Lindon City: Economic Optimism

The 2020 year has been a challenge for many cities. Lindon City is fortunate that it continues to see positive sales tax revenues from its commercial base and new development that is occurring in its residential, industrial and office sectors. Through a commitment to prudent financial responsibility, planning for an improved quality of life for its residents, and efforts to create lasting economic development, Lindon City is on a trajectory of success in spite of 2020’s challenges.

This document is intended to be a brief overview of various public services and activities provided by Lindon City. It will highlight Lindon’s past achievements, aspects of the current Fiscal Year (FY) 2021 budget (July 1, 2020 – June 30, 2021), examine crucial taxes & fees collected by the City and provide insight into some of Lindon’s future challenges.

Lindon’s Past Year at a Glance (FY2020):

Lindon City is a full-service municipality covering about 8.5 square miles and serves a population estimated at 11,440 people. The City provides a wide scope of urban services and amenities that are on par with services and amenities provided by much larger neighboring cities.

SERVICES, MAINTENANCE RESPONSIBILITIES, & PERFORMANCE STATS (JULY 1, 2019 - JUNE 30, 2020)

<table>
<thead>
<tr>
<th>Public Works</th>
<th>Streets</th>
<th>Utilities</th>
<th>Public Safety</th>
<th>Finance</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 88 miles of water lines</td>
<td>• 56 miles of streets maintained</td>
<td>• 3,534 culinary connections</td>
<td>• 15 full-time police officers</td>
<td>• $2.32M ending General Fund balance (savings)</td>
</tr>
<tr>
<td>• 83 miles of sewer lines</td>
<td>• Operates 6 snow plows</td>
<td>• 2,678 secondary water connections</td>
<td>o 6,029 service calls</td>
<td>One-time surpluses prioritized to pay down debt</td>
</tr>
<tr>
<td>• 51.6 miles of secondary water lines</td>
<td>• 18 tons of asphalt used to fill potholes</td>
<td>• ~1.1 billion gallons secondary water delivered</td>
<td>o 2,324 traffic stops</td>
<td>GFOA Budget Award</td>
</tr>
<tr>
<td>• 49 miles storm drain lines</td>
<td>• 923 street signs maintained</td>
<td>• ~458 million gallons culinary water delivered</td>
<td>• 15 full-time fire &amp; EMS (contracted through Orem)</td>
<td></td>
</tr>
<tr>
<td>• 13 miles open ditches</td>
<td>• 350 street lights</td>
<td></td>
<td>o 608 fire &amp; EMS service calls from Lindon Station to Lindon City location</td>
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<tr>
<td>• 840 fire hydrants</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>• 37 cemetery interments</td>
<td></td>
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<table>
<thead>
<tr>
<th>Parks &amp; Recreation</th>
<th>Development</th>
<th>Justice Court</th>
<th>Finance</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Operates a Senior &amp; Community Center</td>
<td>• 359 bldg permits issued</td>
<td>Processed:</td>
<td>• $2.32M ending General Fund balance (savings)</td>
</tr>
<tr>
<td>• 55 acres of parks</td>
<td>• $48,661,272 = value of building projects</td>
<td>• 263 criminal cases</td>
<td>One-time surpluses prioritized to pay down debt</td>
</tr>
<tr>
<td>• 6.5 miles of trails</td>
<td>• 58 land use applications processed</td>
<td>• 22 small claims cases</td>
<td>GFOA Budget Award</td>
</tr>
<tr>
<td>• 56,603 visitors to Aquatics Center (2019 season)</td>
<td>• 10 new commercial / industrial developments</td>
<td>• 2,886 traffic cases</td>
<td></td>
</tr>
<tr>
<td>• 9,908 individual program participants (2019)</td>
<td>• 860 business licenses</td>
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<thead>
<tr>
<th>Employees</th>
<th>Justice Court</th>
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<tbody>
<tr>
<td>• 52 full-time</td>
<td>Processed:</td>
</tr>
<tr>
<td>• 34 permanent part-time</td>
<td>• 263 criminal cases</td>
</tr>
<tr>
<td>(includes elected &amp; appointed officials)</td>
<td>• 22 small claims cases</td>
</tr>
<tr>
<td>• 163 temp/seasonal</td>
<td>• 2,886 traffic cases</td>
</tr>
<tr>
<td>• Millions put into economy through paid employees</td>
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FY2020 Accomplishments & Achievements

- Held over 40 public meetings and open houses
- Updated Parks, Trails & Recreation Master Plan
- New City Center Park playground; Refurbished Sr. Center
- Extra payments made to pay down debts faster
- 2019-20 Grants Awarded & Donations Received:
  o $157,143 – LWC grant for Creekside Park upgrade
  o $23,993 – Various grants for Police Dept
  o $50,000 – 700 North Planning Assistance grant
  o $5,475 – Recreation grant for parks equipment
  o $6,000 – Emergency Manager Assistance grant
  o $5,500 - Senior Center facility upgrades
  o $5,170 – Donations: 2019 Thanksgiving Dinner
- $8,288,102 in awarded grants and donations since 2005

Lindon City Recognitions

- 2020: Suburbs with Best Public Schools in Utah (19th of 74), Niche
- 2019: Best Suburb in Utah to Raise a Family (17th of 74), Niche
- 2017: Safest Cities in the State of Utah (6th), LendEDU
- 2016 & 2013: Business Friendly City Award, State of Utah Governor’s Office

Regional Recognitions (Provo-Orem Metro Area):

- 2020: Best-Performing Cities (2nd), Milken Institute
- 2019: Most Educated Cities in America (10th), WalletHub.com
- 2019: Happiest State in the United States (2nd), WalletHub.com
- 2017: Best Cities for Small Businesses (17th), ValuePenguin

FY2021 Budget – Saving for the Future & Paying Down Debt

Lindon City has committed to build its General Fund balance (savings/reserves) as close as possible to the maximum allowed by the State in order to help avoid tax & fee increases during economic downturns. The City is projecting it will end its current budget year (June 30, 2021) with about 22.62% of revenues, or $1.97 million, saved in its General Fund balance (State allows max of 25%). This projection was made early in the Covid-19 economic crisis but current indications show better-than-expected revenues and increased General Fund savings. The City has prioritized using one-time revenue surpluses to pay down debt on the Public Safety Building ten years ahead of schedule thus saving hundreds of thousands in interest.

Reports comparing city expenditures sometimes cite Lindon’s high spending per capita: Lindon has a large budget compared to its smaller population. However, these reports are poor comparisons of true city-to-city cost burdens on tax payers and ignore varying service levels between cities. They also fail to recognize the fortunate position Lindon enjoys by having a small population which benefits from a large commercial & industrial sales tax base. Lindon’s citizens and businesses enjoy below average property taxes, average fees, and excellent city services and amenities. Lindon’s prosperous position enables it to meet demand for increased services and amenities without the need to significantly increase property taxes and fees.
Property Taxes
Unrealized by many tax payers is that Lindon City receives only a portion of property taxes. The majority of local property taxes goes to Alpine School District (73%), followed by Lindon City (13.5%), Utah County (9.1%), and Central Utah Water Conservancy District (4.4%). The chart to the right compares the CITY PORTION of residential property taxes collected by Utah County cities.

In 2020 Lindon will receive about $194 in property taxes from a residential property valued at $300,000. For $194 the land owner essentially purchased their access to one-year of full-time police/fire & EMS coverage, parks & trails, snow plowing, fixing of potholes, street signs, street lights, resurfaced roadways, a Senior Center, city fair & cultural events, a Community Center, library card reimbursements, discounted ‘resident rates’ for facility rentals & programs, etc. What a deal! Lindon is fortunate to have a large sales tax base and healthy franchise tax base that helps supplement these general fund services so that property taxes can stay relatively low. In nearly 30 years Lindon has only increased its property taxes once (in 2009).

Utility Rates
Lindon City provides sewer, storm water, water (including secondary water) and waste collection services. These services are sustained by user fees paid through your utility bill. Small increases are planned each year to help cover aging infrastructure replacement costs and keep up with inflation. Comparing utility rates between cities is like comparing apples to oranges; every city has different infrastructure costs that their utility rates are based upon. However, it is helpful to know that Lindon’s residential monthly utility rates are near average compared to these 14 other Utah cities.
FY2021 Budget – Revenues vs. Expenditures

Each year Lindon City reviews and adopts a new budget through a series of committee meetings, recommendations from City department managers, and input from the public at City Council meetings. Below are charts showing projected city revenues and expenditures for the current fiscal year (FY2021). The largest portions of revenue come from Utility Charges, Sales Taxes, Property Taxes, Charges for Services, Miscellaneous Income (grants, leases, etc.), and other taxes and fees.

Where the Money Comes From

Total City Revenues = $19,461,575
Net of fund balances and transfers

Citywide Expenditures by Fund

Total Expenditures = $24,102,588
Total Includes Fund Balances and Transfers
General Fund

The General Fund is the primary operating fund for most government activities and is the fund that elected officials have the most discretion in how revenues are spent. The General Fund supports services such as police, fire & EMS, streets, parks, city planning, building inspection, administration & finance, facility & grounds maintenance, etc. The General Fund does not include the utility, RDA, recreation, or PARC tax funds. The charts below show the breakdown of revenue sources and expenditures by department for the FY2021 General Fund.

**GENERAL FUND REVENUES**

Total = $11,197,171

- Taxes 65.48%
- Sales Tax 31.43%
- Property Taxes 20.75%
- Telecomm. Taxes 1.67%
- Energy Franchise Tax 11.81%
- Fines & Forfeitures 3.11%
- Charges for Services 0.91%
- Grants & Intergov't 0.16%
- Licenses & Permits 3.50%
- Miscellaneous 18.02%
- Transfers 8.82%

**GENERAL FUND EXPENDITURES BY DEPARTMENT**

Total Expenditures = $11,197,171

- Police Services 32.64%
- Fire Protection Services 13.47%
- Transfers & contrib. 15.20%
- Legislative 0.91%
- Judicial 4.12%
- Administrative 8.70%
- Legal Services 1.09%
- Engineering 0.45%
- Government Buildings 2.52%
- Streets 3.76%
- Animal Control Services 0.20%
- Protective Inspections 2.59%
- Public Works Administration 5.88%
- Parks 4.60%
- Cemetery 0.14%
- Library Services 0.13%
- Planning & Economic Development 3.58%
What are the primary taxes that the City collects?

**Sales Tax:** Of all the taxes, Lindon City receives the most revenue from sales tax and forecasts receiving about $3.52 million in sales taxes this fiscal year. The combined sales tax rate in Lindon is 7.25%. The rate is a combination of various sales tax assessments with the majority of the tax going to the State of Utah (4.85%) and the remaining going to the City (1%), Utah Transit Authority (0.55%), Utah County/Transportation Infrastructure (0.75%), and Lindon’s PARC tax (0.1%). The State of Utah collects all of the sales tax and requires cities to share half of their collected sales tax which is then pooled and re-distributed back to every city based on population. Since Lindon has a smaller population the City retains a little more than half of the sales taxes it generates. Therefore, the City’s functioning sales tax rate is about 0.65%.

**Property Tax:** Property taxes are assessed at rates set by the taxing entity (School District, City, County, Special Service Districts) and collected by Utah County. The County sends assessors to all properties to be appraised then a tax bill is created based on those appraisals. Homes used as a primary residence are taxed at 55% of the assessed value, while secondary homes and non-residential properties (commercial, industrial) are taxed at 100% of the assessed value. Lindon’s largest property tax payers are commercial, office, and industrial properties. Lindon anticipates receiving about $2.32 million in property tax revenues this fiscal year.

**Franchise Tax:** The City charges utility franchise taxes (fees) on energy, cable, and telecommunication activities within the City. Most private utility service companies use Lindon’s streets and right-of-ways to install their infrastructure and do business. Cities commonly assess fees for the use of these public corridors. Lindon’s franchise tax rates match that of most other Utah cities. Lindon anticipates receiving about $1.48 million in franchise taxes this fiscal year.

**Revenue Projections**

The chart below shows a ten year history and five year forecast for Lindon’s major revenue sources consisting of utility charges, sales tax, property tax, and other taxes. As the City grows
Lindon anticipates increased sales tax, increased utility charge collections (as new homes and businesses develop), and gradual increases in property valuations. With the ever improving economy and an optimistic outlook for new business growth along our 700 North corridor, Lindon’s projection for future revenues is very positive.

Note that the drop in property taxes received during FY2016 - FY2018 (blue line) is due to special tax disbursements expiring in Lindon’s Redevelopment Areas (RDA). Lindon’s expired RDA’s no longer receive a higher proportion of the property taxes for those RDA project areas, thus the decrease in total property tax revenues.

Future Challenges
While the outlook for Lindon in this growing economy is very positive the City still has its share of current and future challenges.

Road Funding: Many cities are facing shortages in available funds for maintenance, repair, and replacement of roadway infrastructure. Lindon forecasts annually receiving about $562,000 from State gas taxes and transportation funds based on state-wide fuel sales and number of road miles maintained in the City.

While this sounds like a lot of money the cost of road construction does not allow it to stretch very far. Lindon recently reconstructed 1/2 mile of roadway at a cost of about $220k. With nearly 55 miles of Lindon streets the gas tax and state funding just isn’t enough to keep roads throughout the entire city in good condition. Lindon engineers estimate it will take more than $1.2 million per year to keep 70% of Lindon’s roadways in good to fair condition. That means that, if the City is able to budget over a million dollars per year in road maintenance funding, 30% of our roads will remain in poor or failed condition without more funding.

The City Council is carefully watching State initiatives and legislation that may increase road funding. They have also researched transportation utility fees as a possible funding option and are studying other municipalities that have implemented these types of fees. Sustainable and consistent road maintenance funding is Lindon’s biggest financial challenge.

Aging Utility Infrastructure: Much of the City’s water, secondary water, sewer, and storm water utilities were installed several decades ago. As these utilities age they will eventually fail and need to be repaired and/or replaced. The City’s utility rates have historically been set at adequate levels to provide and maintain the services but, for many years, the rates were not sufficient to replace large amounts of aging infrastructure. Over several years the City has initiated small increases to utility rates for replacement of infrastructure and to keep up with inflationary costs.

Managing Growth: New development and growth brings jobs, housing, and shopping – and with that growth comes increased traffic and demand for city services. Lindon’s 700 North corridor (North County Blvd) and the I-15 Lindon/PG interchange are ripe for development. The City has made efforts to plan appropriate types of land uses along the corridor and is carefully
planning growth through creation of an Area Master Plan for 700 North. A special revenue area has been created along the corridor to help fund utility improvements with increased property tax revenues as new development occurs. The City and UDOT are also planning for future interchange improvements, widening, traffic signal and transit improvements in the area.

Lindon’s elected officials and staff are constantly seeking funding for transportation projects and are well aware of the need for future traffic and transit improvements in Lindon. Lindon’s City Engineer and Planning Director were successful in obtaining $706,000 in transportation grant funding to help improve the 200 S. Geneva Road intersection & traffic signal. The location has seen a substantial increase in traffic congestion primarily due to business growth in Lindon’s industrial areas. This funding is available in FY2021-22.

Lindon’s Building Inspectors and Public Works Divisions work diligently to keep up with demands from new building construction. Since the Great Recession the city has annually seen tens-of-millions in value added to the community from new buildings and developments. Maintaining a high level of service in community development services and Public Works is a priority for the City. In 2020 the City filled several Public Works positions to assist with increasing demands on our utility systems. We thank our planners, inspectors, engineers and utility maintenance employees who are keeping up with an increasingly demanding work load.

Get Involved!
Citizens can get involved in the budget process by attending annual public budget hearings and budget discussions with the City Council. The City makes the proposed budget for the upcoming fiscal year available to citizens in late April or early May. From May to June the City Council holds meetings on the budget where citizens can come express their views and ask questions about the budget. Questions and comments at other times are always welcome.

Finalized budget, tax information, fee schedules, and associated documents are available for download through the city website at www.lindoncity.org.