

FAQ

Do I get to choose whether or not I have a secondary water meter installed at my residence?

No. The Davis and Weber Counties Canal Company (D&W) intends to install a secondary water meter at every residence in the area as funding is available. Meters are now required on all new secondary water connections and the existing connections are being upgraded. In order to accurately measure individual secondary water use in these areas, everyone's participation is important.

Will the meter installation cause interruptions to my secondary water service?

No. The installation of the secondary meters will happen after the secondary water is turned off for the winter in October and before it is turned on in April. The contractor will notify you 24 to 48 hours prior to beginning installation. If installations continue into the water season, only a short interruption will occur (approx. 48 hrs).

Will I have a personal shut off valve for my irrigation system?

D&W requires homeowners have their own personal shutoff valve, in their line, after the service/meter box. The shutoff valve and meter in the meter box is to be accessed only by D&W personnel. It is important for you to have the means to shut off water flow to your individual system.

Will D&W begin charging based on usage once the meters are installed?

Not at this time. D&W plans on gathering data from the meters once they are installed, and educating users on how much water is being used. The meters will also help measure the effectiveness of conservation efforts, help determine future water need projections and provide residents with a monthly use report for those that provide an email. (email name and address to meters@davisweber.org)

Will the installation affect my culinary (drinking water) system?

No. The installation should not affect your culinary water. Secondary and Culinary systems should never be connected together.

Will the meter affect water pressure?

No. The meter is an open-port meter with no obstructions or moving parts.

Will the contractor restore the landscaping in the installation area?

Yes. The contractor will restore landscaping in the area affected by the installation. The contractor may restore the landscaping on a different day than when the meter is installed, and will do so in a timely manner. If your existing meter box is located in asphalt or concrete, the contractor will have to remove enough of the hardscape to replace the meter box and the hardscape that is removed will not be replaced. D&W needs to be able to service the new boxes in the future and will not be able to if the meter box is surrounded by hardscape.

Why is the new meter box purple?

All utilities are marked and labeled with a uniform color code. Secondary water is identified with the color purple. The purple lids will help D&W staff and others identify the meter box quickly in case of an emergency. More information can be found here:

http://www.bluestakes.org/pdfs/CGA_BestPractices_13_ApxB.pdf

How can I learn more about how to conserve water, and the benefits of conservation?

<http://www.slowtheflow.org>
www.conservewater.utah.gov

Who can I contact if I have a question or concern?

You can contact Zoe Rogich with the project team anytime at (801) 719-9726 or at zrogich@langdongroupinc.com. You can also find more information on our website: www.davisweber.org.