Tear off the information. Look at the top of where the printing started it should say what mode it is in. If it says Page Mode, then stop this article will not resolve your issue. Look to see if there is another article that describes your issue or contact our support department.

3. If it says that it is in Line Mode then we need to change it to Page Mode. Hold down the green button on the top of the printer and don't let it go, turn the printer on, when the light around the green button starts flashing red let it go as soon as the light around the button starts flashing green press it and hold it. When the light turns a solid red or amber color then you can let it go. Turn the printer off, wait 5 seconds then turn it back on and try to print. It it still prints garbage try steps 1 - 3 again.