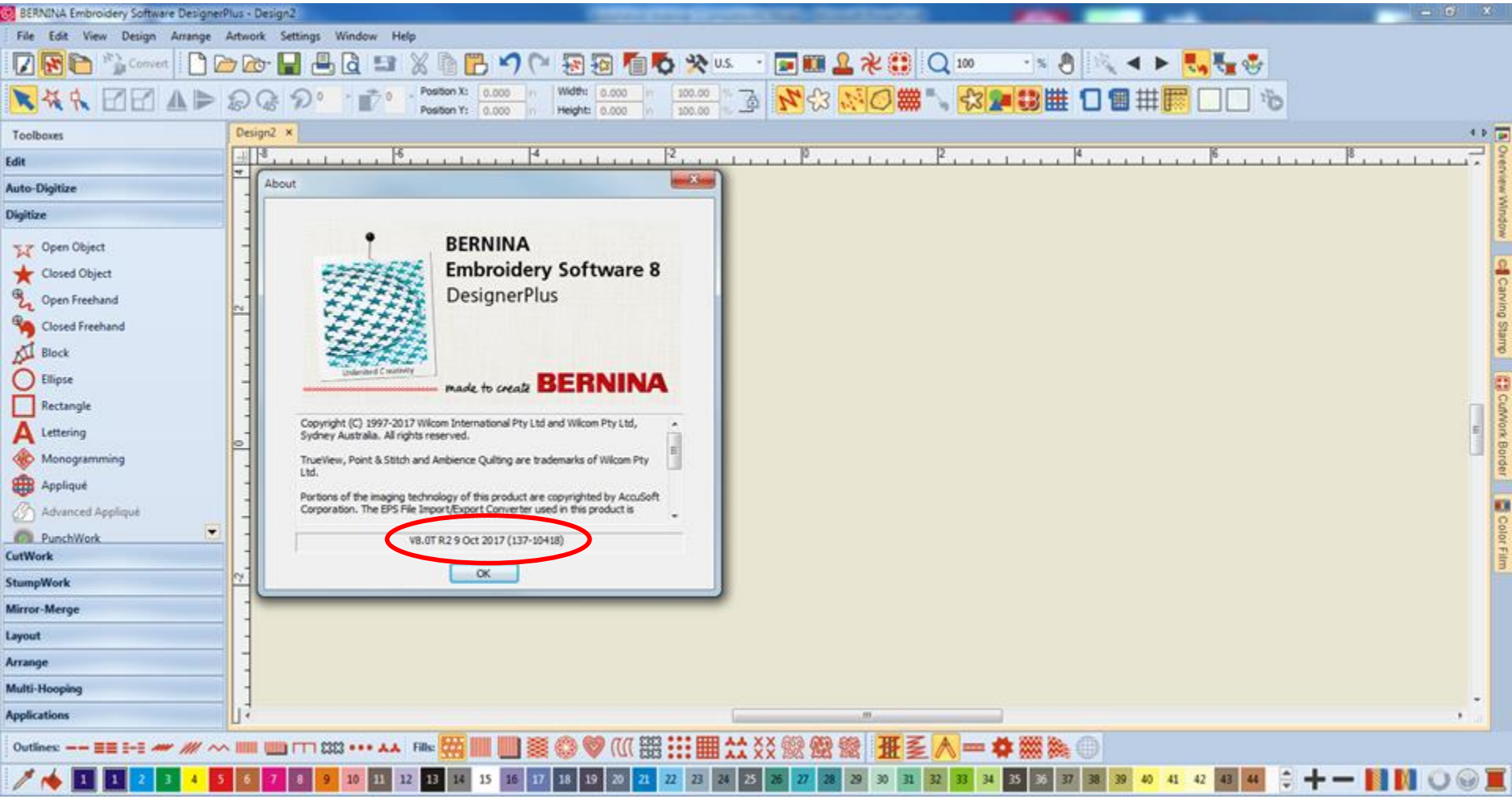
BERNINA Embroidery Software Installation



System Requirements for V8.1

THESE ARE MINIMUMS ONLY

→Windows 10, Windows 8.1 or Windows 7
32-bit or 64-bit editions, with latest updates and service packs

→Intel Core i3/5/7 or AMD Athlon 64 (faster processor)

→4 GB RAM

→80 GB hard disk space (free space: 40 GB)

→1366 x 768 screen resolution

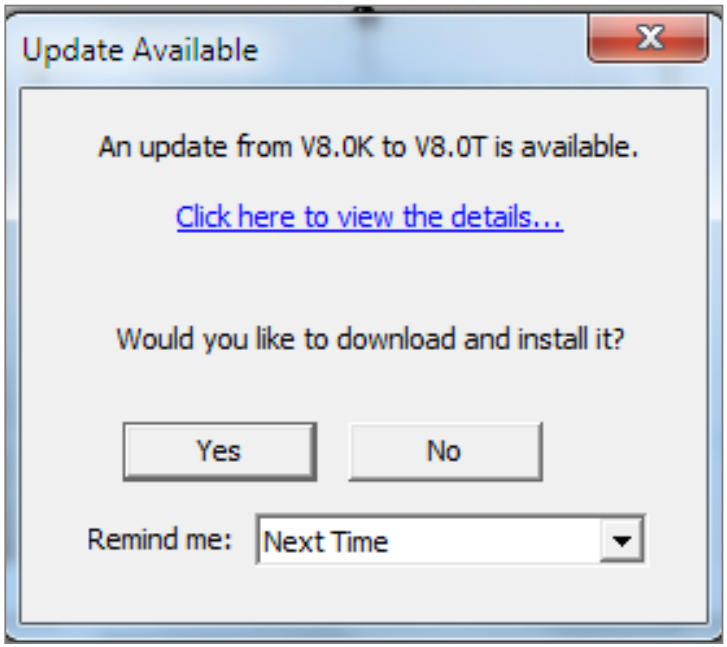
→Microsoft Internet Explorer 11 or later

→Microsoft .NET Framework 4.6

→Internet connection

Automatic Update

→When update is available, this is the screen you see:



Who needs the update?

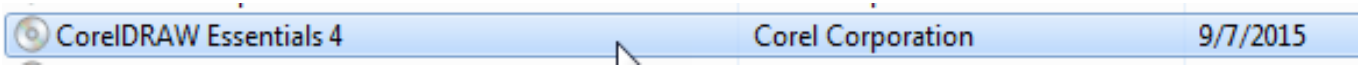
- Version 8 0K
- Version 8 0M
- Version 8 0R
- Version 8 0S
- Version 8 0T
- Version 8 0T R1

What to do prior to update

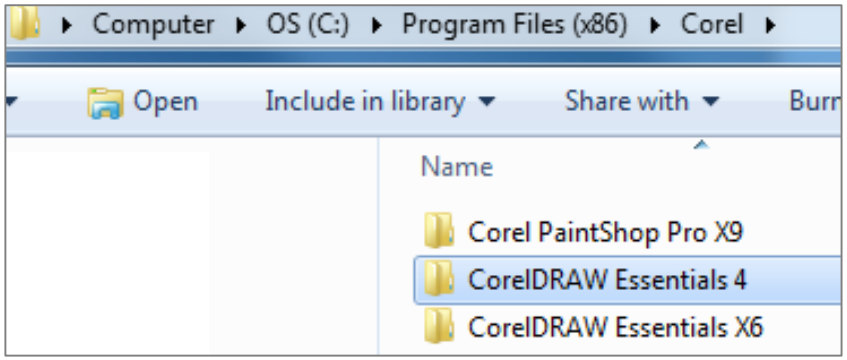
- →Remove Corel Essentials X4; delete Corel X4 folder
- →Windows operating system must be up to date
- →User must have administrator rights
- →Security settings of browser must be set to medium-high (Windows 7: Use Internet Explorer 11)
- →Edge: Change cookie settings in Windows 10 OS
- →Internet connection is required during the installation
- →Turn off anti-virus and firewall to connect to Wilcom's server for the download

How to Delete Corel X4

- Control Panel
- Programs & Features
- Select CorelDRAW Essentials 4
- Uninstall



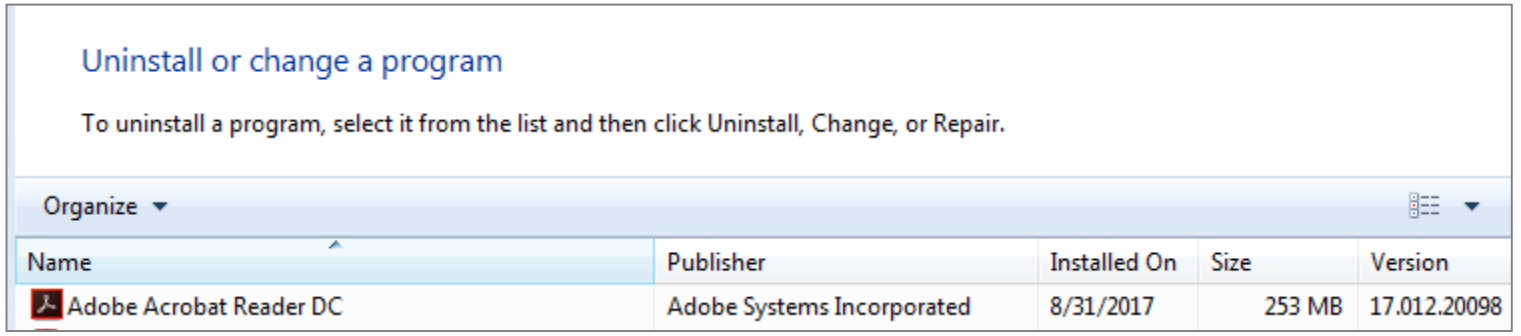
- Locate Corel X4 folder in Program Files (X86) and delete



Windows is Up-to-Date

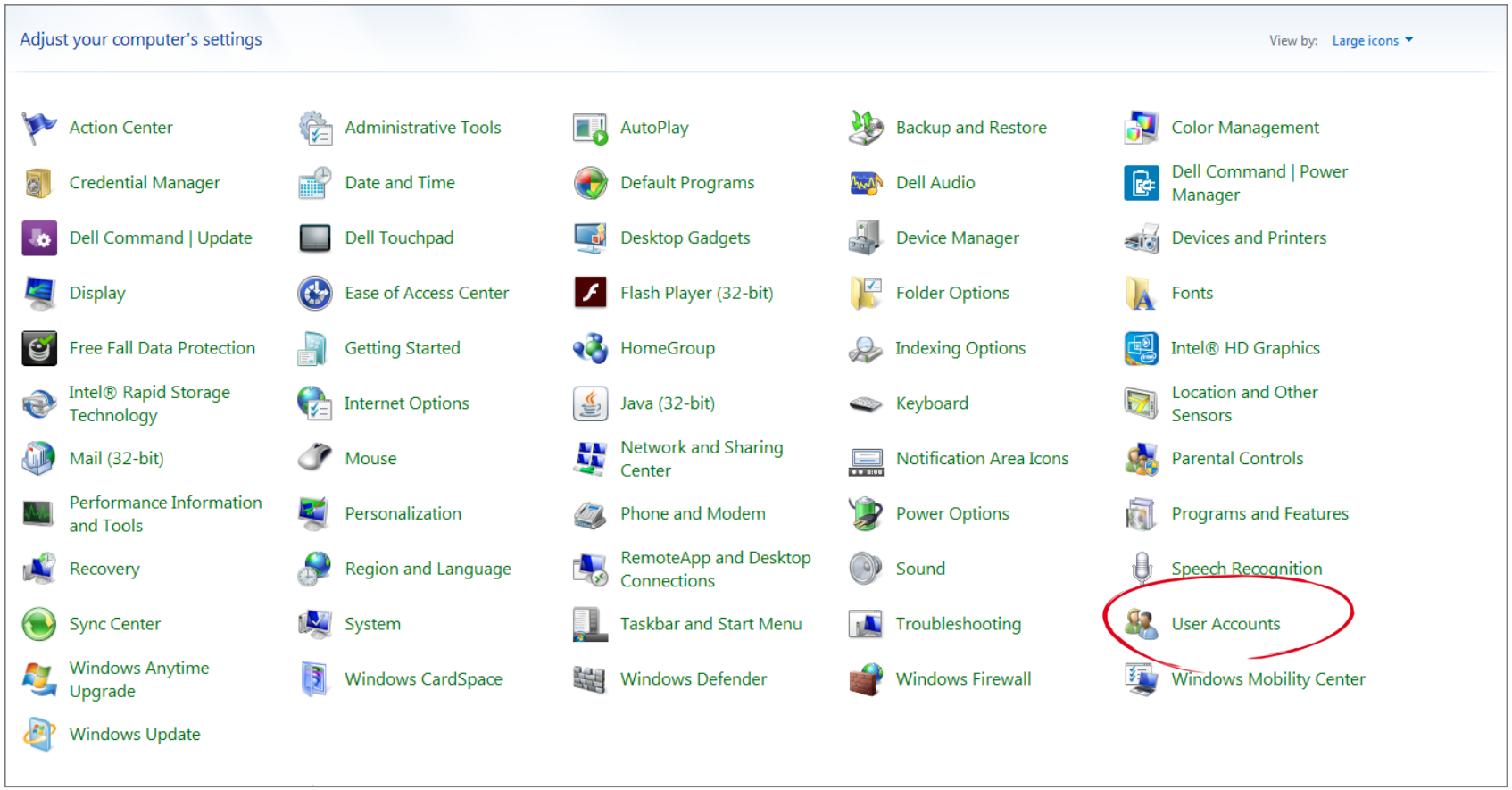
- If your automatic updates are turned off, turn them on and install any Windows updates

- Adobe Reader must be up-to-date—Version 17.012.20098



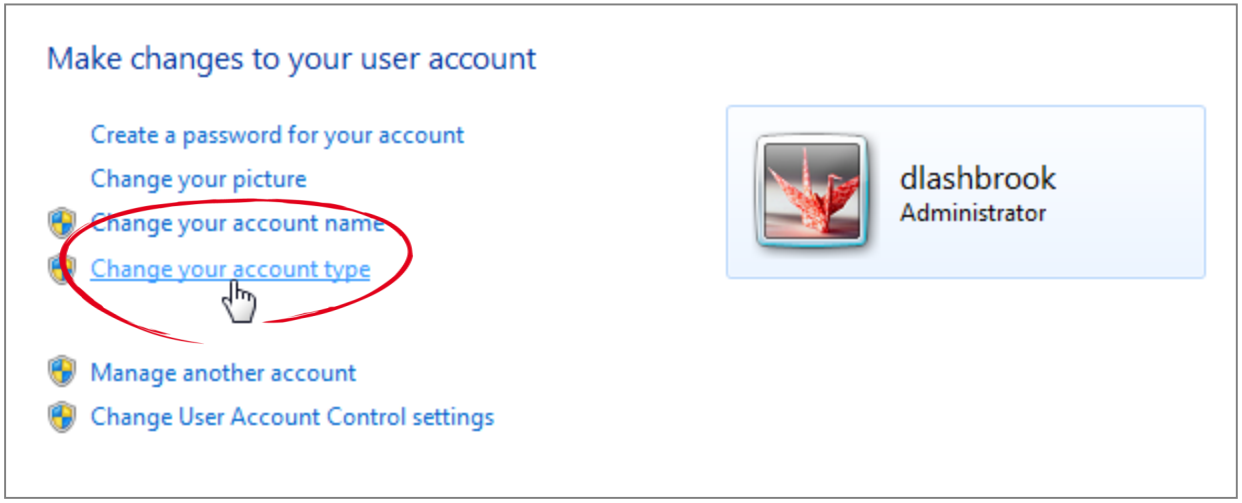
Administrator Rights

→Control Panel> User Accounts



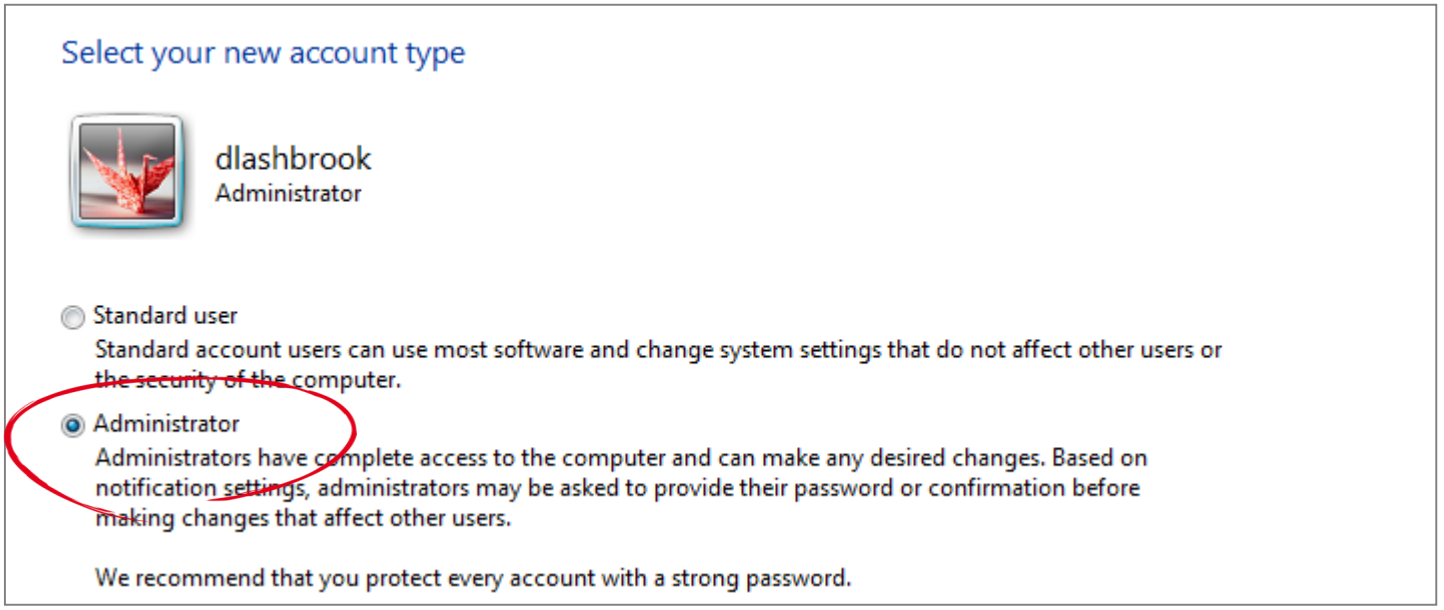
Changing Account

→If you are not the administrator, click on Change your account type



Select Administrator

→Change from standard to administrator



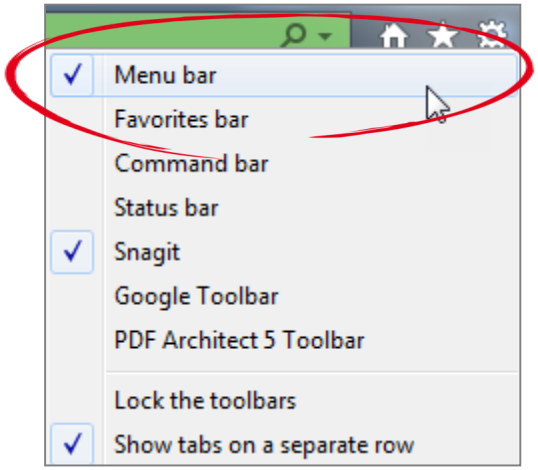
Internet Explorer

→Open Internet Explorer

→Turn on Menu first (in upper right corner)

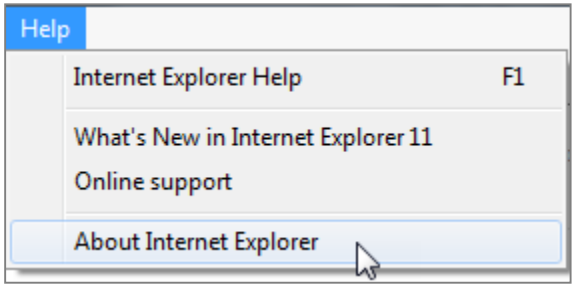
- Right click on Tools icon

- Make sure Menu Bar is checked



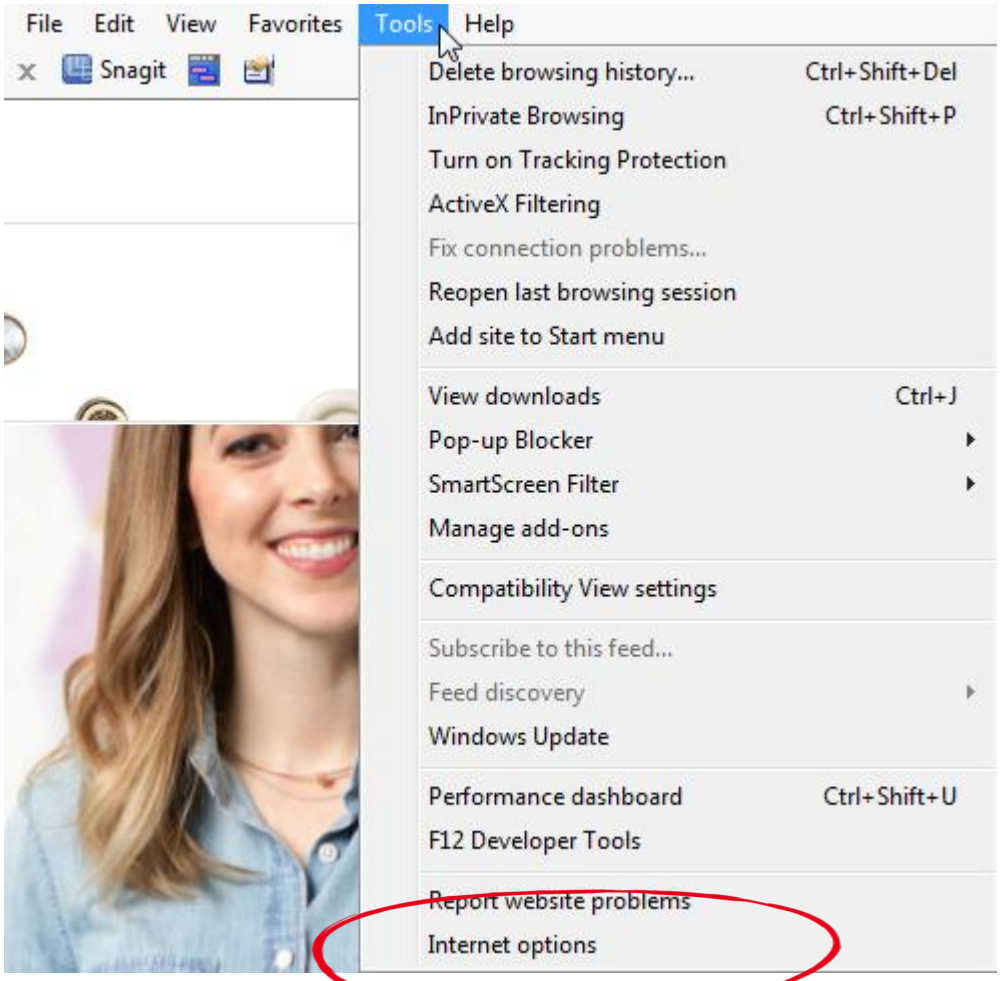
Internet Explorer Version 11

- Help Menu> About to check version
- Download if necessary



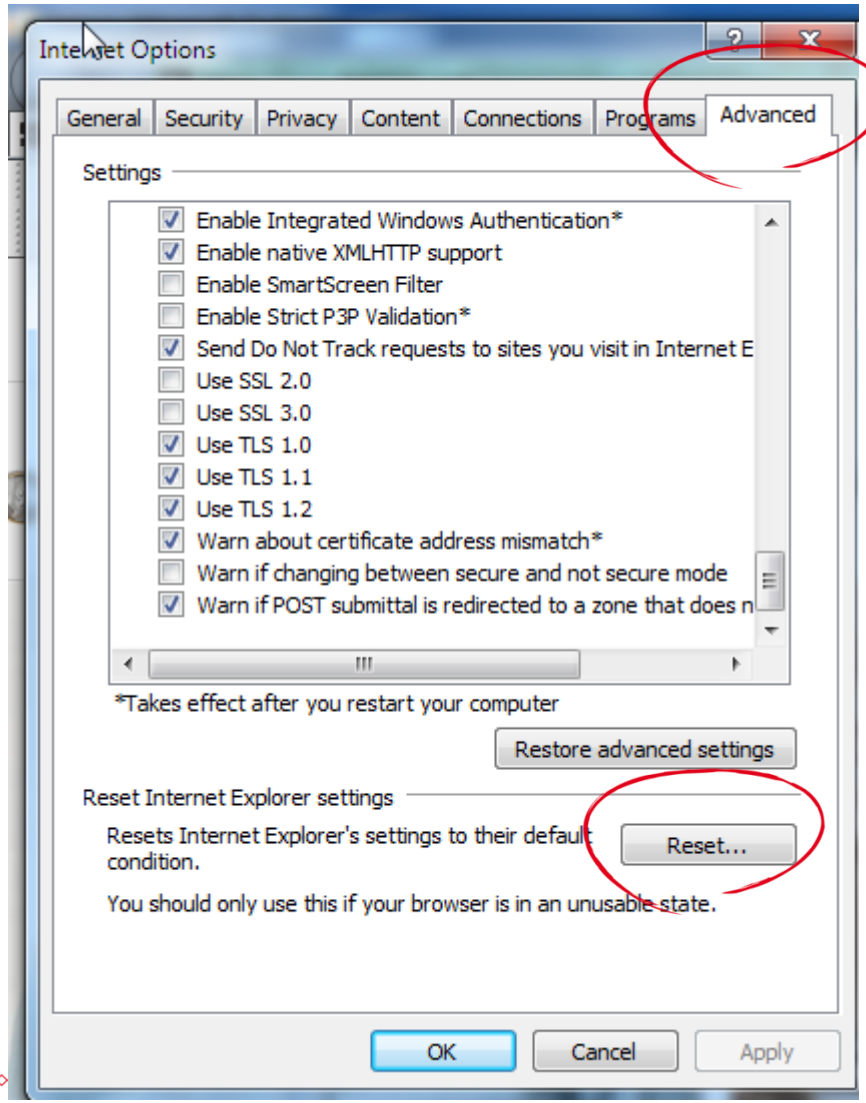
Select Internet Options

- Select Tools
- Select Internet Options



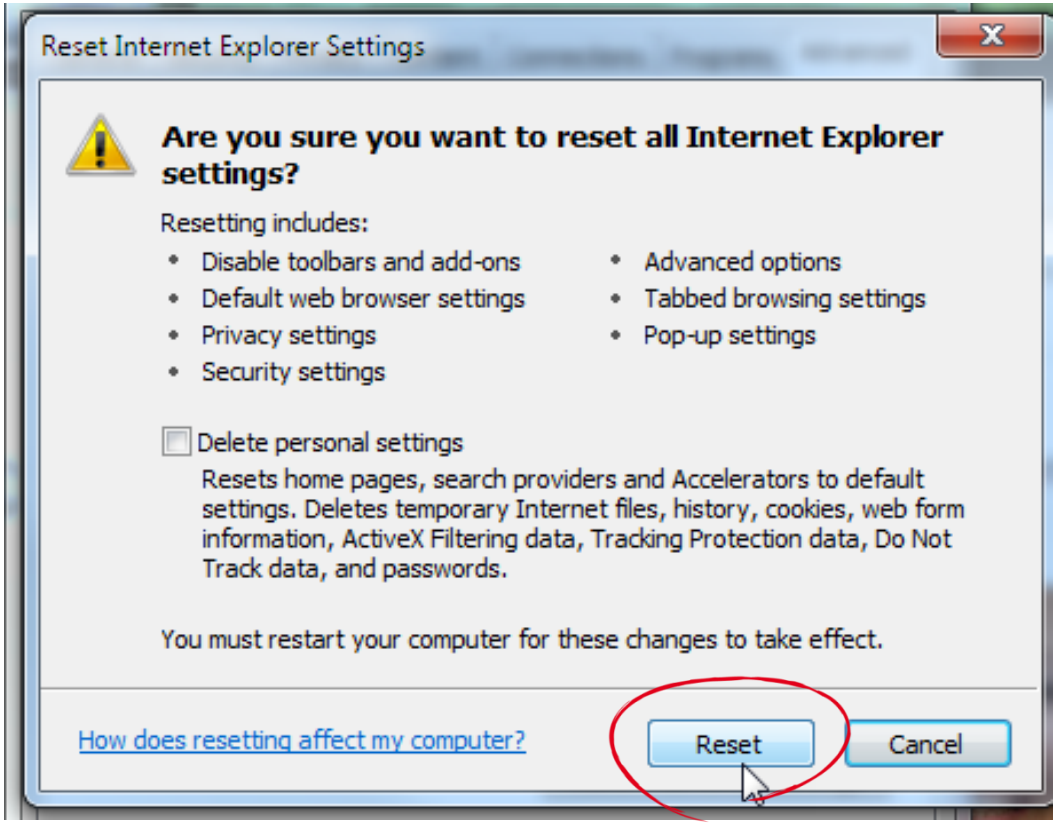
Resetting Internet Explorer

- Select Advanced Tab
- Select Reset



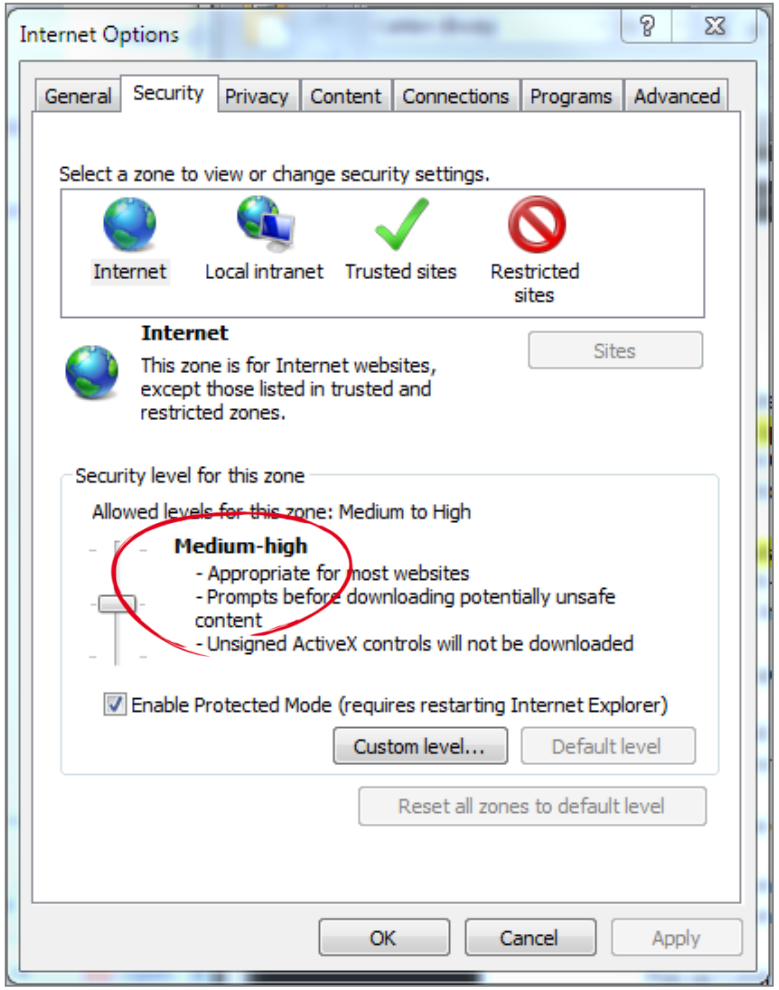
Resetting Internet Explorer

→Select Reset



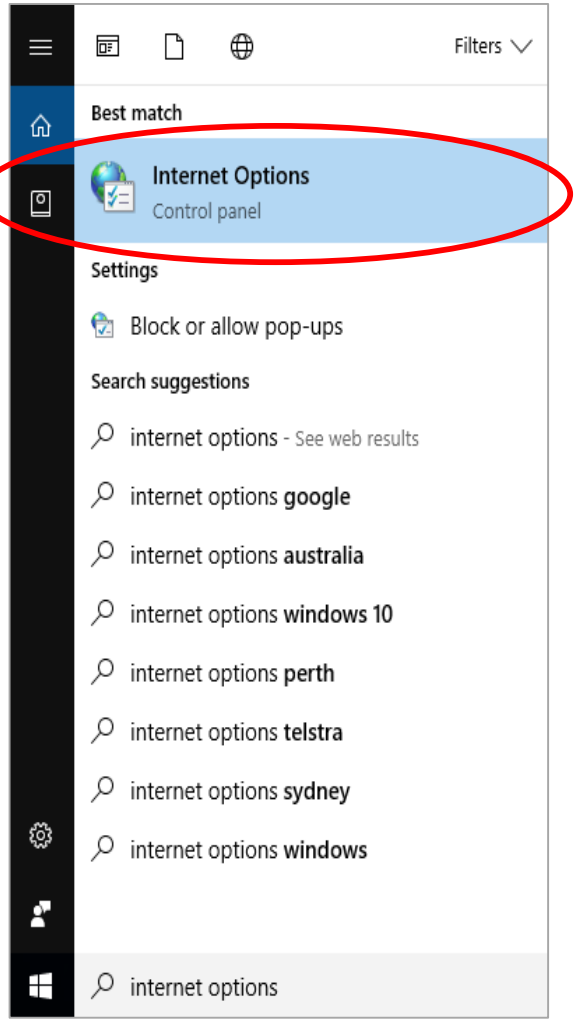
Check Security: Med-High

- Open Internet Explorer
- Select Tools> Internet Options> Security tab
- Set to Medium-High
- Click OK



Changing Cookie Settings

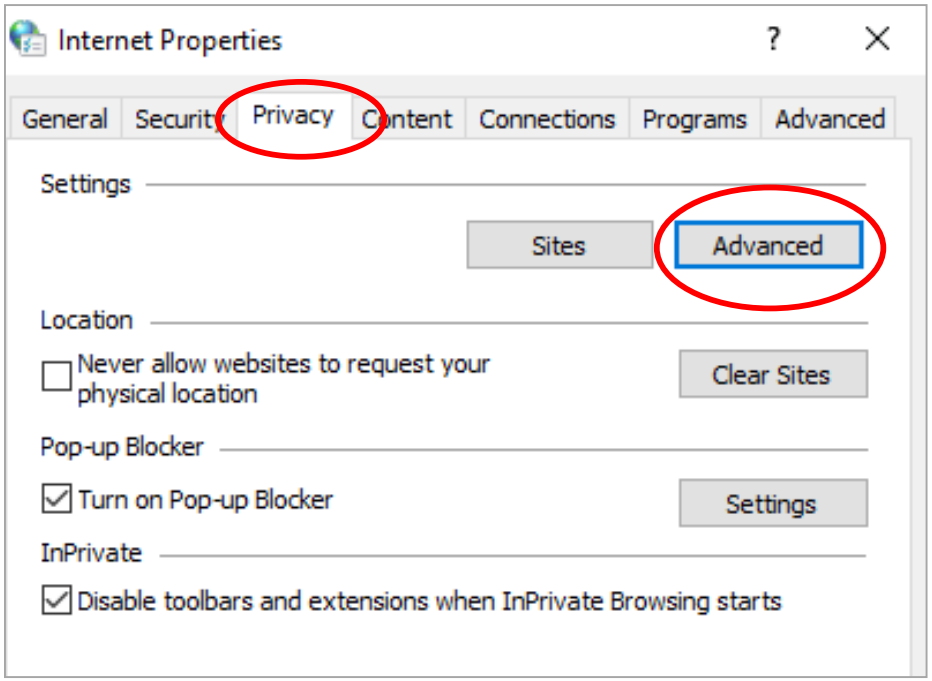
- Windows 10
- BERNINA V8 activation will not be able to proceed if cookies are blocked
- Search bar: Type Internet Options
- Select Internet Options (Control Panel)



Changing Cookie Settings

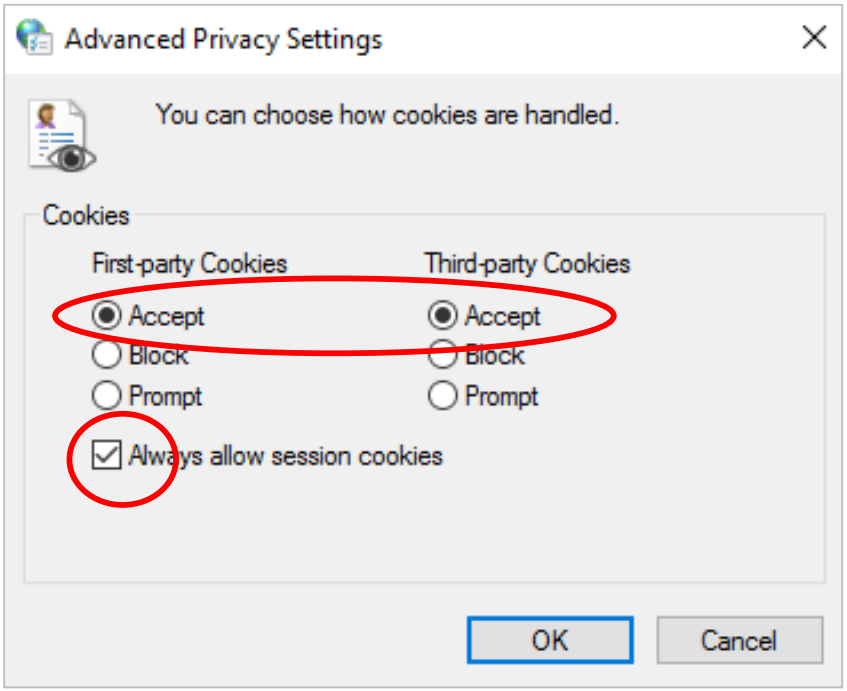
→Select the Privacy Tab

→Click the Advanced Button



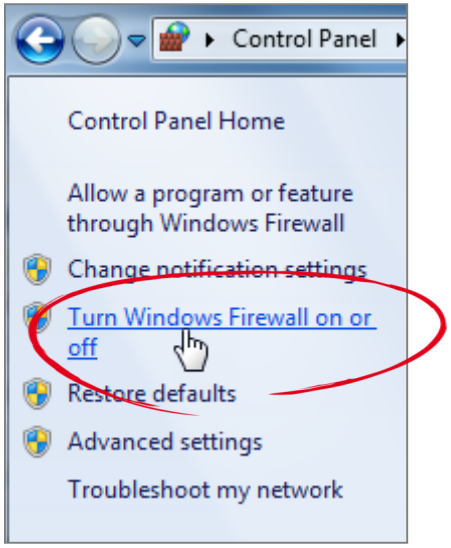
Changing Cookie Settings

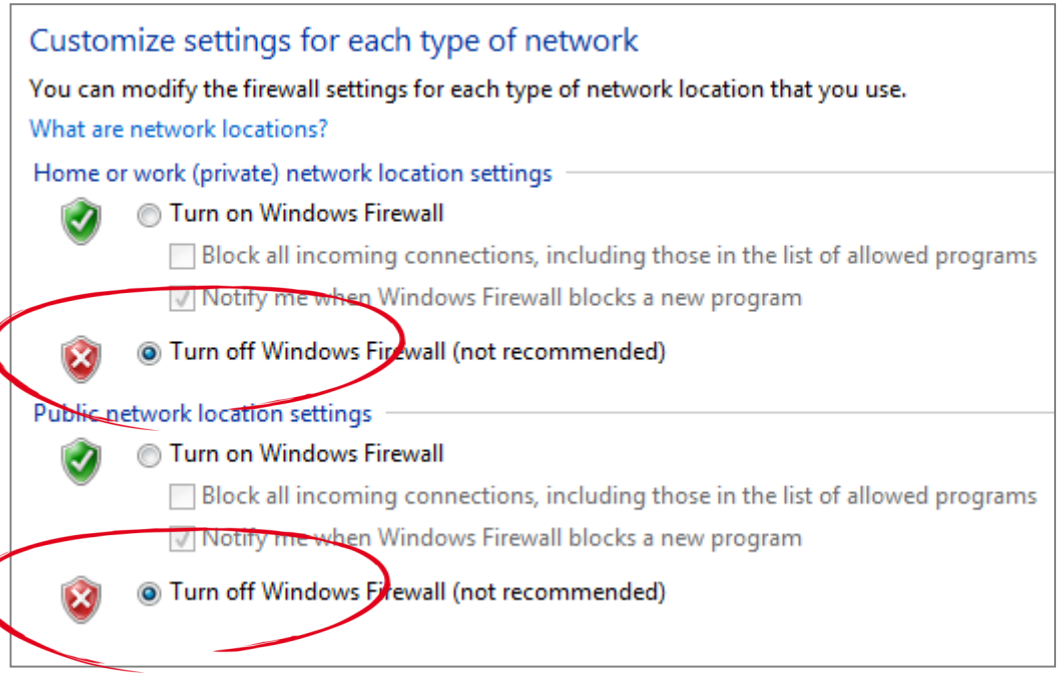
- Accept Cookies
- Check Always allow session cookies
- Click OK



Turn off Windows Defender & Windows Firewall

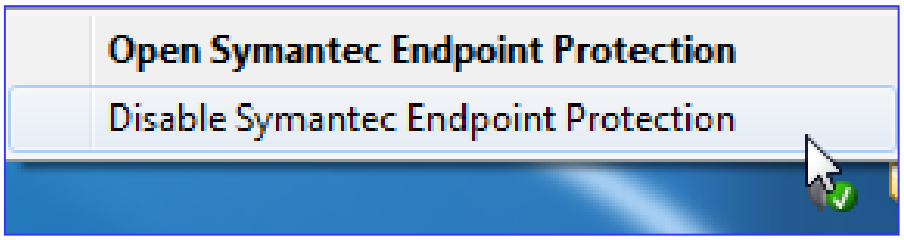
→Control Panel> Windows Firewall & Windows Defender



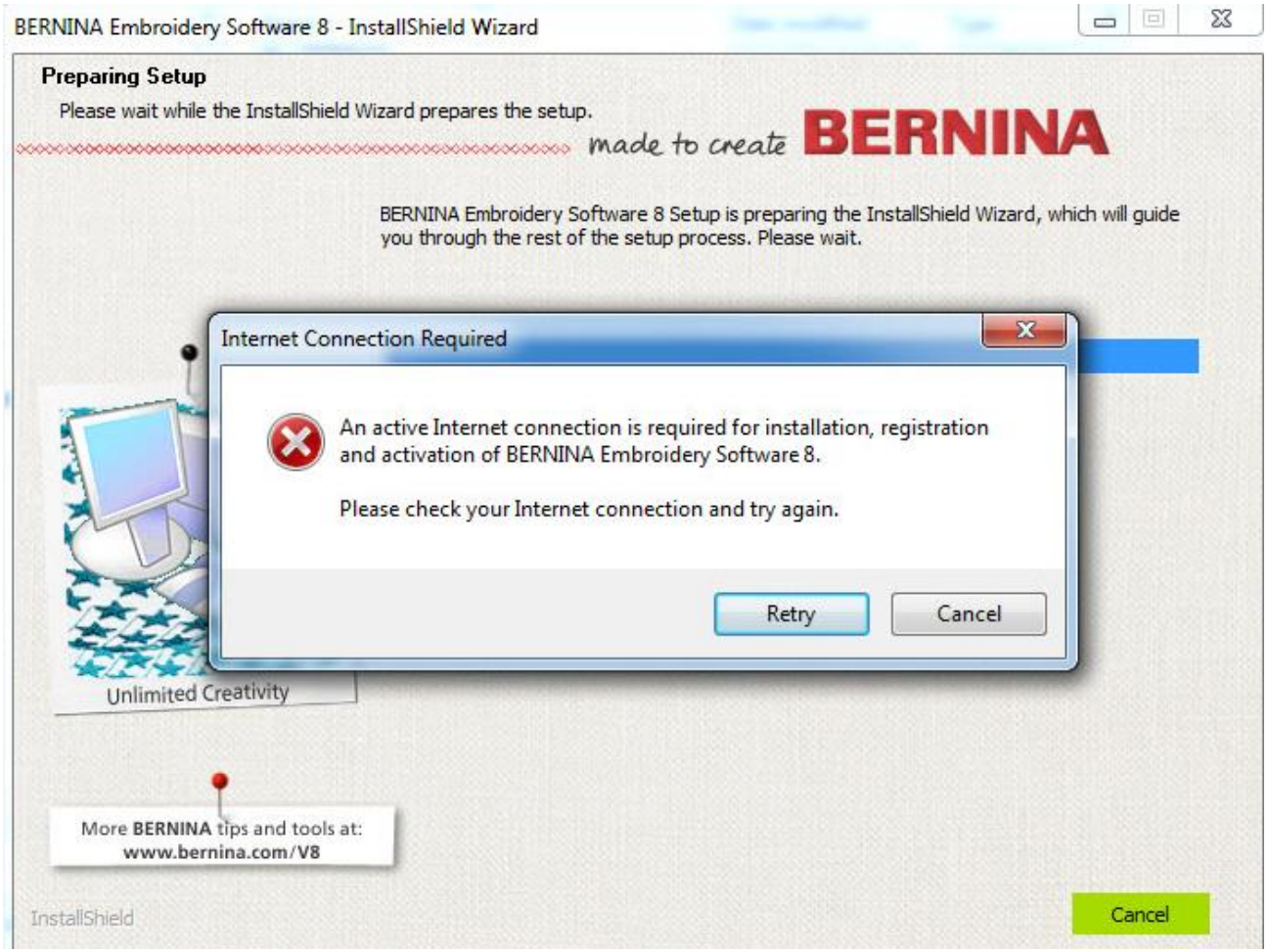


Other Virus Protection

- Some programs-- you can right click and turn off through disable
- Others, must open to turn off
- If asked for how long?
  - Turn off permanently until updated
  - Turn back on after complete update

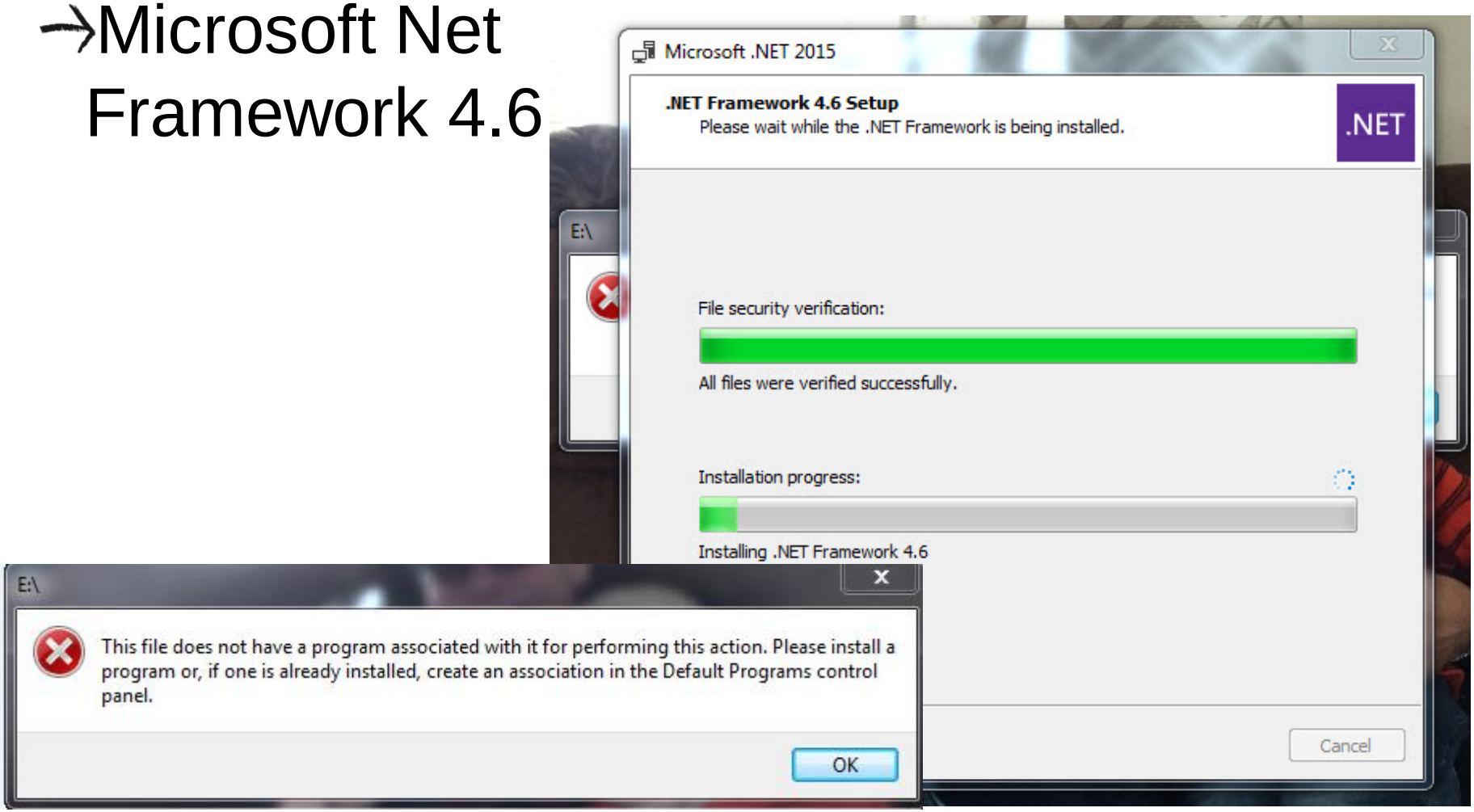


No Internet Connection



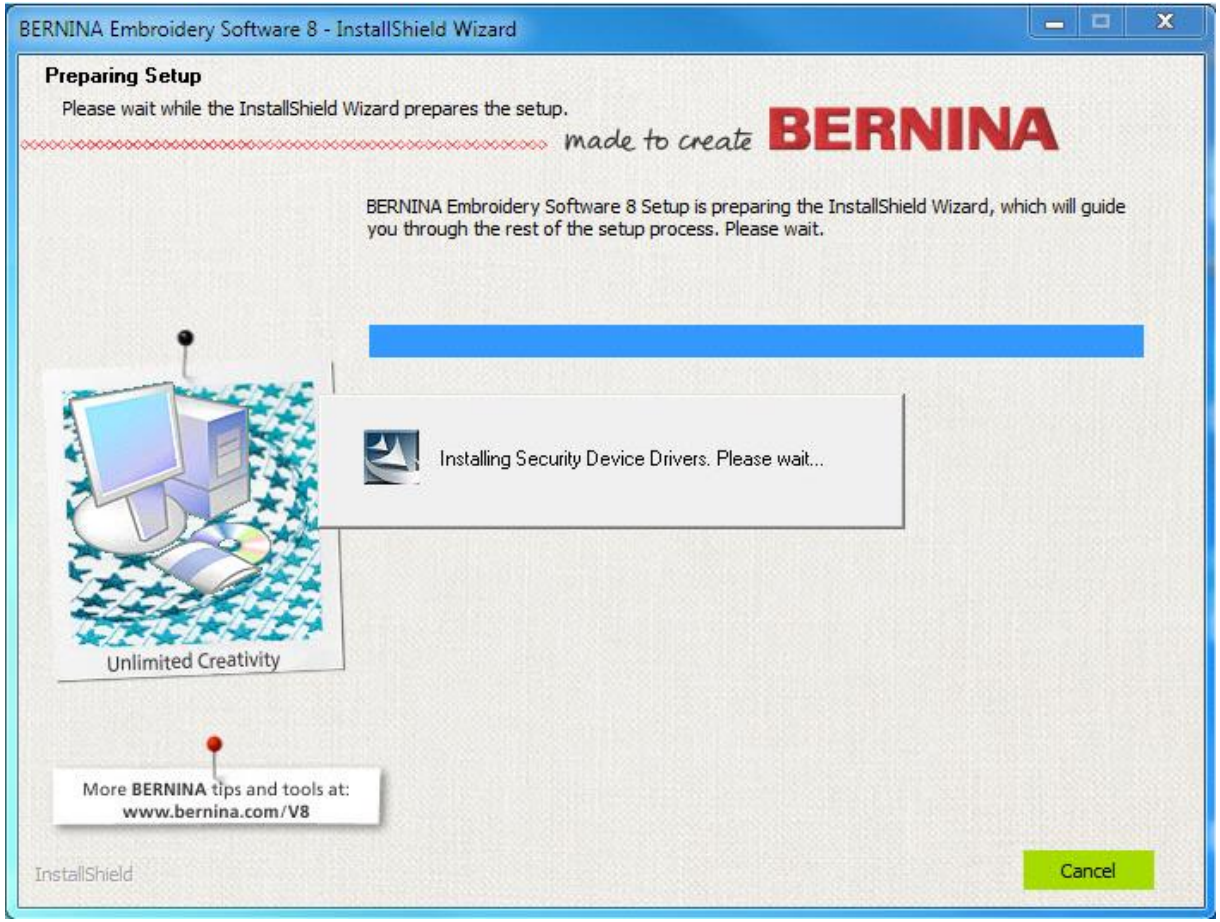
Installation Starts

- Microsoft Net Framework 4.6



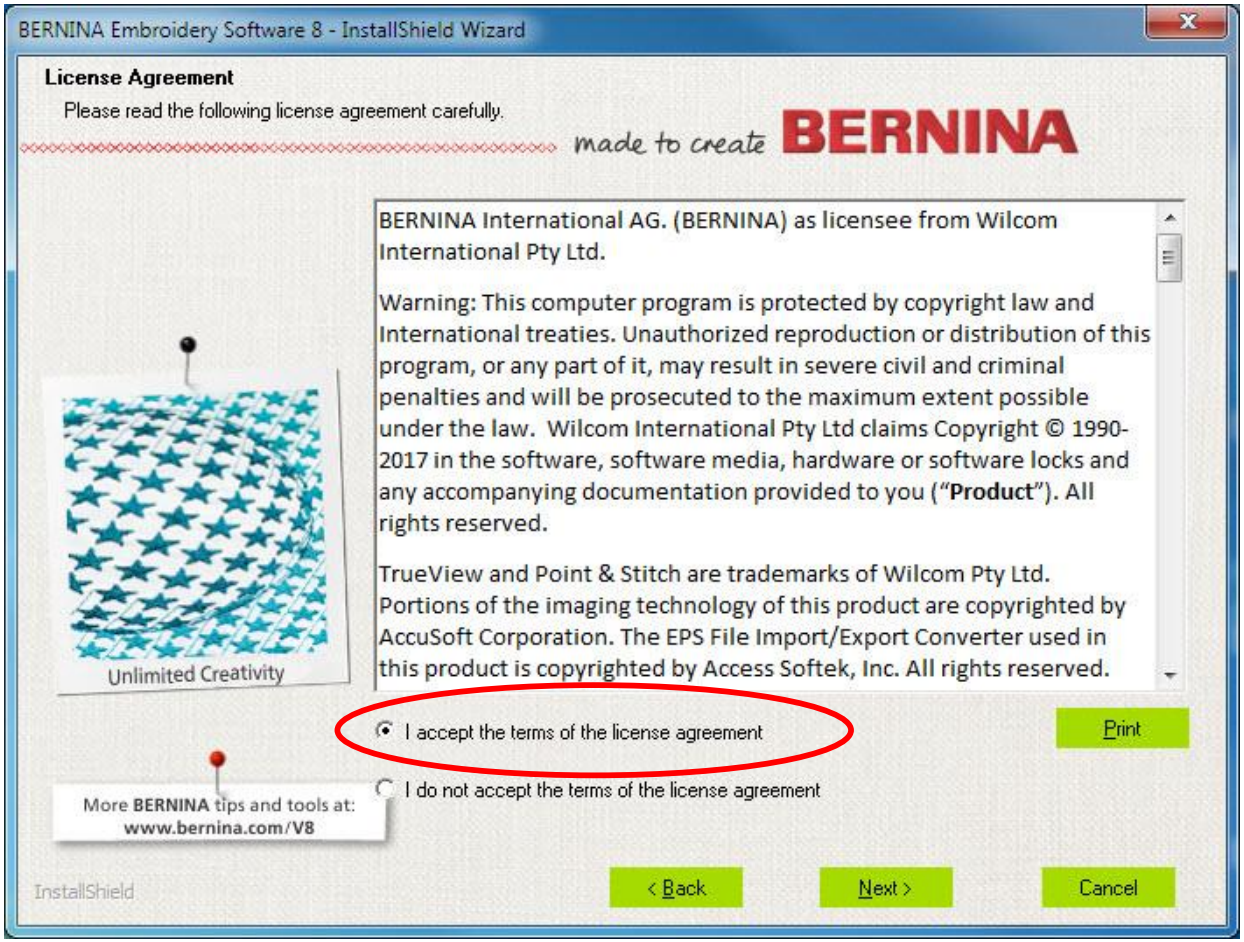
Installation Process

- Security Device Drivers



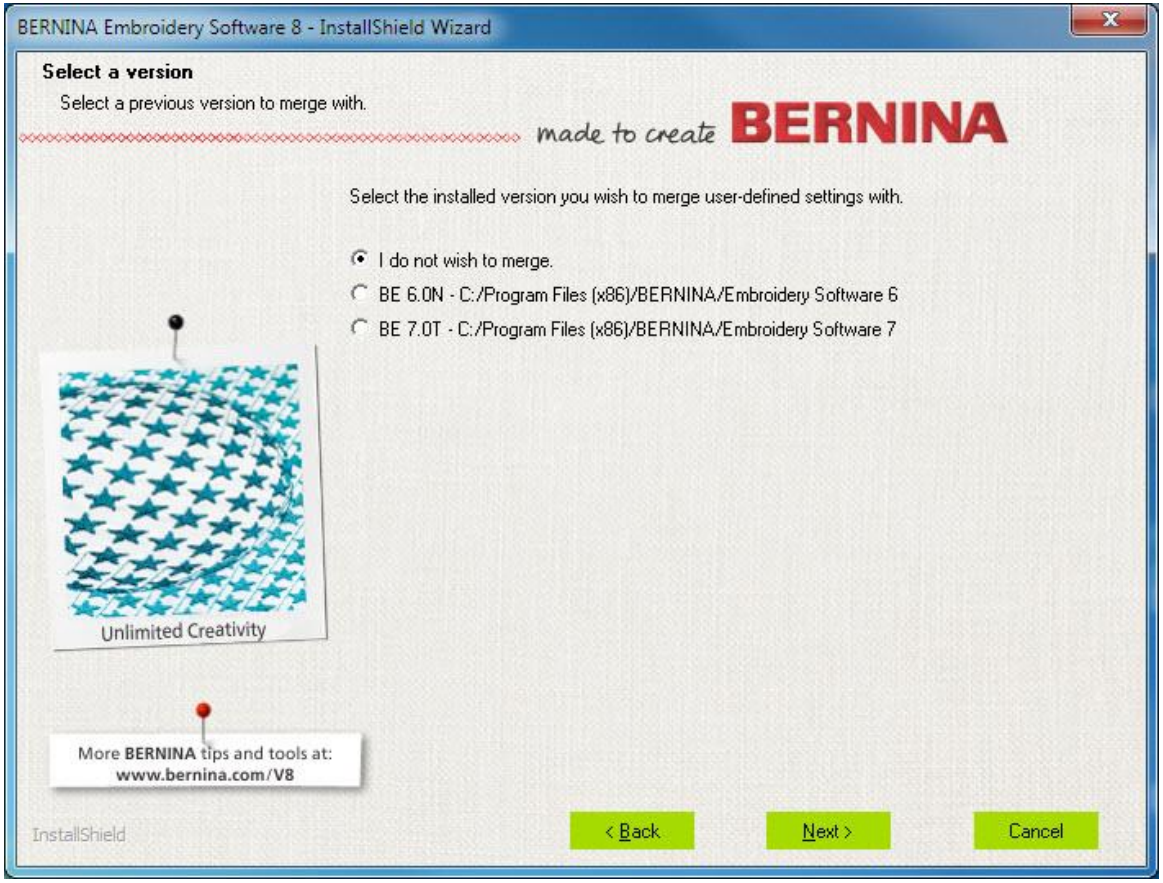
EULA

→Two End User License Agreements to check



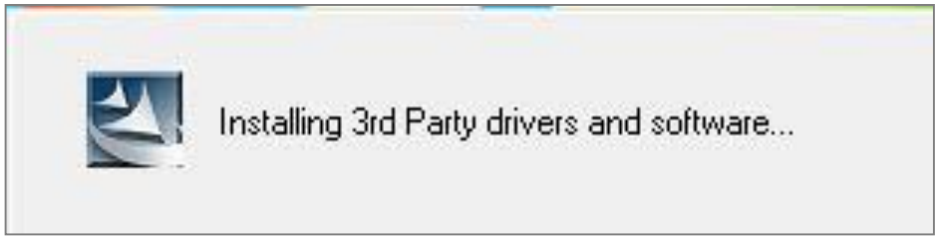
Merge

→To merge user files from other versions

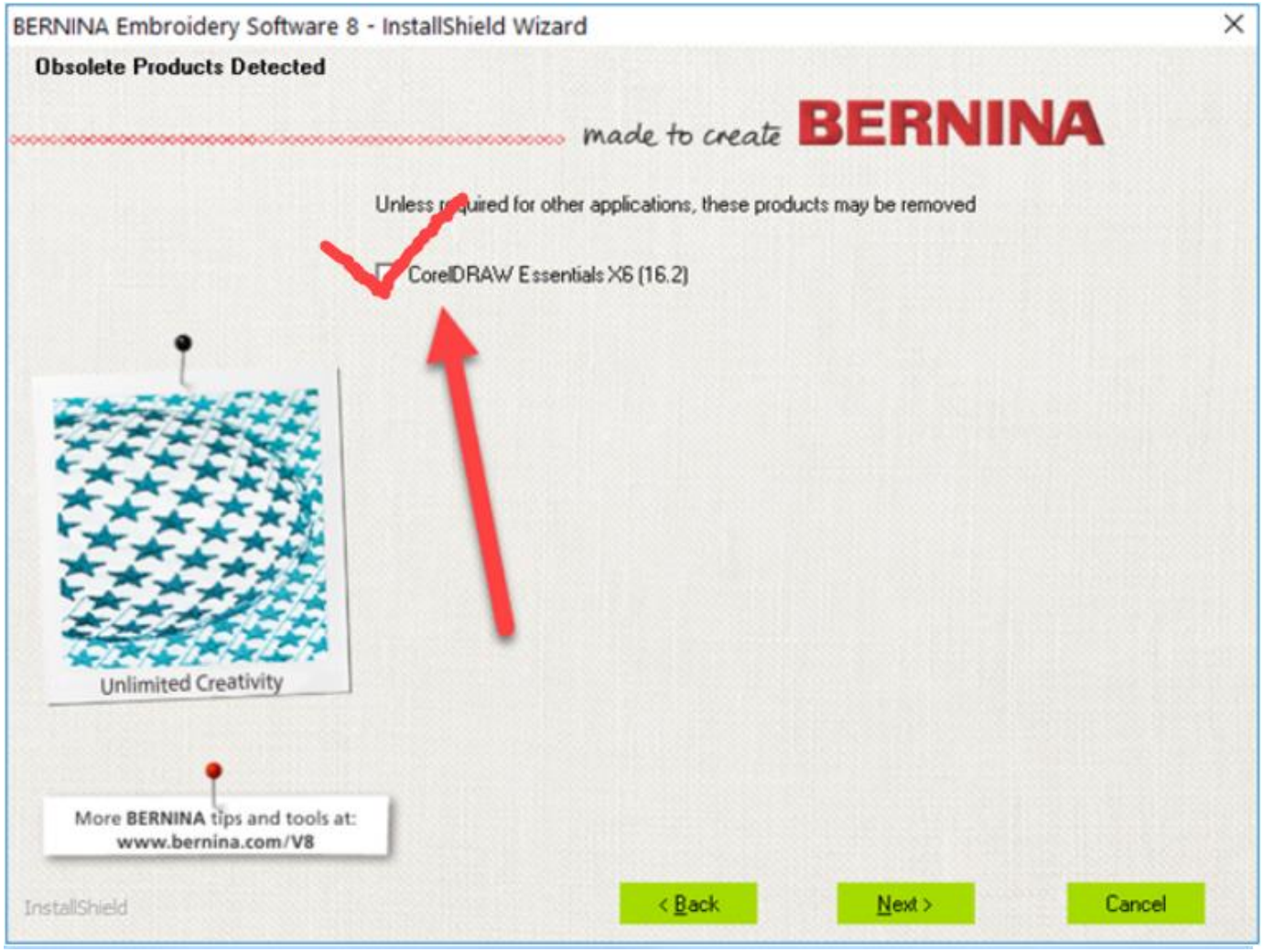


Third Party Drivers

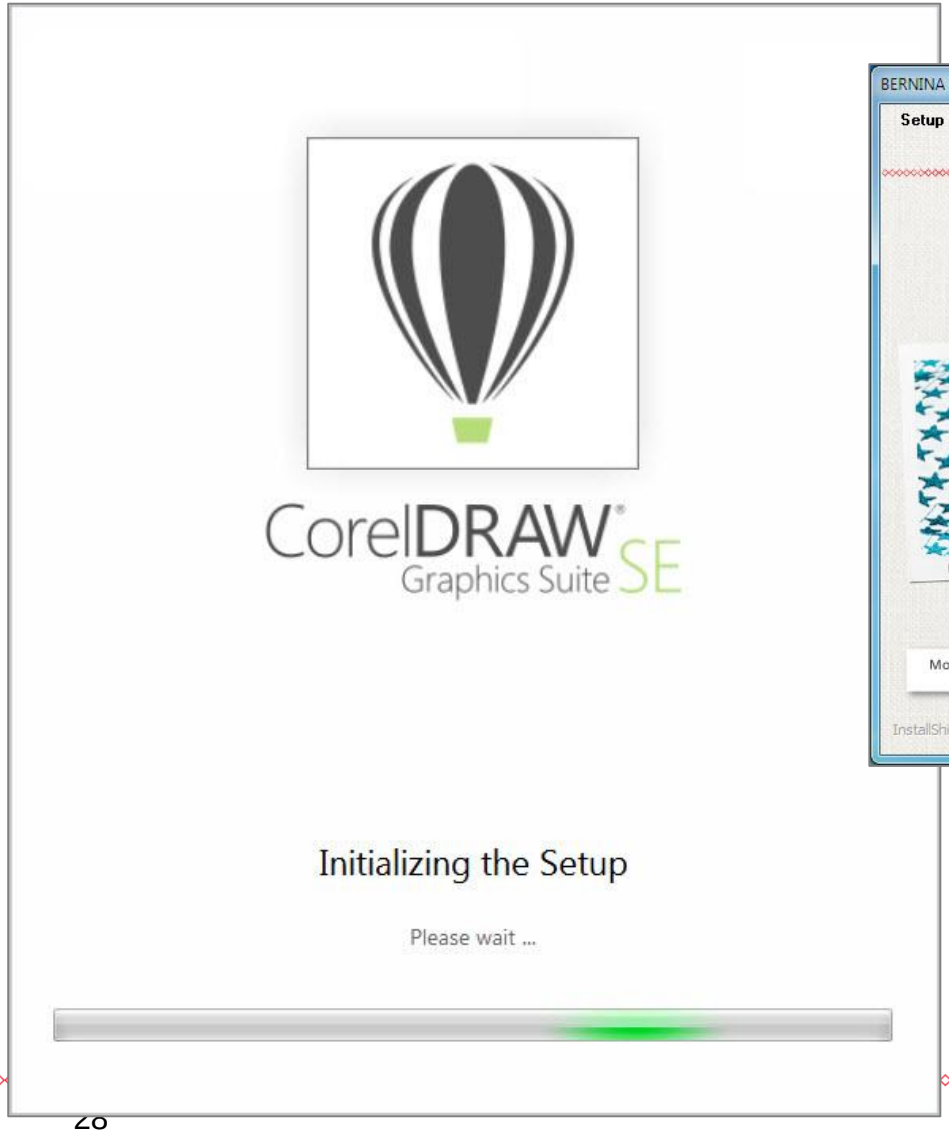
→Drivers install

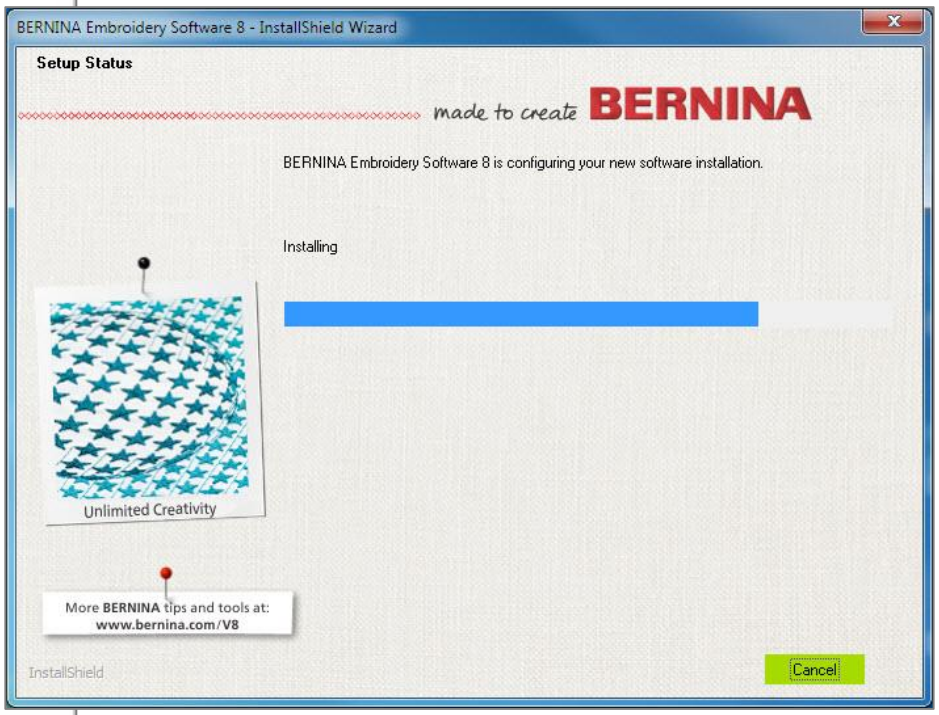


Uninstall Corel Essentials X6

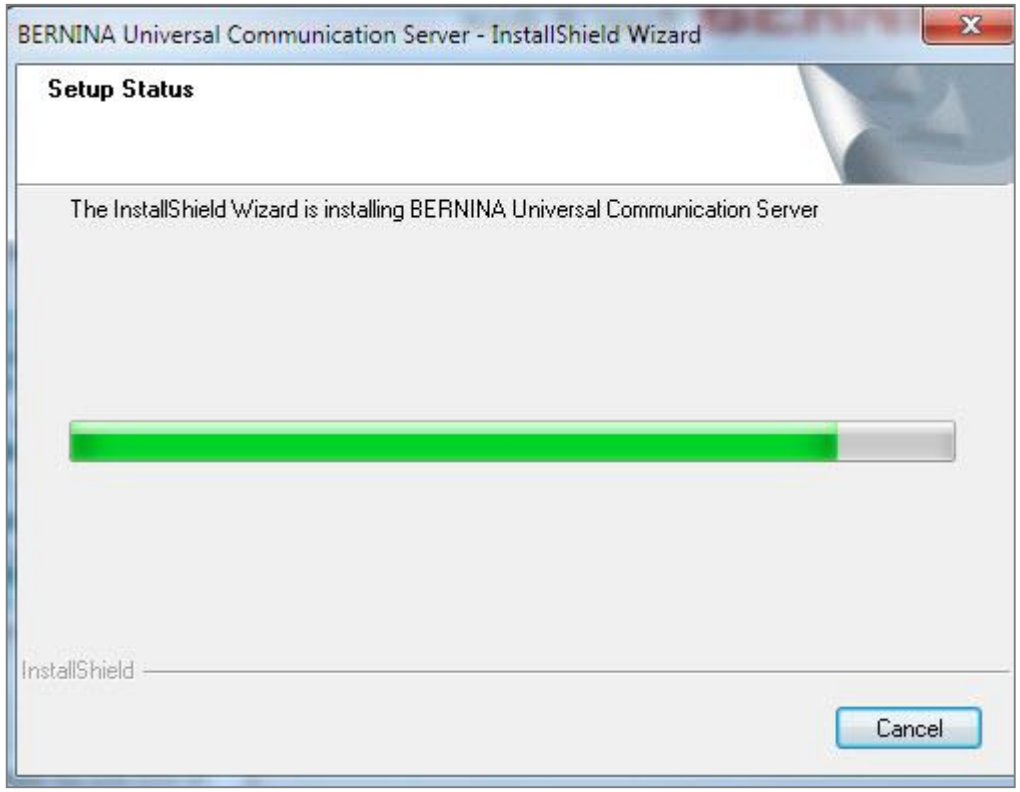


Corel Installs; then BERNINA

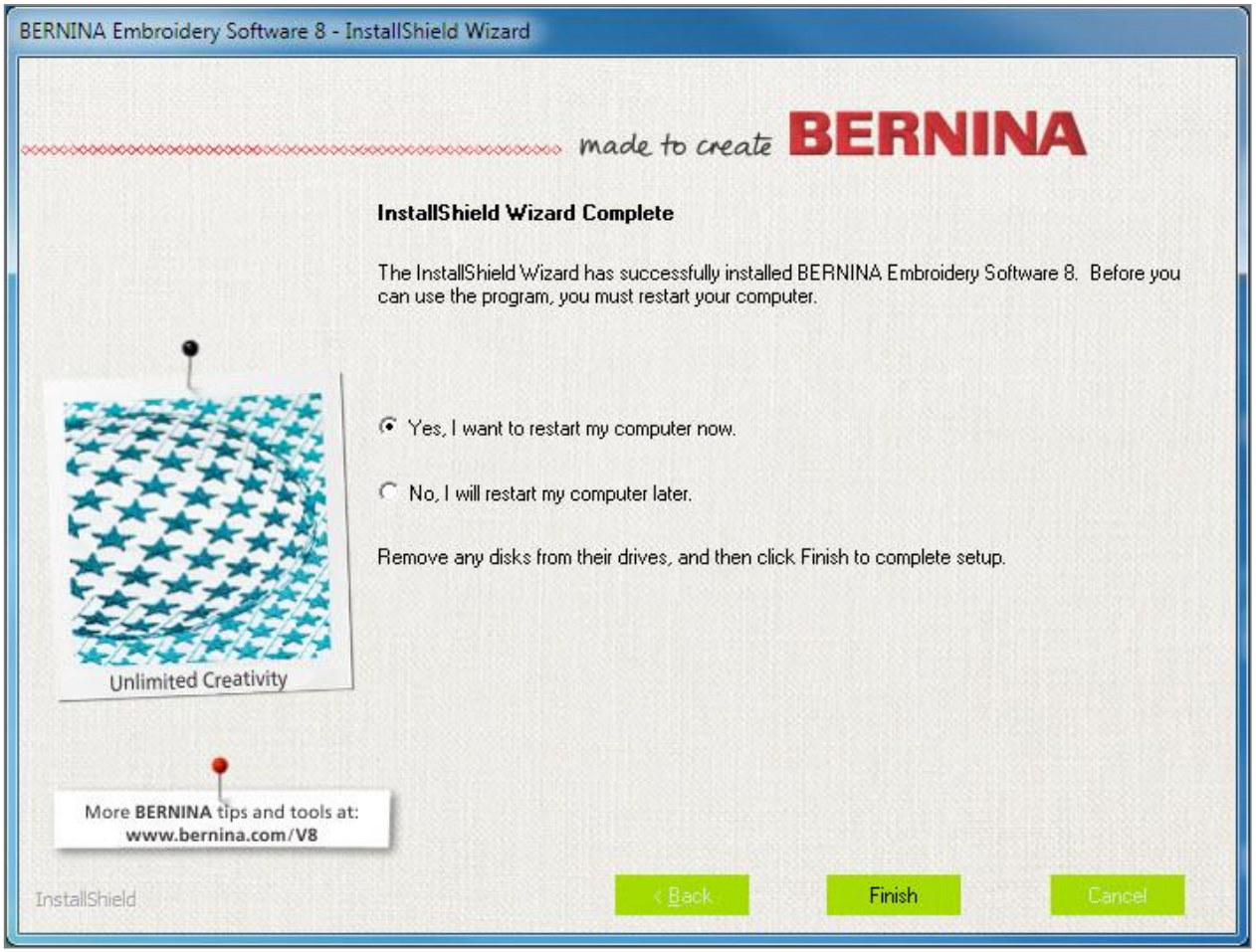




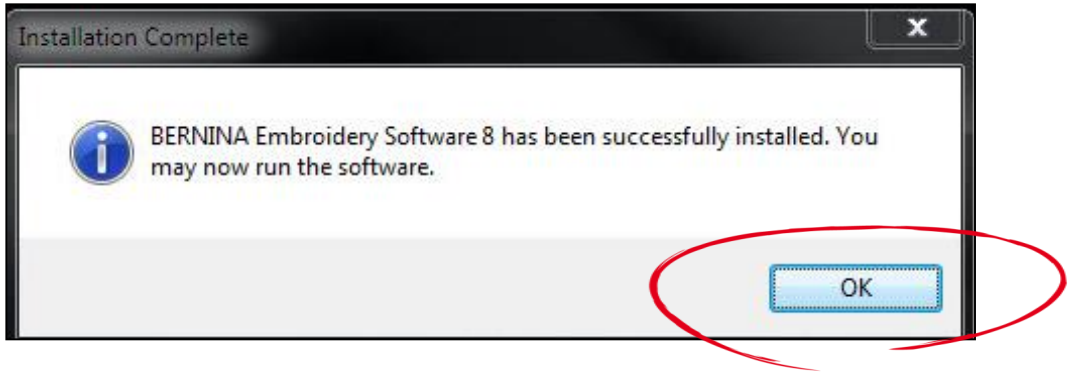
Universal Communication



Restart Computer



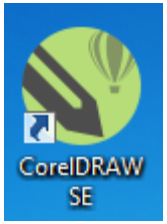
Successful Message



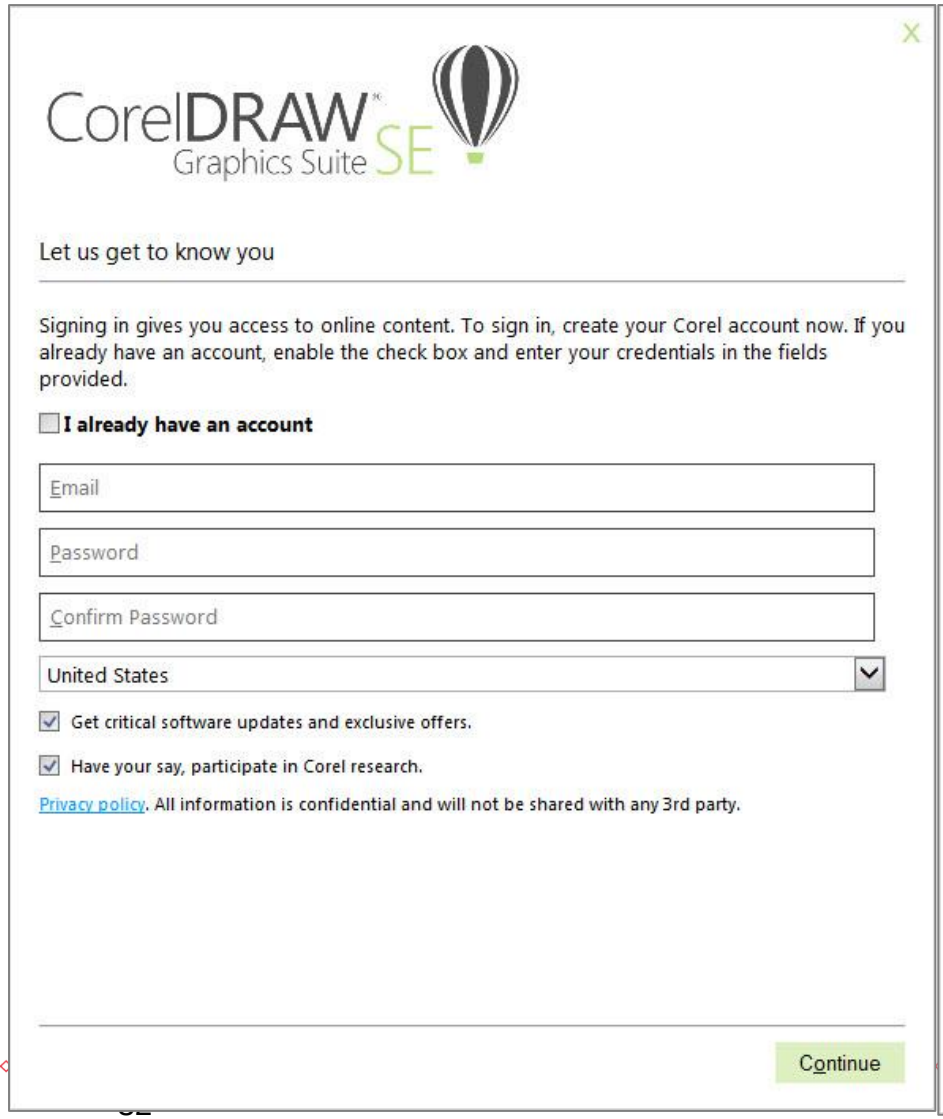
→Click OK

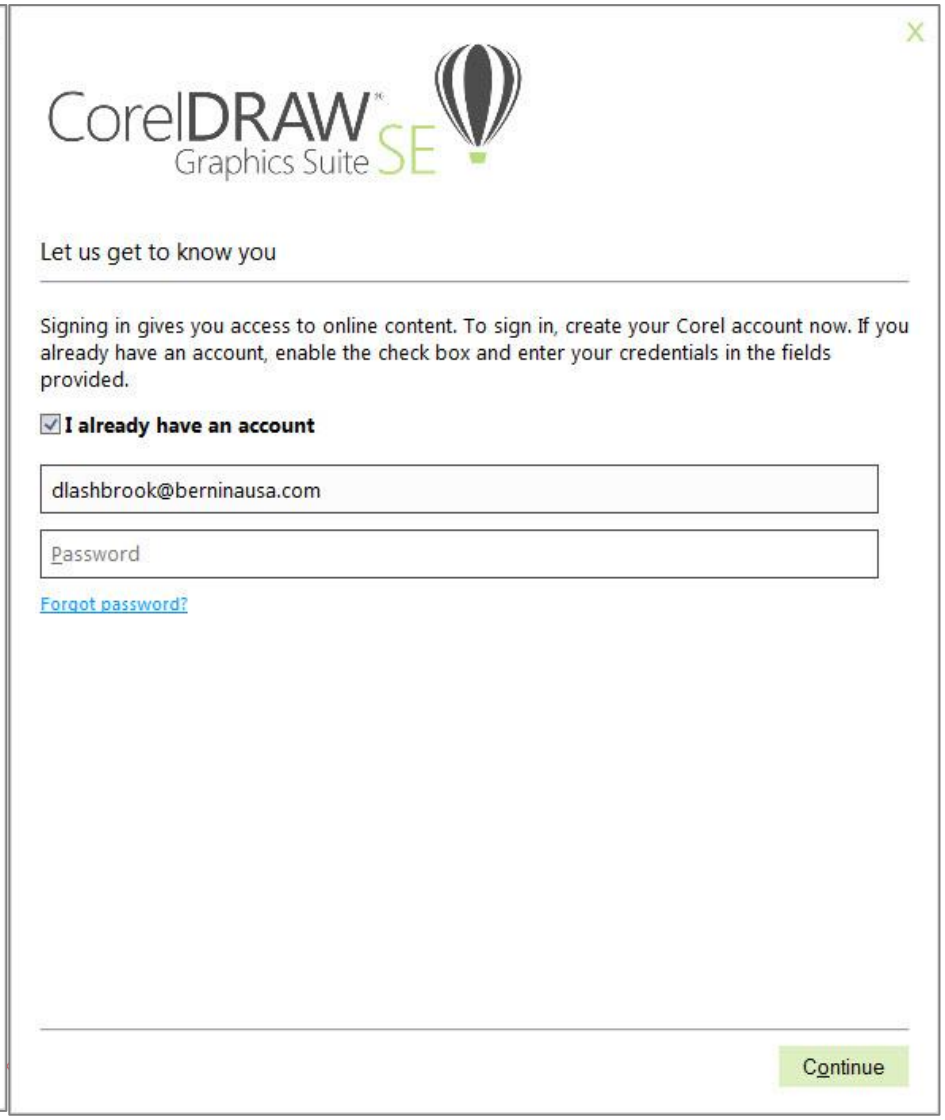
→Don’t open software yet

→Double click on Corel SE (green icon) on Desktop



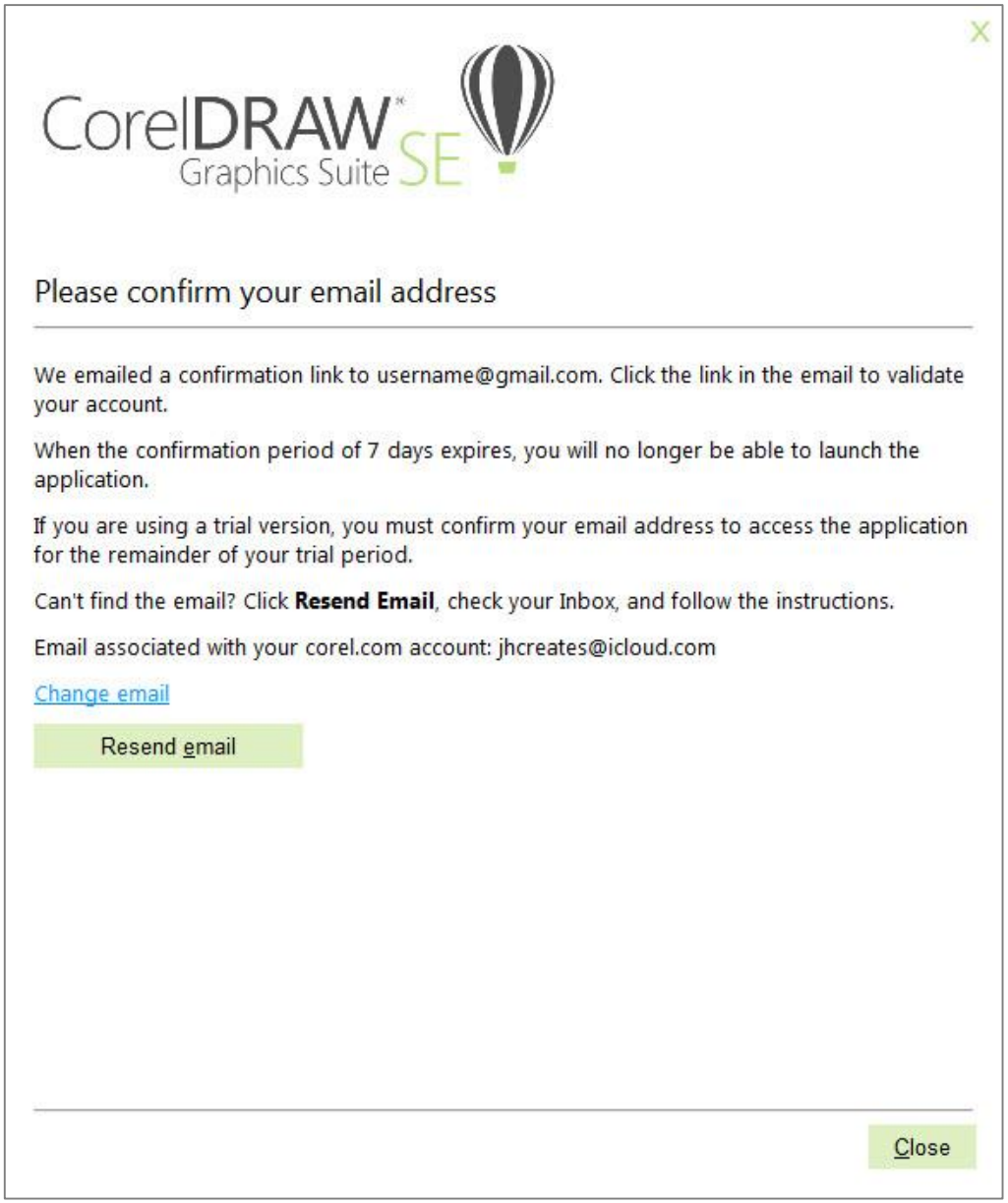
Register Corel





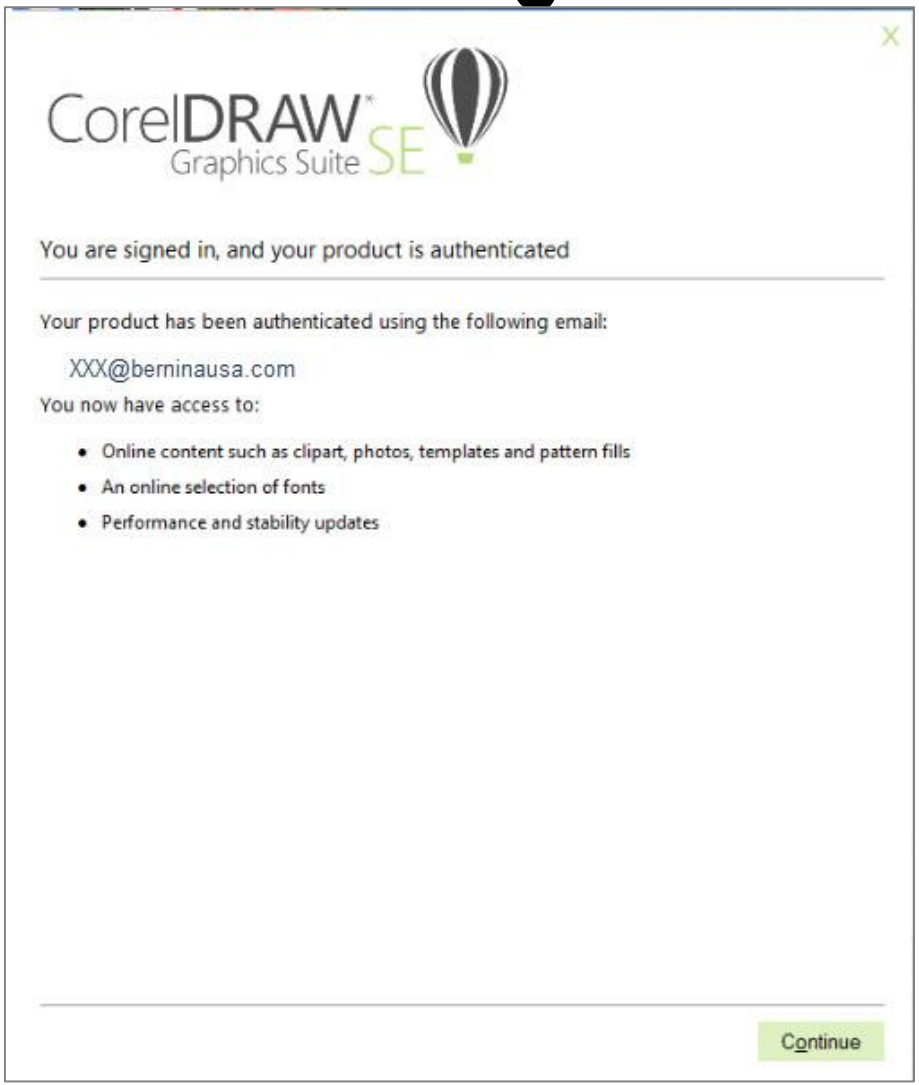
Validate

- Open email
- Click on link to validate account



Authenticated Message

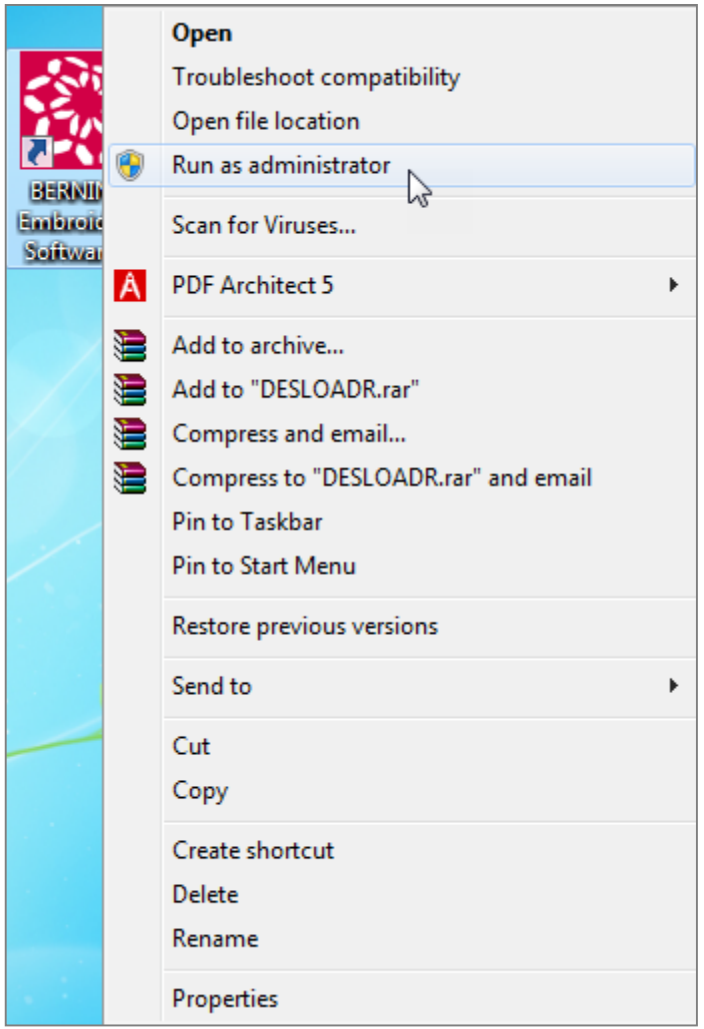
→Ready to use software



Run as Administrator

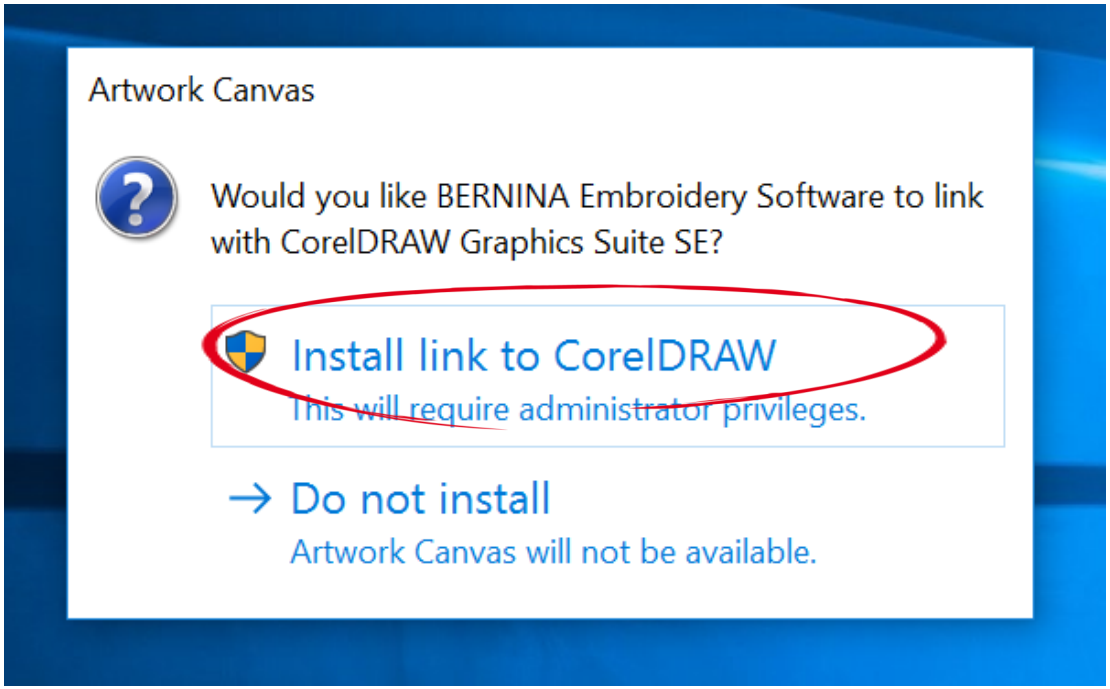
- First time you open software, right click on icon

- Select Run as Administrator



Link Message

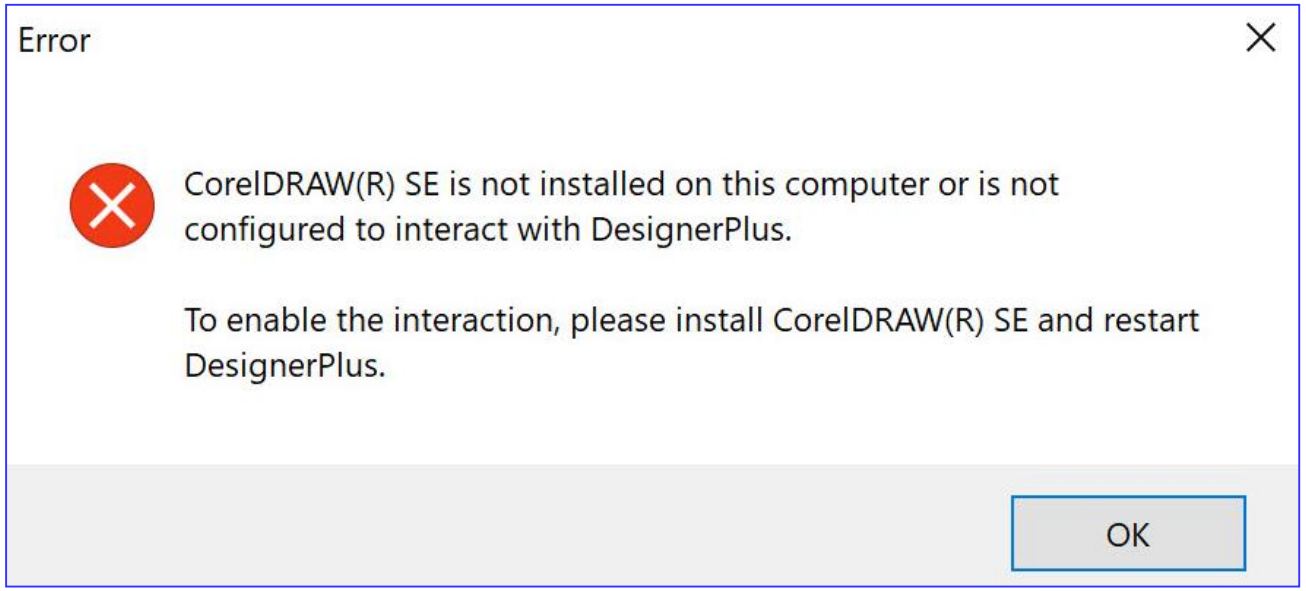
→Click Install Link



Corel Not Installed Message

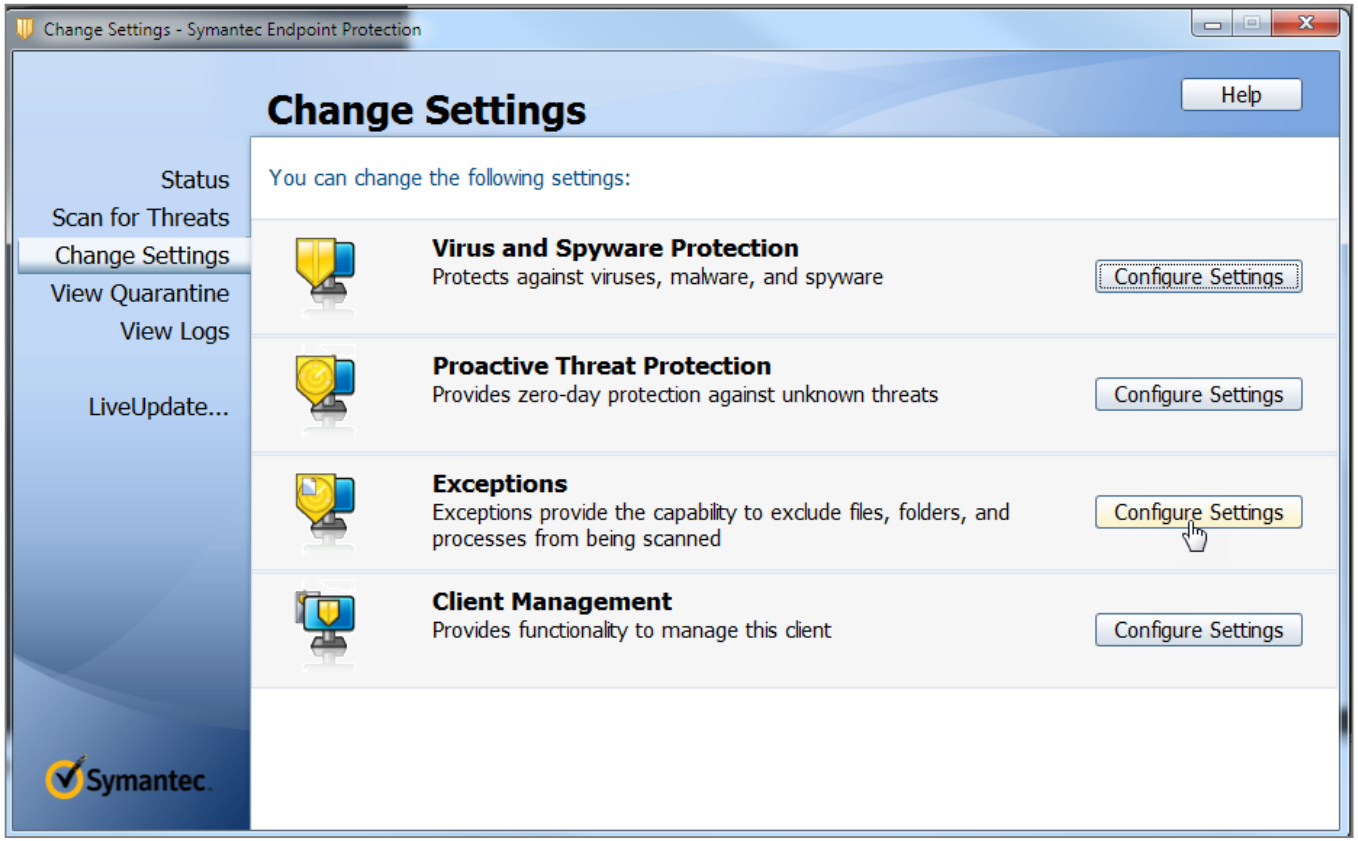
→Close the software

→Reboot



Check Anti-Virus

→Add BERNINA to exception list



New Installation Precautions

- →Remove Corel Essentials X4, delete folder
- →Windows must be up-to-date
- →Adobe Reader must be up-to-date
- →Administrator rights
- →Connected to Internet
- →Internet Explorer 11 must be default browser for Windows 7; Edge for Windows 10 (accept cookies)
- →Turn off anti-virus and firewall

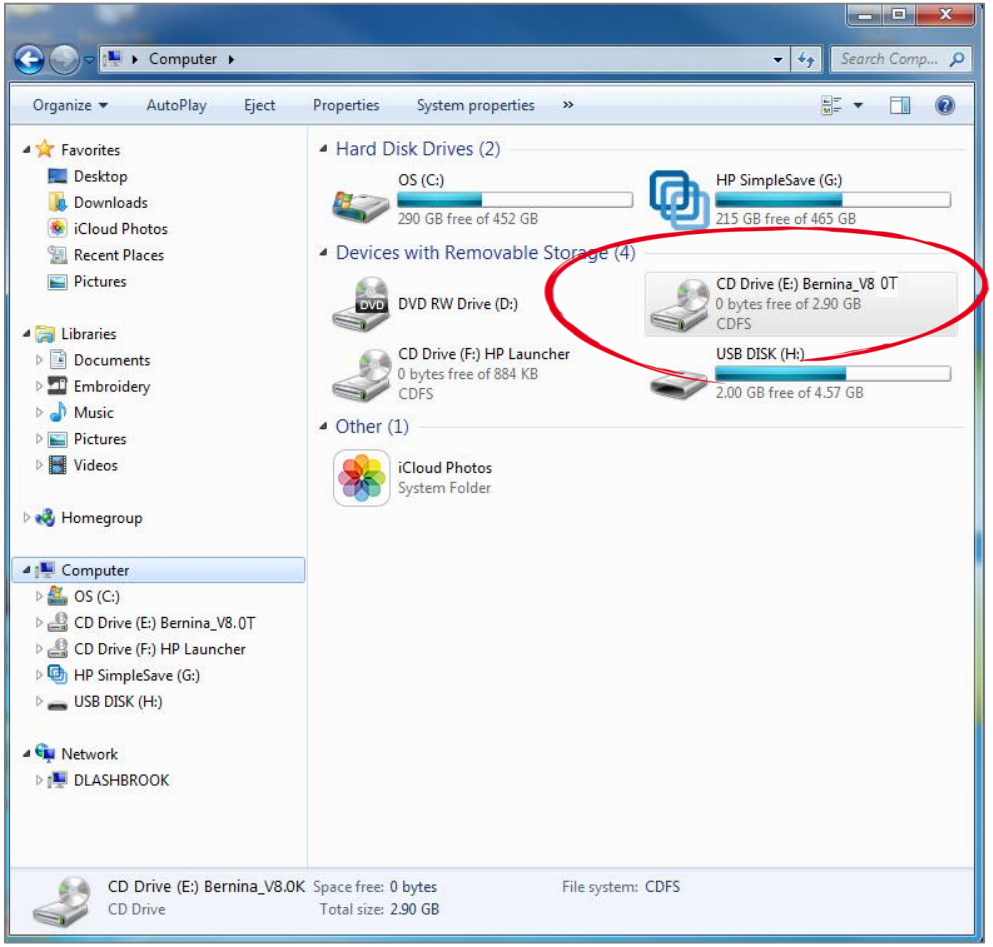
New Installation of V8

REMEMBER

→Version 8 OT R2 has black dongle

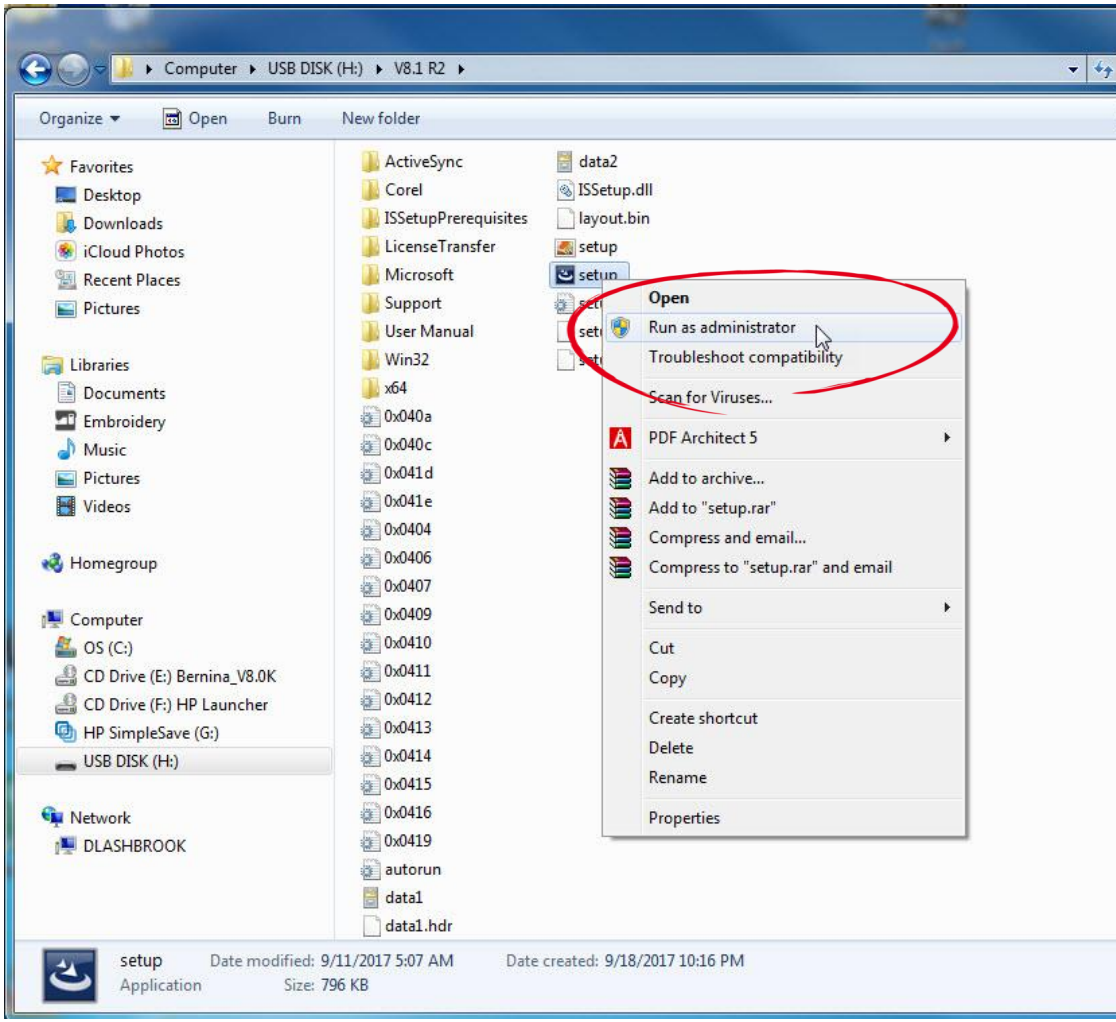
→Installation USB has two drives

→Select CD Drive for exe file



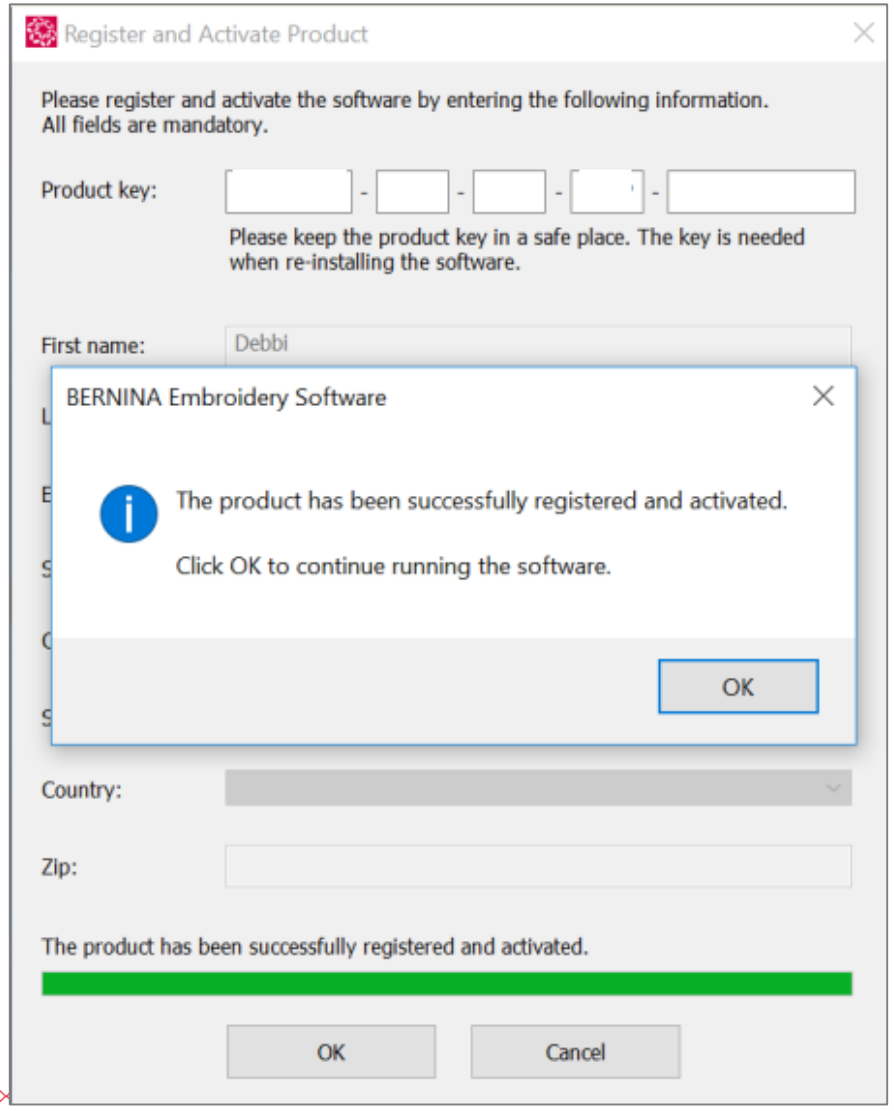
Install as Administrator

- →Location exe file
- →Right click
- →Select Install as administrator



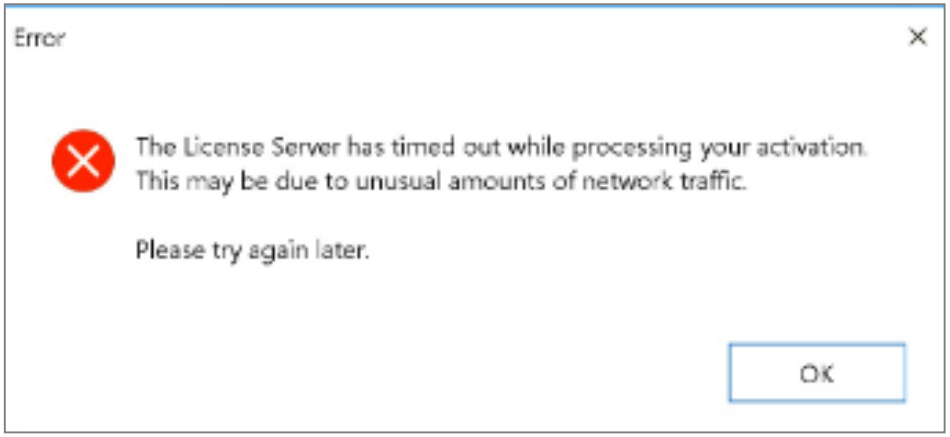
Activating Software

- →Complete information
- →Be patient
- →Progress bar across bottom
- →Will get a successful message
- →Click OK



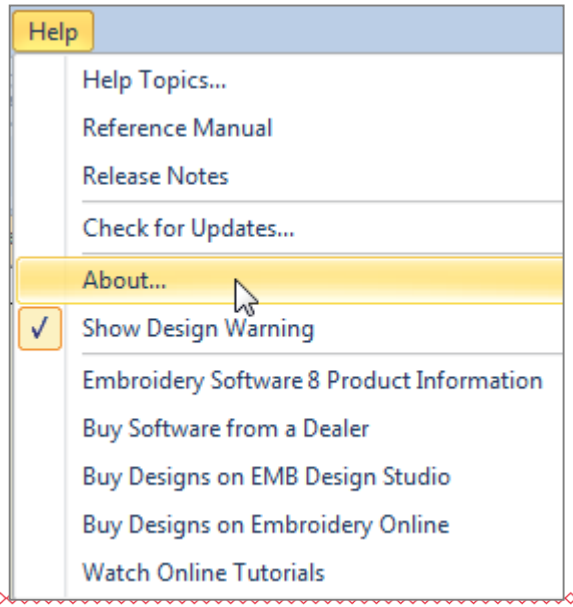
Error Message: Timed Out

- Reset Internet Explorer 11/or Cookies & try again
- If you still get error, submit a ticket to bernina.com/help
- Fill out form completely including Product Key



Check for Version

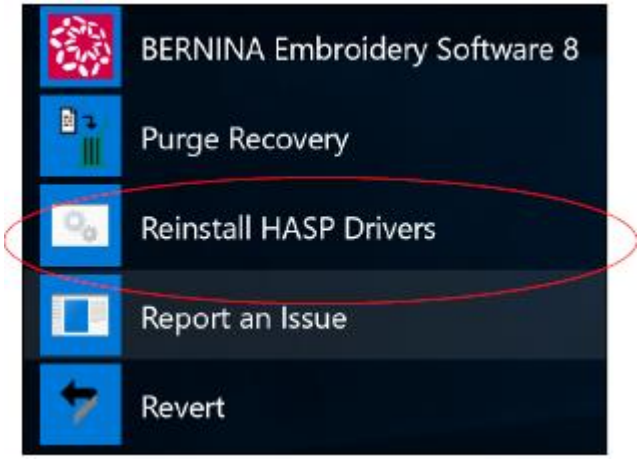
- →Open Software
- →Help> About
- →Version 8.0T R2
- →Is Version 8.1



HASP Errors: 1

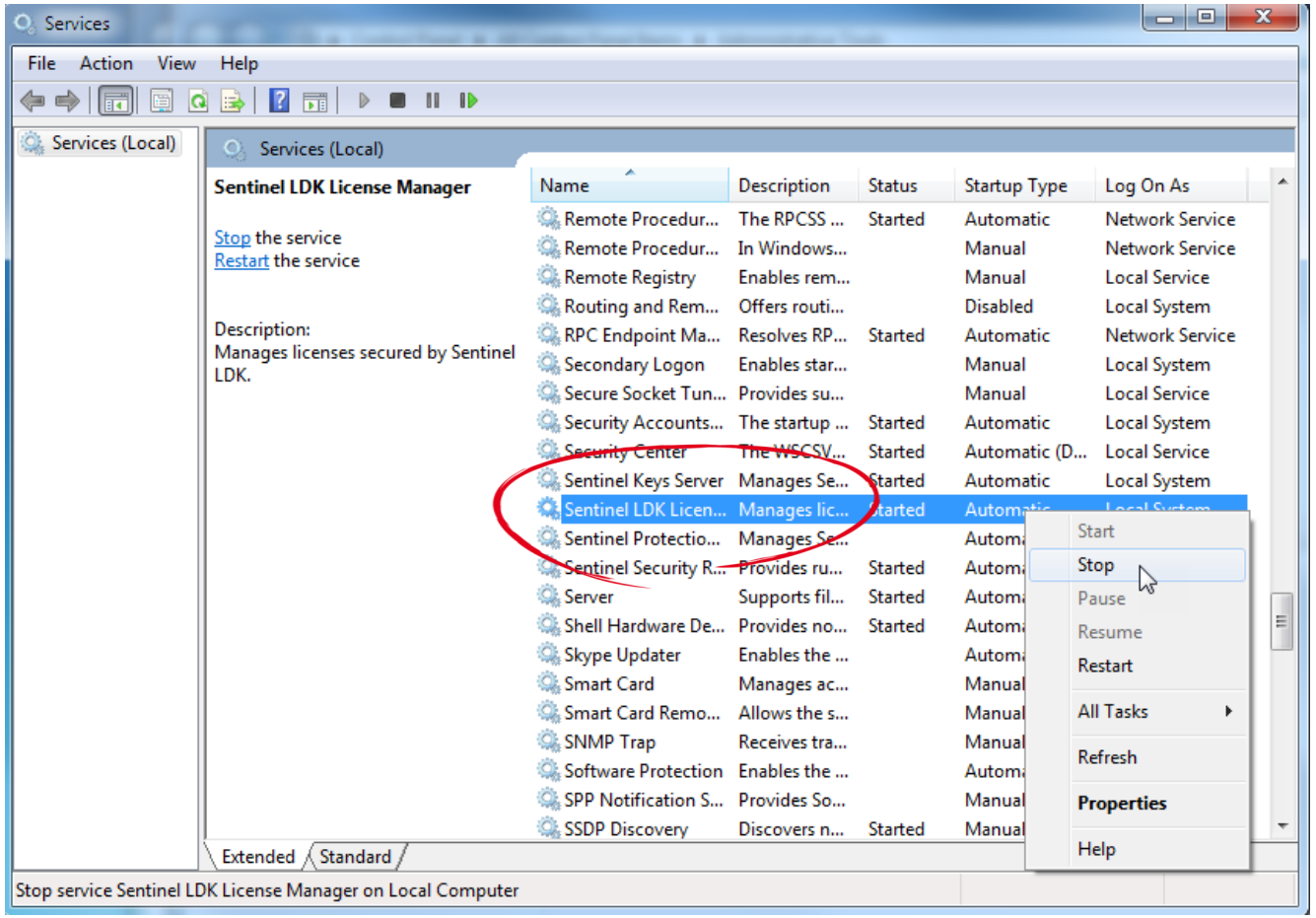
→HASP Error—3 error messages

- No license found (reinstall HASP driver)



Restarting Service

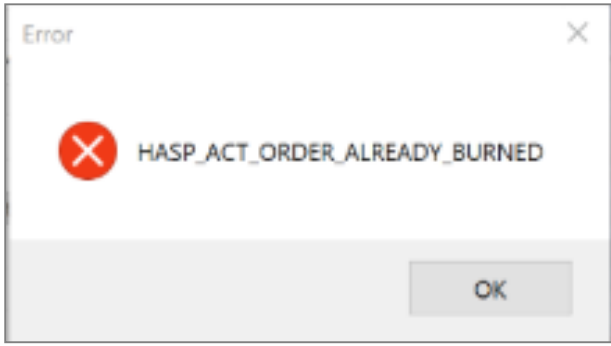
- Control Panel> Administrative Tools> Services
- Sentinel
- Right click
- Stop 1st
- Start



HASP Errors: 2

- HASP Error: Internal HASP Error: HASP API Returned (64)
  - Click on link: http://localhost:1947/_int_/ACC_help_index.html
  - Delete cloned key
  - Stop/start Sentinel LDK License Manager service
  - Will use an activation; can be added back
  - Submit a ticket to bernina.com/help

HASP Errors: 3



- HASP Error: already burned
  - Use same link as previous slide
  - Remove cloned key
  - Stop and start Sentinel LDK License Manager service
  - Does use an activation; can be added back
  - Submit a ticket to bernina.com/help

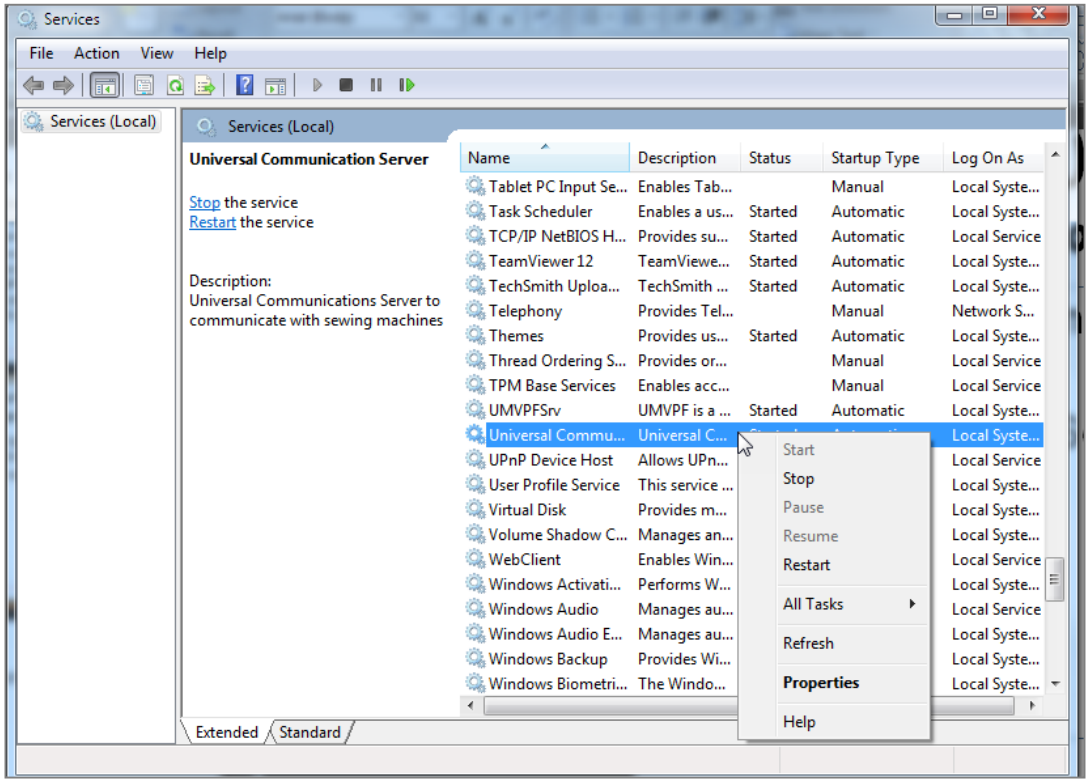
Restarting UCS

Design fails to send to machine with Direct Connect

→Type in search: Services

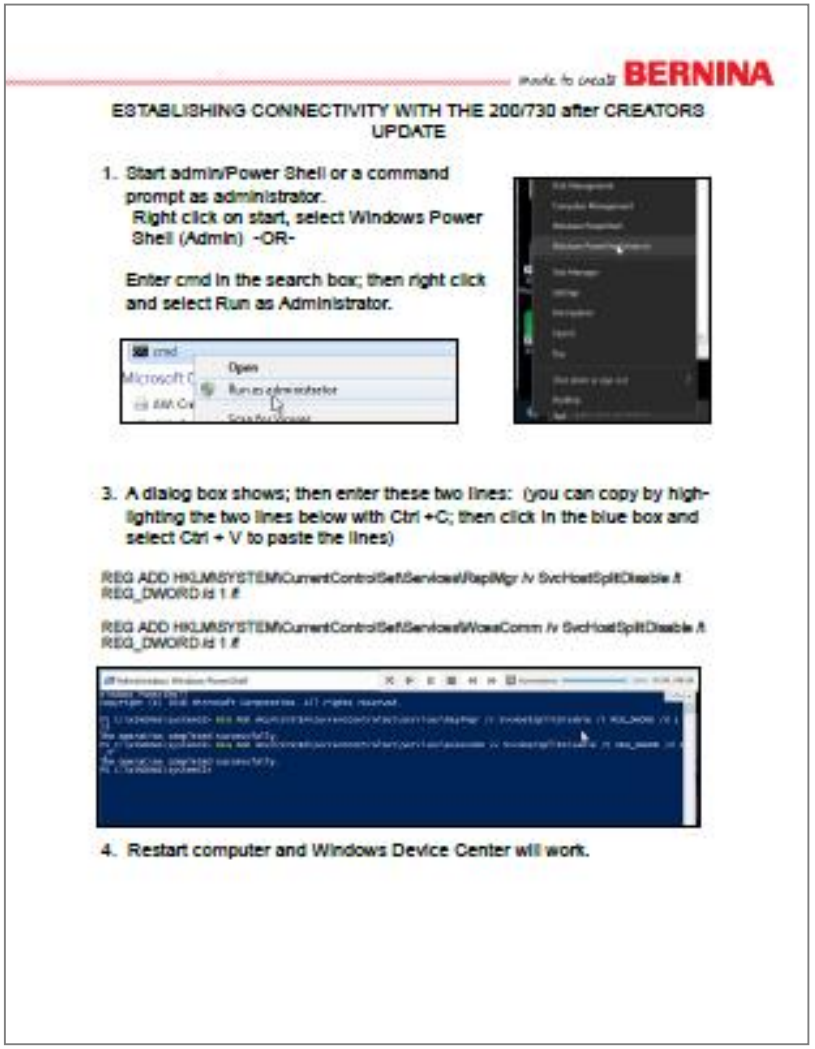
→Locate Universal Communication Server

→May have to start or stop & start



Connecting to 200/730

- Direct connect with 200/730
- Submit a ticket to bernina.com/help



made to create BERNINA

ESTABLISHING CONNECTIVITY WITH THE 200/730 after CREATORS UPDATE

1. Start admin/Power Shell or a command prompt as administrator.
   Right click on start, select Windows Power Shell (Admin) -OR-

   Enter cmd in the search box; then right click and select Run as Administrator.

3. A dialog box shows; then enter these two lines: (you can copy by highlighting the two lines below with Ctrl +C; then click in the blue box and select Ctrl + V to paste the lines)

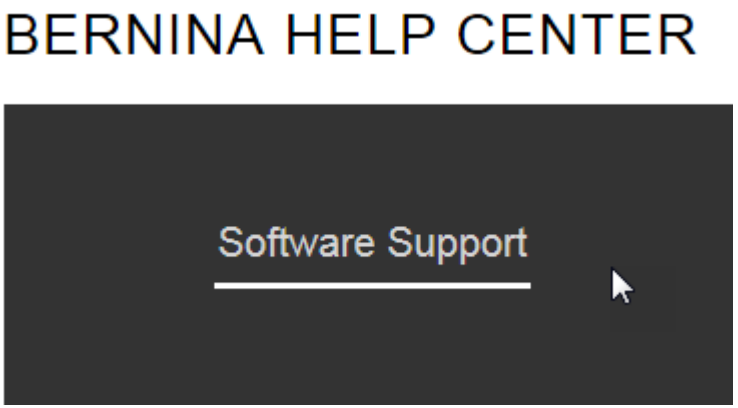
REG ADD HKLM\SYSTEM\CurrentControlSet\Services\RapiMgr /v SvcHostSplitDisable /t REG_DWORD /d 1 /f

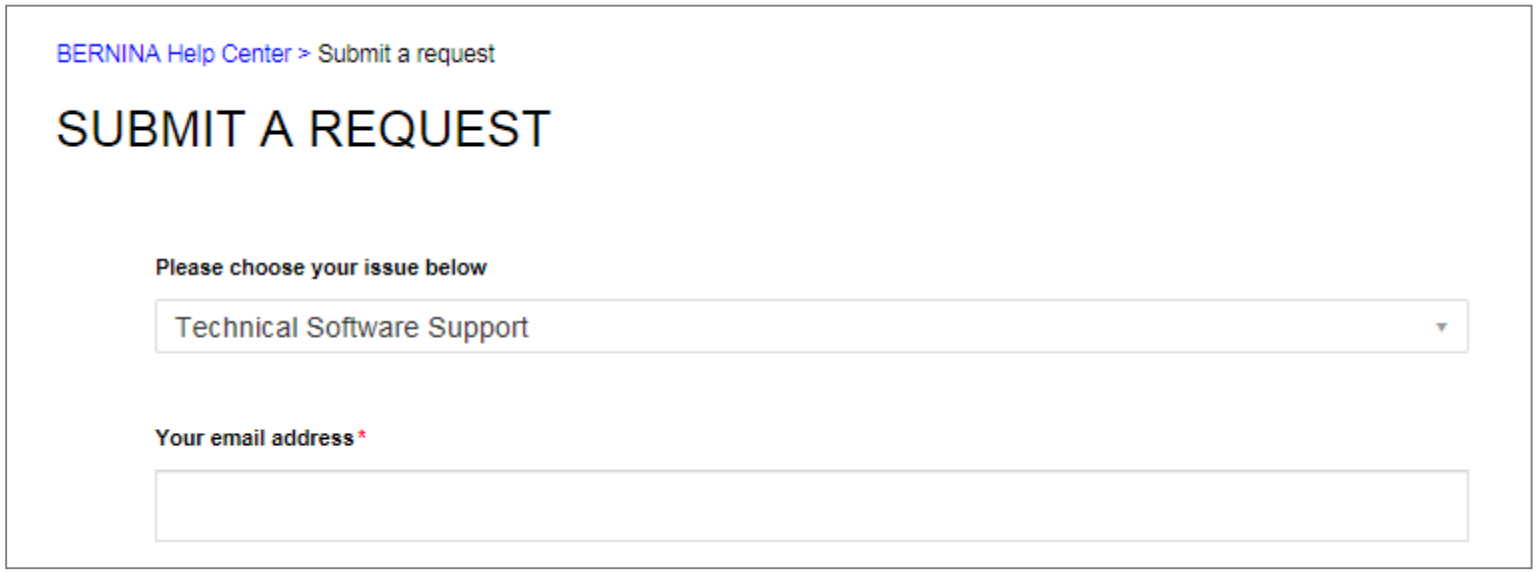
REG ADD HKLM\SYSTEM\CurrentControlSet\Services\WcesComm /v SvcHostSplitDisable /t REG_DWORD /d 1 /f

4. Restart computer and Windows Device Center will work.

Submitting a Ticket

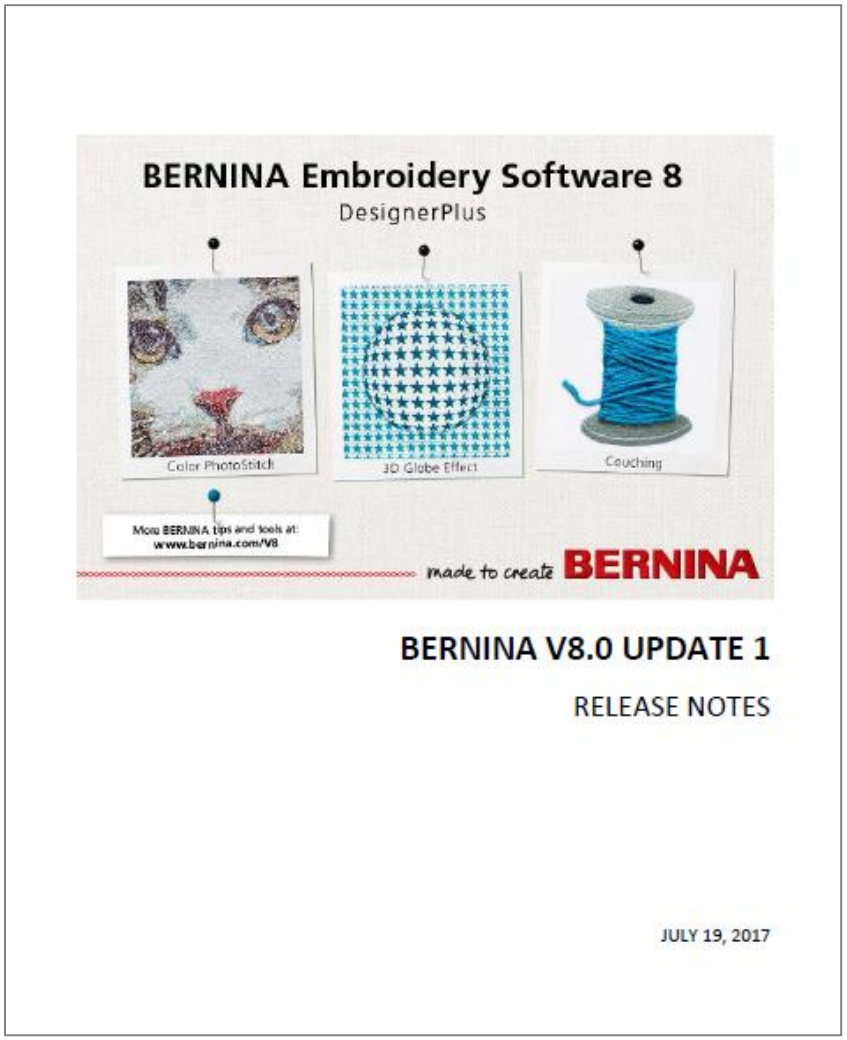
- bernina.com/help
- Enter the information requested





Release Notes

- Will be posted on website
- Outlines what is new



License Transfer

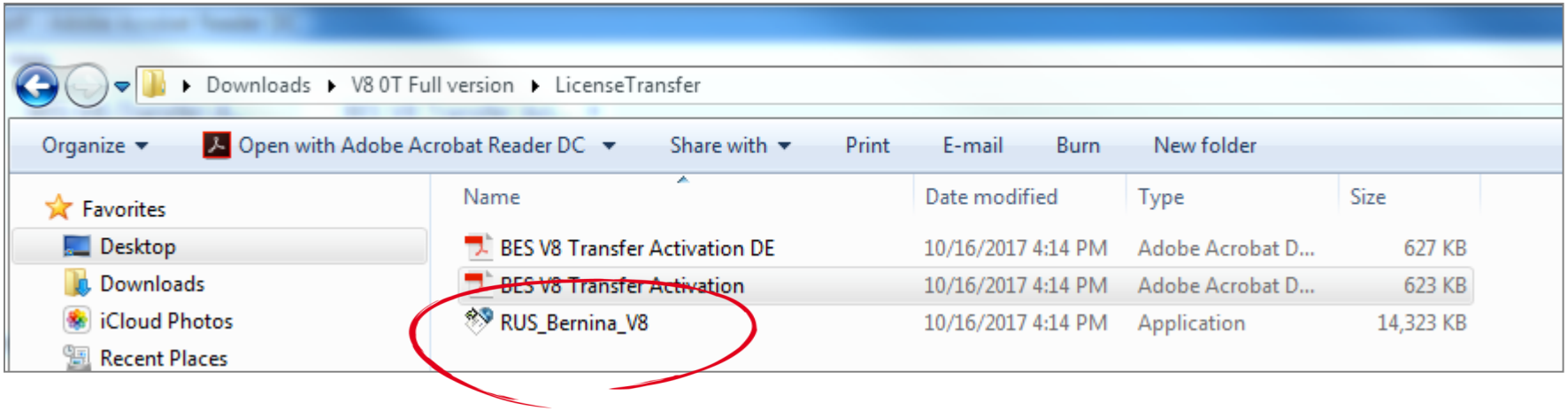
→Moves the software from one pc to another

- Do not need product key
- Do not need Internet Connection
- Doesn’t use an activation
- Old PC must be working

→RUS tool is included with the install of full version of V8.0T R2

License Transfer: Copy to USB

- Navigate to the License Transfer folder
- Open BES V8 Transfer Activation
- Print pages for instructions (PDF file)
- Copy the RUS_Bernina_V8 to USB stick

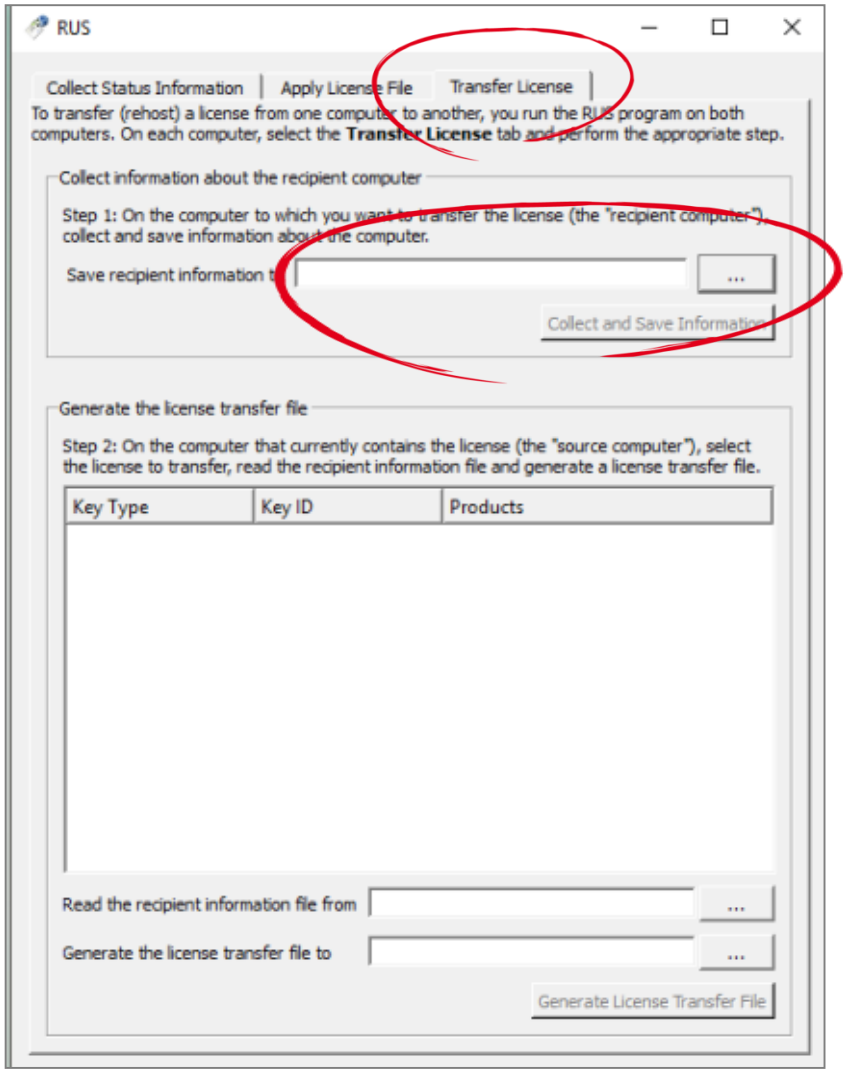


License Transfer: New PC

- Install software on new PC
- Reboot computer to complete the install
- DO NOT RUN software yet
- Don’t enter Product Key

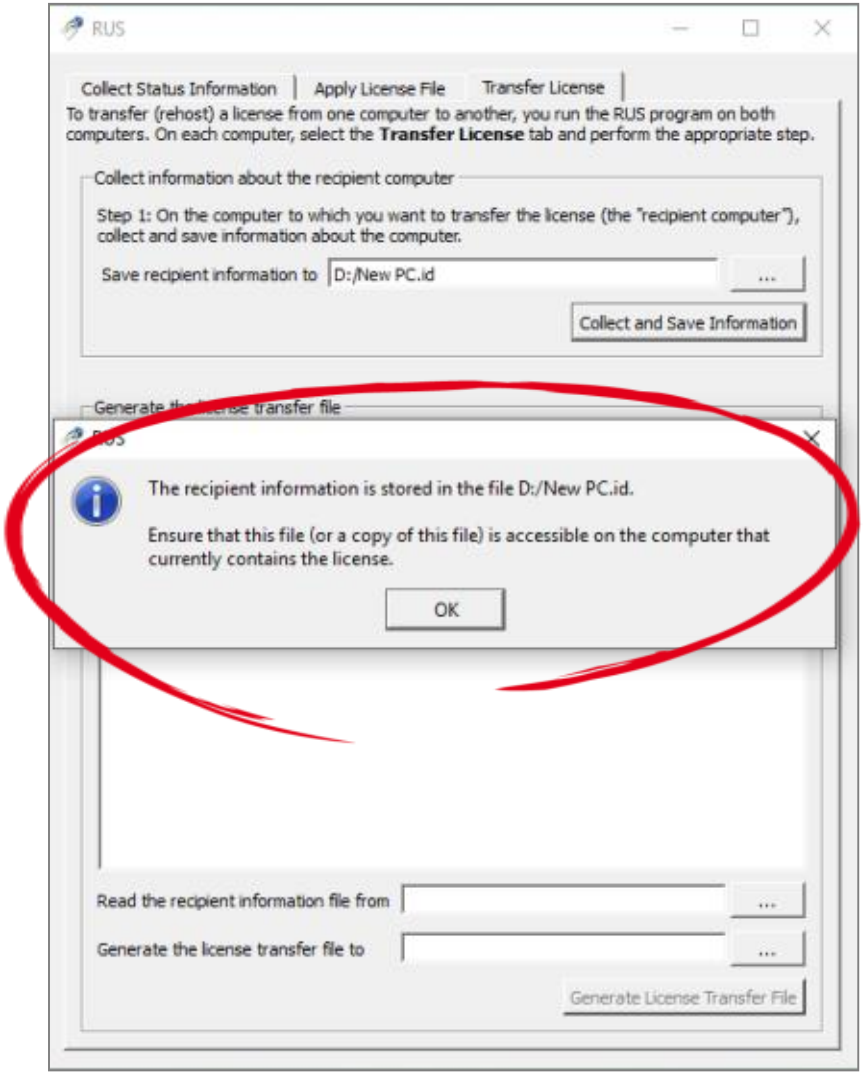
License Transfer: New PC

- Place USB in computer
- Run RUS program from USB stick (double click)
- Select Transfer License Tab
- Name file in white area
- Select Browse; select USB
- Click Collect & Save Info
- Creates an ID file on USB



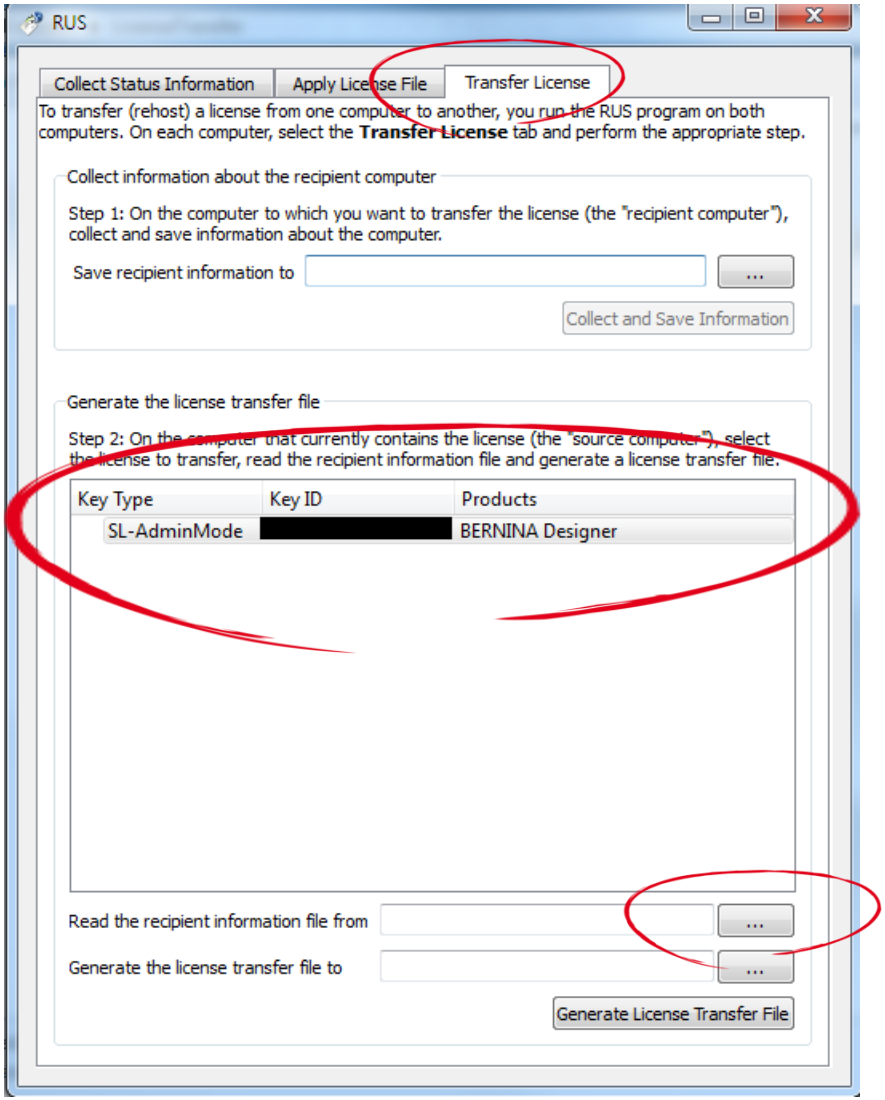
License Transfer: New PC

- Confirmation message
- Close RUS program
- Eject USB



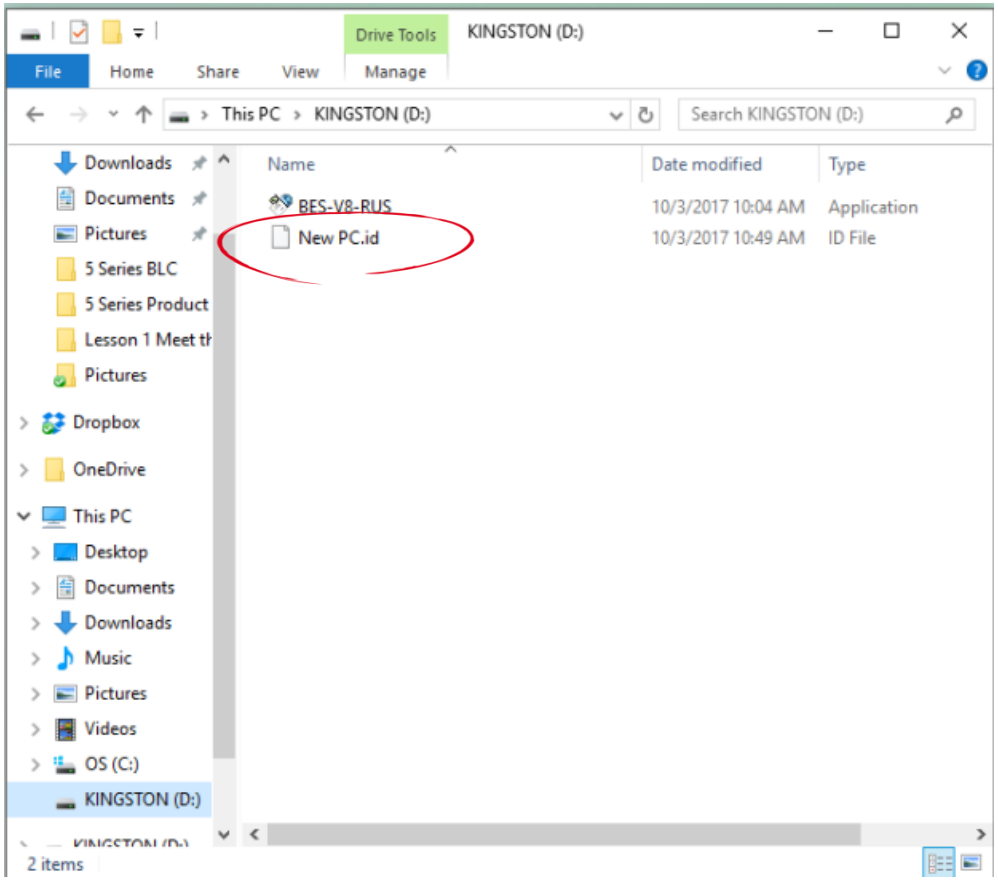
License Transfer: Old PC

- Close software
- Insert USB
- Run RUS from USB
- Select Transfer License tab
- Select existing key
- Click on Browse (lower right corner)



License Transfer: Old PC

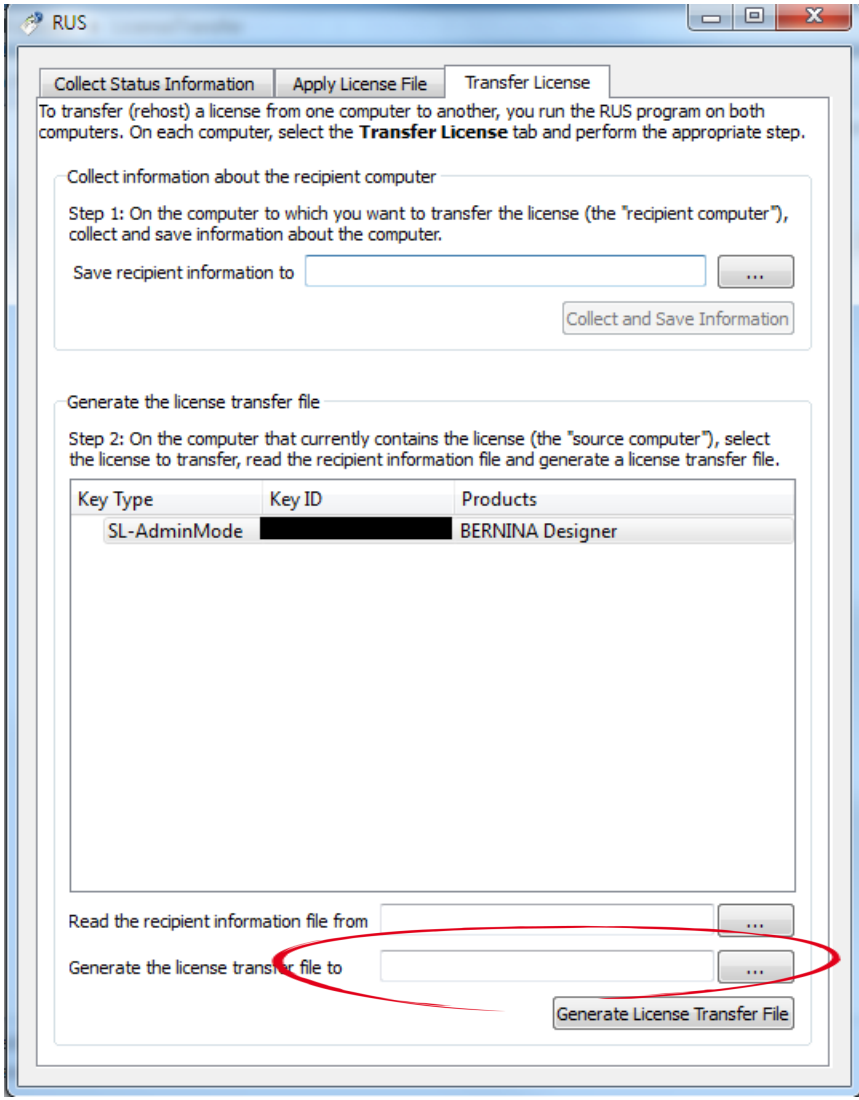
- →Browse to USB
- →Select ID file you created
- →Open
- →Click Yes to confirm moving license key



License Transfer: Old PC

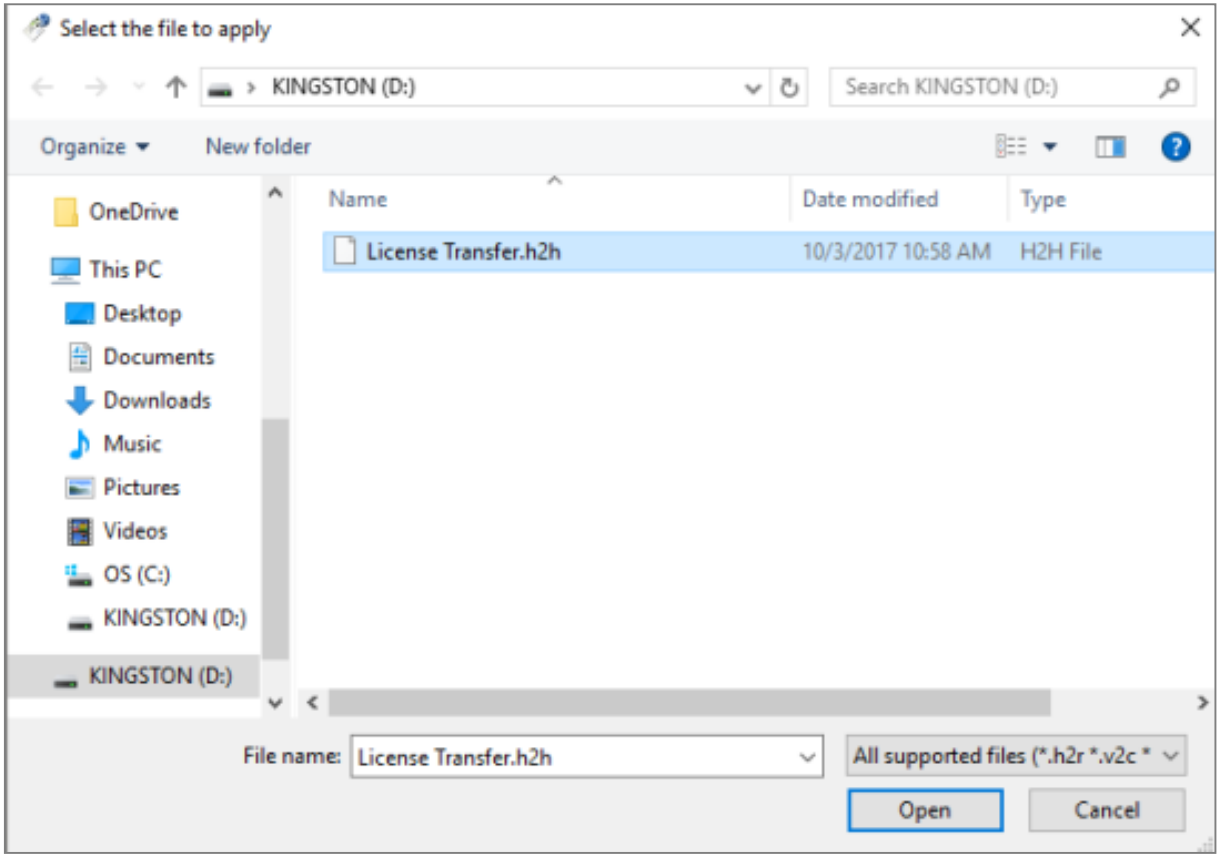
- Specify name for License Transfer File

  (New PC License Transfer.h2h)
- Click on Browse
- Save to the USB stick
- Click OK
- Saved file is on USB



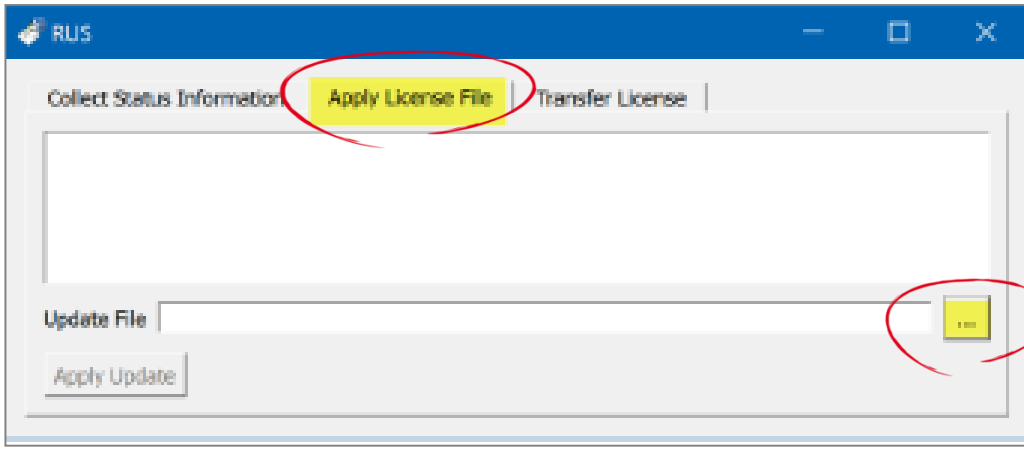
License Transfer

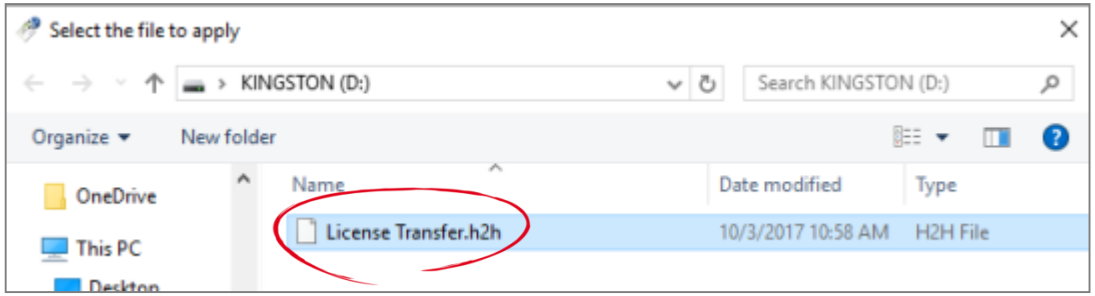
→License Transfer File on USB



License Transfer: New PC

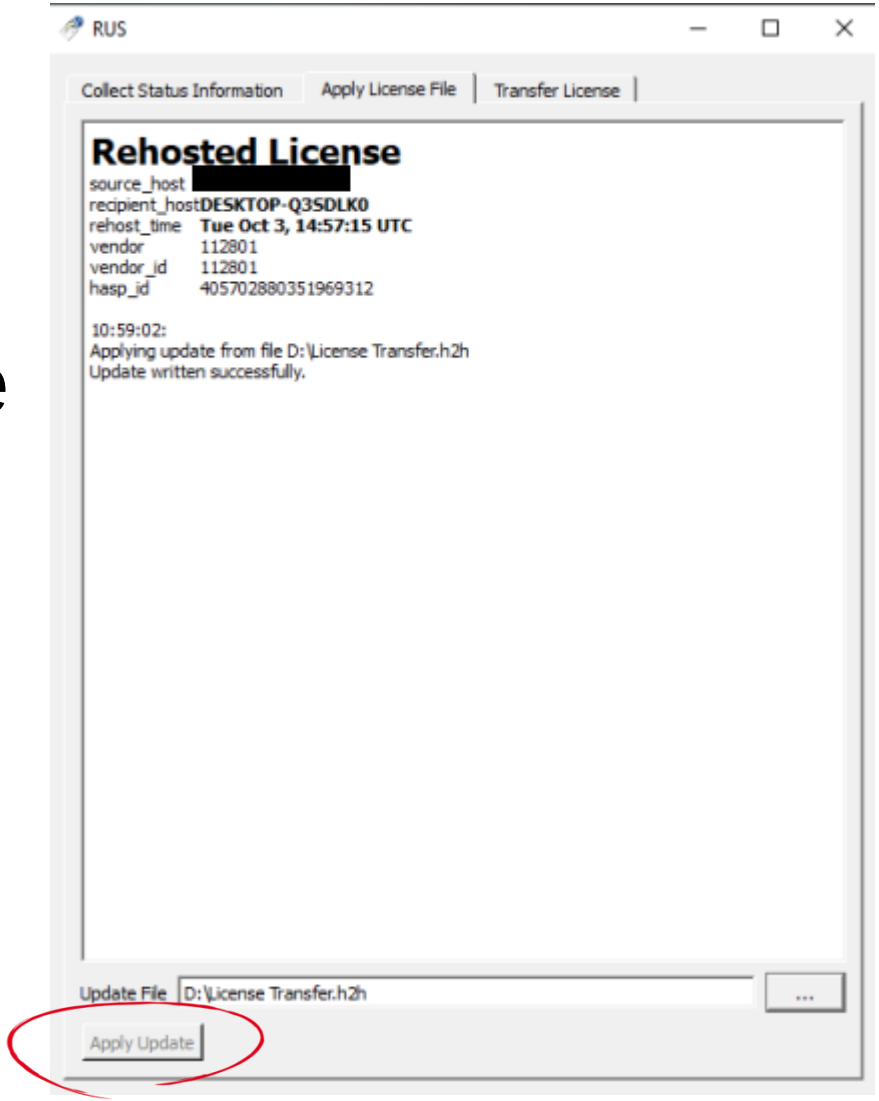
- →Plug in USB
- →Run RUS from USB stick
- →Click on Apply License File tab
- →Click on Browse
- →Select .h2h file
- →Open





License Transfer

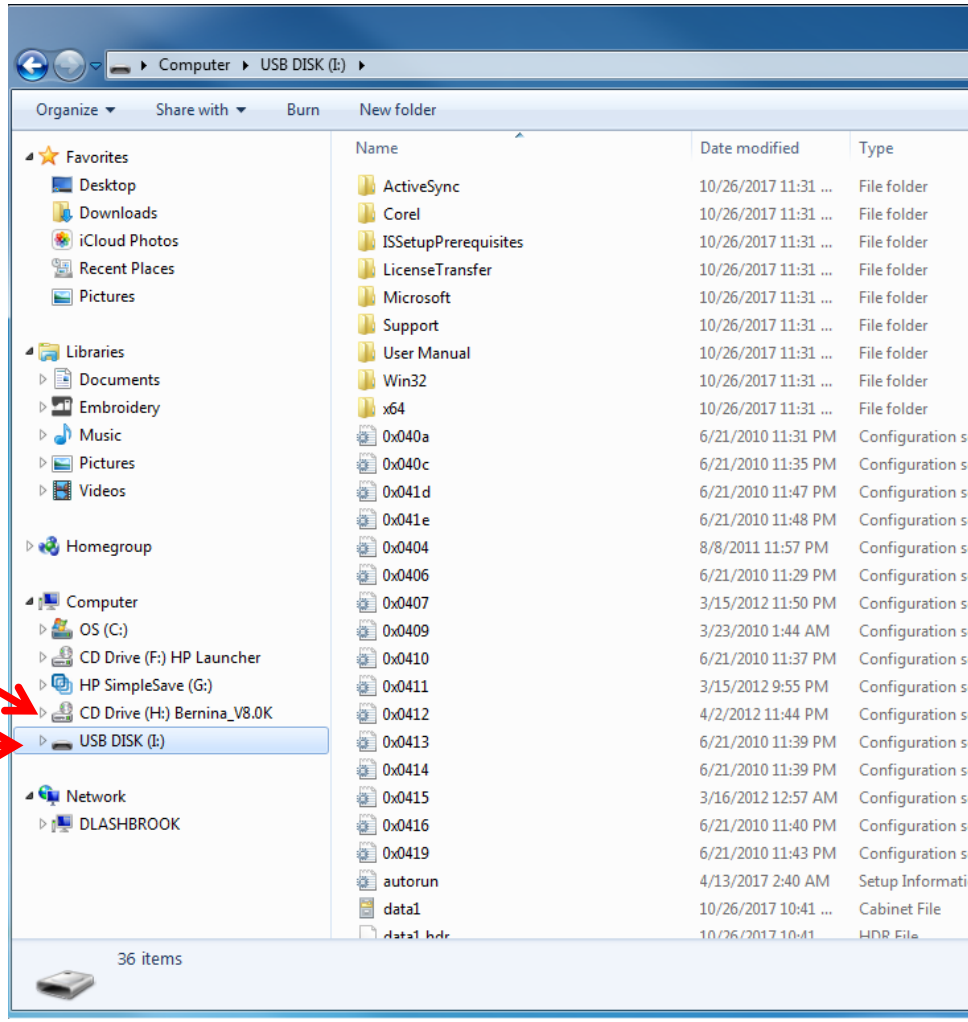
- Click on Apply Update to confirm transfer
- Confirmation message
- Close RUS
- Run software on new PC



Copy Full Version

→Version 0K

→New full version



Questions about Activations?

- Contact Software Support
- SS contacts Wilcom who can issue additional activations

Update Improvements:

Be sure to read the Release Notes