

Big Apple Music – an affiliate of Music & Arts

Online Rental Instructions

- Go to <http://www.bigapplemusic.com>
- Click on the Rentals tab - on the next page click the RENT.LEARN.PLAY banner to begin your rental
- Type in the zip code of your school
- Choose grade your student will be in for the 2020-2021 school year, and click "continue"
- On the following page, select your child's school. If your child's school is not listed use the "Refine your search" tool to the right.
- Next, click on the instrument you will be renting. Once you've selected an instrument, choose the delivery time at the bottom of the page. To ensure your child has their instrument in a timely fashion, please select the **ASAP** option.
- On the next page, select your preferred trial period option. We offer a 4.5 month trial period as well as a 10 month trial period for a low, one-time cost. Once the trial period expires you will be charged the standard monthly rate until you return or pay off the instrument.
- You will also see a box that is checked that says, "Include Liability Damage Waiver." This is Instrument coverage, which covers all repairs on the instrument as well as theft. This is optional, but **highly recommended**.
- Enter the student's first and last name in the text fields. In the "Renter's Information" fields, enter the first and last name of the person who is **paying** for the rental, which should also be the person filling out the form.
- Enter your Driver's License in the "Government Issued ID" field. The Rental Terms & Conditions are provided for your convenience. Check the box to accept the Rental Terms & Conditions and click "Add To Cart".
- You will then see your total rental and purchase cost, and click "Checkout"
- Then click on "**Checkout as guest**"
- At the top of the Shipping Information page, select your preferred deliver method. You may pick up the instrument at Big Apple Music (use "**Pick up at store**") or have your instrument delivered to your child's school (if applicable) for no extra cost (use "**Pick up at school**").
- Then click, "Continue"
- Type in your Payment info and billing address.
- Finally, review and place your order. You will see an order confirmation appear on your screen.

Please keep in mind that your child will need more than just their instrument to be successful. Big Apple has a list of your teacher's required method book and accessory preferences. These items are to be purchased separately from the rental. If you plan to pick up your rental at Big Apple Music, we will help you find the right supplies for class in store. Call Big Apple Music with any questions at (315) 732-3502.