



Machine Service Request

Date: _____

Customer Name: _____

Address: _____

City, State, Zip: _____

Cell Phone: _____ Home Phone: _____

Email: _____

Machine Make/Model: _____

Notes to Technician: _____

CIRCLE the Service Requested (COA, Repair Only, Diagnostic)

COA (Clean, Oil, and Adjustment)

- \$99.95 **and UP** (see chart below for most current/recent models), recommended every 1-2 yrs

\$99.95	\$149.95	\$199.95
Bernina 215, 325, 335, 350, 440, 140-730 classic, activa, most bernette	Bernina 7 Series, 5 Series, 475, 480	Bernina 8 Series (820, 830, 880)
Janome 1600P-QC, 6600, 6700, 7700, 9450, 5300, Skyline, plus all basic models	Janome M7, 15000, 12000, 11000	Janome M17
Sergers, 4-thread overlock	COMBINATION serger/cover & chain	
Other brands (out of warranty, no parts or electronic repair)		

Repair ONLY

- \$60 per hour plus parts (also applies to longarm and multi-needle embroidery machines).

Diagnostic

- \$25 for inspection, research and estimate (refundable if you have the machine repaired, or purchase a replacement machine within 30 days). **Applies to machines older than 20 years.**

Please include the following items with your machine:

Power cord, foot control, zigzag needle plate, zigzag presser foot, bobbin case, bobbin, spool cap, sample of stitching/project – IF you are having an issue and want to show us what is happening.

All other accessories should be kept at home (FHS knee lever, tray table, adaptors, after market lighting).