



Machine Service Request

Date: _____

Customer Name: _____

Address: _____

City, State, Zip: _____

Phone: _____ (cell/home)

Email: _____

Machine Make/Model: _____

Notes to Technician: _____

Service Requested (circle)

COA (Clean, Oil, and Adjustment)

- \$89.95 and up depending on make and model
- Recommended every 1-2 years for best performance

Repair ONLY

- \$60 per hour plus parts
- Select this service if your machine has been recently serviced within the past year, and requires repair of specific issues only

Diagnostic

- \$25 for inspection, research and estimate (refundable if you decide to have the machine repaired, or purchase a replacement machine within 30 days)
- Select this service if the machine is more than 20 years old and has not been serviced professionally in a long period of time

Please include the following items with your machine:

Power cord, foot control, zigzag needle plate, zigzag presser foot, bobbin case, bobbin, spool cap that you use most often, sample of stitching/project – IF you are having an issue and want to show us what is happening.

All other accessories should be kept at home (FHS knee lever, tray table, adaptors, after market lighting, etc.)