



103 W. Tennessee Ave  
Oak Ridge, TN 37830  
(865) 272-5263

## Class Policies

Updated August 2017

- Payment in full due upon signing up for class to in order to ensure your spot.
- To help prevent classes from being cancelled for lack of attendance, please sign up early as a minimum number of students are required to hold a class.
- Classes will be held with 3 student minimum requirement. Some classes will have a maximum number of students.
- If a guest comes to class, they must pay the class fee – even if they don't participate in class.
- We do not require our customers to purchase supplies from Atomic Fibers. However, we do offer a 10% discount on all class supplies purchased at Atomic Fibers.
- Each student must have an authorized copy of the book or pattern (no photocopies).
- Students need to bring the required basic sewing supplies as listed on the supply list.
- On the day of your class, Atomic Fibers offers a 10% discount on all products purchased.
- All classes have supply list, once you have reserved your spot you will receive a supply/prep work list via email. If you can't receive email you can come by the shop to pick it up.
- Within 5 days of schedule class, classroom will be confirmed and informed to students, along with supply lists and prep work.
- Most classes have prep work. It's imperative to complete prep work to get the most of your class when you arrive.
- Students may arrive 15 minutes early to class to set up. Classes will start on time, so please arrive early to set up and be ready to start.
- Classes longer than 4 hours, students need to be prepared to bring their own drinks, snacks and bag lunches.
- If student desires to retake a previous class with the same instructor, the class fee with be discounted by 25%.

### **Refund Policy**

- If Atomic Fibers must cancel (due to low attendance) a full class a refund or shop credit will be issued.
- If student needs to cancel, full class refunds will be given only 7 days before scheduled class. Atomic Fibers offers a refund as a store credit.
- If Weather Policy is in effect, Atomic Fibers will try to reschedule class or refund/credit will be issued.
- No show, no refund.

***We want you to have the best experience in our classes, please come prepared to class!***