



Dear Piecer:

I value my professional reputation very highly and I guarantee to treat your project as though it were my own.

Although, I am happy and qualified to give you suggestions and guidance in choosing the quilting designs and thread colors for your quilt, in the end, the choices you make are yours. It is my job to execute those choices to the best of my professional ability. However, if you leave the choices up to me, please understand that you have made that choice. My responsibility begins and ends with the quality of my workmanship.

Once work has begun on your quilt, any changes made by you (the client) will be at your expense. You will be charged for time spent on any unfinished project due to your change of mind or request to halt work for any reason other than unsatisfactory stitching.

I value my reputation as a professional machine quilter and I guarantee the quality of the quilting I do for you, my valued customer. If you are not happy with the quilting on your quilt, please let me know within 72 hours. I will try every means possible to make it right for you. If that is not possible a refund may be indicated. Please know that Time Remembered Quilting will issue a credit for cost of Quilting Labor Only. Batting, backing, binding and/or thread charges are separate charges and are NOT included in the credit. The Credit is good for three (3) months from the issue date (excluding the months of November and December).

If you have directional or pieced backing, I will not be responsible for any quilting misalignment. I will however, maintain my guarantee if the quality of the quilting is poorly done. (see instructions on how to prepare quilt.)

If you loan your quilt project for public display or enter it in a show, please give the courtesy of crediting me as the machine quilter.

Sincerely,

**Barbara Ann
Time Remembered Quilting**