

# **SHIPPING**

## **DOMESTIC SHIPPING – within the contiguous USA**

The Quilters Studio offers shipping with UPS or USPS. Effective April 2013:

- All UPS packages will be mailed "ground", unless you select Express shipping. Ground shipping takes between 3-5 days and The Quilters Studio will not be held responsible for any delay in delivery. UPS packages are insured for the value of the contents and you receive a tracking number once it is determined.
- The Quilters Studio offers free shipping on orders over \$200.00 of in-stock merchandise sent complete (sent USPS only).
- If you select USPS, the package will be mailed via insured Priority Mail and will take approximately 2-3 business days to receive. USPS packages cannot be tracked. The Quilters Studio will not be held responsible for any delay in delivery by any carrier.
- Our UPS shipping rates are only valid for the contiguous USA. Customers in Hawaii and Alaska will receive all their orders via USPS. Customers will receive free shipping per USPS for orders over \$200.00, sent complete. If customers in Hawaii and Alaska prefer to have their orders shipped via UPS, charges will be applied after purchase when all fees are determined.



### **Total Purchase**

up to \$35.00	\$8.99
\$35.01 to \$60.00	\$11.99
\$60.01 to \$75.00	\$14.99
\$75.01 to \$90.00	\$16.99
\$90.01 to \$120.00	\$20.99
\$120.01 to \$160.00	\$22.99
\$160.01 to \$200.00	\$24.99
\$200.01 and up	FREE

Big and/or bulky items (batting, rulers, mats, books) will be shipped in special wrapped packages, fitting the size and/or weight of the items. These packages will be charged at an actual rate, either USPS or UPS, at the discretion of The Quilters Studio. USPS parcels that don't fit in a flat rate envelope are charged a rate determined by USPS. This rate depends on package size and the delivery distance and determined at time of shipment.

Since actual costs cannot be determined for every specific order in advance, The Quilters Studio will adjust the price for shipping and charge your credit card after the order is placed. A shipping quote will be provided at your request. Waiting for a quote and approval will delay the delivery of your purchase.

Need it faster? If you would like to receive your package faster, please select "Express Mail" in the checkout process. We will mail your order with USPS Express Mail (Next Day delivery). Express Mail is \$19.95 for up to 8 yards of regular fabric (a general rule of thumb for what will fit in an Express Mail envelope). If you prefer to have your order shipped via UPS next day service, please contact us and we will send your package out as soon as possible at actual cost.

## **INTERNATIONAL SHIPPING – effective January 2013**

Delivery confirmation and insurance is not available for international shipping. Packages with an international destination (non-USA) can be mailed via:

- **Priority Mail International**

Up to 8 yards of regular fabric will fit into a single USPS Priority Mail envelope. Envelopes to Canada are \$29.99. All other destinations are \$45.99. Each additional envelope will be charged the same amount. (For example: delivery to Europe, on an order of 15 yards of regular fabric, the customer will be charged two (2) X \$45.99 = \$91.99 for shipping.) Most packages take approximately 6-10 days and The Quilters Studio will not be held responsible for any delay in delivery. USPS does not track First Class or Flat Rate envelopes once they leave the United States. Only regular fabrics will fit in the Flat Rate shipping envelope. Any large or bulky items that don't fit in a flat rate envelope will be charged at actual cost. We will contact you with shipping costs prior to mailing.

- **Express Mail International**

Express Mail will deliver the packages between 3-5 days and The Quilters Studio will not be held responsible for any delay in delivery. If the items fit in a Flat Rate envelope, the cost will be calculated at the time of your order for Canada and all other international destinations.

Please contact The Quilters Studio at [artquiltsew@quiltersstudiova.com](mailto:artquiltsew@quiltersstudiova.com) with any questions regarding shipping.

All shipments originate from the Fairfax, Virginia store location. The Quilters Studio reserves the right to use other shipping methods as needed or desired and at its sole discretion.

The Quilters Studio does not guarantee delivery outside of the US and will NOT reimburse for lost packages for any reason. If you live in an area that does not have reliable mail service, please let us know and we will work with you to find an alternate secure shipping method. Additional charges may occur.

Any customs, duties or taxes are the responsibility of the customer and will be charged accordingly.

Rates are subject to change without notice.