



**6303 Burden Blvd, Suite C
Pasco, WA 99301**

Service Checklist

Please use the following list to make sure that you are bringing all the necessary parts for your machine service. If any of these items are missing, it will slow down the completion of your service and the return of your machine.

Sewing machines

- ☐ Machine
- ☐ Foot Control
- ☐ Power Cord
- ☐ Presser Foot: #1, #1C, or, for dual feed machines, #1D
- ☐ 5 mm or 9 mm Stitch Plate (not 0 mm or straight stitch plate)
- ☐ Bobbin case with a bobbin
- ☐ If you are having a specific problem, please bring us samples of your problems. We would also like the needle you are using and the thread that you are experiencing an issue with.

Embroidery Machines: please bring everything listed above plus the following:

- ☐ Embroidery Module
- ☐ Presser foot: #26
- ☐ Stitch Plate: Straight stitch plate if you are using one to embroider with
- ☐ Embroidery bobbin case with bobbin (if this pertains to your machine)
- ☐ If you are having a specific problem, please bring us samples of your problems. We would also like the needle you are using, the thread you are experiencing the issue with, the hoop that you are using, and to know the stabilizer you are using for the project.

Janean's Bernina is not responsible for any embroidery designs saved on your sewing machine. Please make sure that you have a back up of all your embroidery designs.

Please do not bring additional accessories or accessory boxes. We are not responsible for any additional accessories you choose to leave while your machine is being serviced.