



81 Old Trolley Rd
Summerville, SC 29485
843.900.5440

Renters Rules

NO FOOD, DRINKS, OR CHILDREN UNDER THE AGE OF 16 WILL BE ALLOWED AROUND RENTAL MACHINES.

Each Quilter Quilts at his or Her Own Risk

Although we do our best to keep the machines in good working order, there may come a time when wither you don't quilt perfectly, or the machine doesn't work perfectly. For example, maybe you made an error when you changed the bobbin, or the bobbin tension spring wore out. It is a machine—it can and does happen. And if it does, the shop is not responsible to rip it out for you or to replace fabric.

Machine Rental Fees

Our longarm machines rent for \$20 per hour, with a 2 hour minimum or \$125.00 for the day (10:00AM-4:30PM).

Thread

Solid, basic color thread is included in the rental fee. We require everyone to use our thread, unless pre-approved by our longarm specialist or management. Top thread and bobbin thread must be the same color. Use of bobbin winder will be permitted. Pre-wound bobbins are not allowed on longarm rental machines.

Basic Solid Colors: black, white, cream, light grey, navy

Reservations Are Required and Are Non-refundable

Renters must reserve a machine in advance of their quilting date each time they rent a machine. A \$40.00 reservation fee is applied to your rental. If a renter cancels, or cannot make the date for any reason, we do not refund the reservation fee, nor do we apply the payment to another time slot.

Mentor Program

If it has been more than 6 months since you've had the class or rented the machine, you must pay for a mentor. We charge \$25.00 for a mentor—a person to help you. We do expect that the first time you rent after the certification class, we will need to help you a lot, and we do not charge a mentor fee for your first time. After that, you need to pay the mentor fee if you still need more than a simple suggestion. Anyone may request a mentor at any time. A mentor does not pin up, or do more than provide verbal instruction.

Renters Rules Continued...

Repeating the Class

If it has been more than 1 year since you have taken the certification course and/or rented the machine you must retake the certification course. No exceptions will be made.

Friends

When a customer rents the machine, they may bring one friend with them, or have one friend visit to cheer them on. If that person has not had the certification course, they may NOT help, or touch anything. That includes pinning, etc. It is easier to say a visitor may not touch anything, than to have to draw the line somewhere in between and patrol it. If the friend has taken the certification course, they may certainly participate. More than one friend per renter makes for close quarters, and is not fair to our other renters.

Breaks

Renters are encouraged to work at their own pace, and takes breaks as necessary. Remember you have rented the machine for a set amount of time and therefore that is your timeslot. If you choose to take multiple breaks we will not extend your rented timeslot.

Batting

We require batting for your quilts be purchased from Sew Suite Studio. We carry a wide variety of battings from Quilters Dream. If we do not have a particular Quilters Dream batting in stock, please let us know at least two weeks in advance to give us time to place an order with our supplier.

Rental Tool Kit

A toolkit will be provided to you for use during your rental. We will ask you to verify that all items are in the toolkit at the beginning of your rental and leave us your keys as collateral. At the end of your rental, please return the kit to a staffer at the register; the staffer will review the contents of the toolkit with you and return your keys.

The toolkit contains:

- a small screw driver for adjusting the tension
- an allen wrench for removing/replacing needles and feet
- a brush for cleaning the bobbin case area after every bobbin change
- a Glide foot

Renters Rules Continued...

Please do not wear very loose fitting clothes, dangling necklaces, or scarves.

Please tie back long hair.

No food or drinks near the quilting machines.

Please clean your work area before and at the end of your rental time.

In order to provide the best possible customer service experience, we reserve the right to update and/or change this policy at any time.