



Machine Service & Repair Policies

Service/Repairs: We are the Certified and Authorized repair center for Northern Colorado. We are certified to service Singer, Viking and Pfaff machines. We encourage other brands to go to the certified and authorized store/service center. Most machines are done in house. Others may say they are certified, however, they are not. If they are a Singer, Viking or Pfaff store, they must be certified and authorized to be in business. Otherwise, they are not certified and authorized. Yearly we are re-certified to be knowledgeable about all the changes and updates on these machines.

Machine service and repairs are warranted for 30 days after the service pickup date.

Machine service rates for a thorough clean & tune to SVP standards are as follows:

- Mechanical Sewing Machine: = \$119
- Electronic Sewing Machines (Digital-no cutting):= \$159
- Electronic Sewing Machines (Digital- with cutter):= \$169
- Sewing & Embroidery machines & Embroidery Units (smaller than 5" x 5" screens or small hoop sizes):= \$189
- Sewing & Embroidery machines & Embroidery Units (LARGE screens or LARGE hoop sizes- EPICS, ICONS): = \$229
- Sergers: =\$169
- Older machines (over 15 years old) = \$169
- Repairs = \$80/hr + parts