



11262 86th Avenue North  
Maple Grove, MN 55369  
763-391-7700  
[www.Amazing-Threads.com](http://www.Amazing-Threads.com)

**Sales Associate:** Primary Responsibility is to sell product and classes available at Amazing Threads

**Duties:** Provide excellent customer service to meet the needs of customers: Greet customers upon entry to the store. Respond to customer questions and needs. Assist customers in color coordination, yarn, & needles for any project. Demonstrate knowledge of store products and locations. Process sales using the Point of Sale (POS) system. Compile & package Special Orders. Label yarn and merchandise for sale. Maintain yarn, needles, notions and books in an orderly and shopping conducive manner. Assist in product promotion and sales. Stock & move merchandise within the store. Assist the team in maintaining a clean and orderly store. Ability to clean counters, vacuum and remove trash. Demonstrate an ability to complete store opening and closing.

#### **Education & Experience**

High school diploma

Previous retail experience

Ability to knit and understand appropriate terminology. Knit or crochet novices are welcome~

Basic skills with computers and basic software.

#### **Skills & Abilities:**

Excellent customer service, interpersonal and problem solving skills.

Ability to work alone and as a member of a team.

Ability to use a computer and POS system

Available to work days, evenings, & weekends. A minimum of 12 hours per week is required

Strong interest in fiber arts

Ability to sit, stand, walk, and move throughout the store on a daily basis for up to 8 hours

Ability to stock shelves on the ground and those above arms length

Ability to lift and/or move up to 35 lbs

Ability to be exposed to man-made and animal fibers