

Class Policies

We look forward to seeing you in class! To ensure that your class experience is enjoyable and educational, please read the following policies. If you have questions, please email Erin at erin@pacificfabrics.com.

Our elevator is available M-F 10am - 3pm only.

Cancellations and Refunds: Class fees are non-refundable unless the class is cancelled by the store. Classes may be cancelled if we do not have a minimum number of enrollments 48 hours prior to the beginning date of the class. You will be notified by phone if a class is cancelled, and your class fee will be refunded. Refunds are not given in the case of student cancellation, but if you have paid for a class and are unable to attend, you may send a friend in your place. Please be sure to tell us the name of the friend taking your place. If you have questions or are unsure if you are registering for the correct class, please email Erin at erin@pacificfabrics.com.

Supplies: Unless otherwise noted in the class description, supplies are not included in the class fee. Please purchase class supplies in advance at our store. The Class Supply List is available online on the calendar item for each class. Please download and print the list when you register. You will receive a 20% discount on your class supplies when you show your registration receipt or email us after your register for a web store coupon code.

Sewing Machines: If bringing your own machine, make sure your machine is in good working order and you are familiar with using it before class. Let us know when you register if you would like to use a classroom machine.

Children and Pets: Children are not allowed in the classroom unless they are attending as a student in a class offered for children and may not be left unattended in the store while you are in class. Pets are not allowed in the classroom with the exception of service dogs.

Recordings and Photos: Photos, videos and/or recording are not allowed in classrooms without prior approval from the instructor.