

This article describes how to attempt to fix a corrupted database.

Most corrupted databases can be fixed by backing up and restoring the database through the use of the Backup Data Sender. Before following these procedures you should make a backup of the corrupted database. Sometimes attempting to fix a corrupted database can make it worse. Please make a copy of the database onto an external drive such as a thumb drive, CD-R or external hard drive. It is a good idea to have two copies, maybe one on the hard drive itself and one to an external device. Make sure that TRS is not running on any computers before you make a copy. Once you have a copy of the database you can attempt to do a backup and restore. Make sure that TRS is not running on any computers while doing the backup and restore. The instructions for backing up and restoring are in the Backup Data Sender Manual. If you do not have the document then click the link below that reads "Backup Data Sender Manual" to download the manual. Follow the instructions in Section 1 to do the backup, then follow the instructions in Section 2 to do the restore.