

This article describes how to install a Serial/Paralell receipt printer in Windows and then TRS.

1. With the Printer turned off connect the printer to the computer and the cash drawer to the printer if you have one.

2. In Windows go to Printers and Faxes, normally you would click on Start -> Control Panel -> Printers and Faxes.

3. Click on Add New Printer.

4. Select Local Printer Attached to the Computer, make sure to take the check out of Automatically detect and install my Plug and Play printer.

5. Select the correct port for the printer, normally LPT1: if Parallel and Com1: if Serial.

6. From the List of Manufacturers and Printers select Generic for the Manufacturer and Generic / Text Only from the Printers list.

7. The installation will normally ask if you want to keep the existing driver or replace it, if you are asked this question you should select Keep existing driver.

8. The default Printer Name is Generic / Text Only, it is recommended to change it to something more descriptive such as Epson Receipt Printer. Make sure to put a dot next to No for Do you want to use this printer as the default printer.

9. Next mark Do Not Share This Printer and click on Next.

10. Select No to Do you want to print a test page and click next.

11. Lastly click on Finish.

12. Start TRS.

13. From the TRS menu, select POS -> Options, enter your security code if prompted.

14. Check the box that says, "Receipt Printer Attached".

15. Click the “Select” button that is next to the Receipt printer option. Select the printer that you just installed and click “OK”.

16. In the drop-down that says, “Receipt Printer Type”, select the model of receipt printer that you have. For Epson TM-T88III and TM-T88IV select Epson TM-T99II.

17. If you have a cash drawer attached but a check in the box that says Cash Drawer Attached?

18. Click “Ok” to save the changes.

19. Turn on the Receipt Printer.