

Class Cancellation and Refund Policies:

Cancellation Policy

- Payment for classes and events is required at time of registration. No refunds are given for cancellation within 7 days of class. Refunds are given for cancellations made 8 or more days prior to class date.
- Classes cancelled by the store are completely refundable; the customer will be given the option of receiving a store credit or reimbursement.
- Special events may have unique policies. Please refer to event registration page.

Class Policy

- The class registration fee must be paid in full at the time of registration. Payment guarantees your place in the class/workshop. A class/workshop supply list will be given with full payment. It is the customer's responsibility to request the supply list prior to the workshop/class date if one is not received.
- Any student attending a class/workshop **must** have their own copy of the required pattern/book/magazine for that class/workshop.
- All class/workshops that require a sewing machine are **B.Y.O.M.** (bring your own machine).
- Supplies for the class/workshop are available from Sarah's Thimble. If you choose to provide your own, please note that the best experience is obtained by using Quilt Shop quality fabric and materials.
- To get the most from you experience, the following suggestions are offered:
 - ❖ Be prepared.
 - ❖ Obtain the required supplies.
 - ❖ If a multiple session class, do the homework.
 - ❖ Be on time. Plan to arrive 10 minutes before class to set up.
 - ❖ Be familiar with your sewing machine and make sure it is in good working order. You need to know how to thread it, how to wind and load a bobbin, and generally how your machine works. It is not the teacher's responsibility to instruct you on how your machine works.

Class Etiquette:

- Students and group members should refrain from wearing strong perfume, or scented hygiene products (shampoos, conditioners, lotions, or body wash) as a courtesy to those who are sensitive to strongly scented products.
- Cell phones should be silenced or set to vibrate – if you need to use your cell phone, please leave the classroom to do so.
- Do not bring children, pets or guests to class.
- Leave the classroom tidy, discard trash in the containers provided, or in the kitchen garbage. We recycle **clean** aluminum, glass, and cardboard, the container is in the kitchen also.
- Make sure you take all your equipment and supplies home with you. We cannot store equipment and supplies, and are not responsible for personal property left at the shop.