

This article describes how to refresh the Zebra LP2824 label printer. This may help to resolve issues where the printer is not correctly printing.

1. Turn the printer off with the switch located on the lower bottom right hand side of the printer.
2. Wait a few seconds and turn the printer back on.
3. In TRS, click on POS and from the drop down click on Options, if prompted enter your security code.
4. In the POS Options window click on the Hardware tab.
5. At the bottom of the window click on the button that says "Send Special Code Now"
6. In the dialog box that appears type in the following and then click on OK:

^default

Note: The ^ symbol is above the number 6 and you must shift for it.

7. When the printer dialog box appears click on the drop down next to Name and select your label printer. Click on OK.
8. At the bottom of the window click on the button that says "Send Special Code Now"
9. In the dialog box that appears type in the following and then click on OK:  
xa
10. When the printer dialog box appears click on the drop down next to Name and select your label printer. Click on OK. The printer should be advancing labels now. Wait until the printer stops feeding. Now hit the feed button on the printer 2 or 3 times to see if advances correctly one label at a time.
11. At the bottom of the window click on the button that says "Send Special Code Now"

12. In the dialog box that appears type in the following and then click on OK:

U

13. When the printer dialog box appears click on the drop down next to Name and select your label printer. Click on OK.

14. The printer should print out a configuration label. When it is done printing press the green feed button twice.

The printer should be defaulted and recalibrated. If printing inventory labels make sure that the selected size in TRS matches the size of label you are using. To find this area in TRS click on POS then Set Barcode Label Size. Make sure that the check is next to the proper size label.

Try printing again and see if the issue is resolved.