



## WHOLESALE TERMS AND CONDITIONS

### WHOLESALE PRICES

Prices contained herein are confidential Wholesale prices offered to qualified wholesale buyers. Possession of this price list does not necessarily entitle you to these prices unless qualified by Design Works.

### MINIMUM ORDER – US CUSTOMERS (International Customers: Contact Sales Rep)

Minimum opening order requirement is \$250.00 per order to one address. Reorder requirement is \$100.00.

### ORDER CHANGES

All order changes require written confirmation prior to shipment. Add-ons will be handled as a separate order subject to minimum order requirements as listed. Please check your orders carefully before placing.

### TERMS OF PAYMENT

For customers with approved credit, terms are net thirty (30) days from the date of invoice. In order to establish credit, a properly completed credit application must be on file. All other sales will be shipped either C.O.D. or prepaid by customer. C.O.D. shipments require cash, check or money order payment. Design Works Crafts, Inc. will accept Master Card or Visa credit cards for prepayment of any order. Foreign sales will be paid by wire transfer in United States currency or via credit card. Design Works Crafts, Inc. reserves the right to change open accounts to C.O.D. at any time.

### PRICES

All prices, terms and conditions are subject to change without prior notice. Merchandise will be shipped at current prices at time order is received.

### RETURNED GOODS POLICY

Customer must have written authorization before returning goods and receive a Returned Goods Authorization (RGA) number. All authorized returns must be shipped freight prepaid and must be accompanied by a Design Works Crafts R.G.A. to:

Design Works Crafts  
70 Orville Drive  
Bohemia, NY 11716

Credit for authorized returns will be issued at invoice. Requests for credit due to merchandise defect or error in filling order must be submitted within fifteen (15) days of receipt of goods and will be given full credit. RGA. number must appear on outside of return carton(s).

### DEDUCTIONS AT TIME OF PAYMENT

No deductions are allowed for billing errors, shortages or disputes, unless prior written approval has been obtained.

### **UNAUTHORIZED RETURNS**

Any unauthorized returned goods received by Design Works Crafts, Inc. will be refused and returned to customer at the customer's expense.

### **RETURNED CHECKS**

Checks returned marked "insufficient funds" or "account closed" will be charged a \$30.00 service charge. Subsequent orders will be sent certified check, cash or money order only.

### **SHIPPING**

All orders are shipped F.O.B. Bohemia, New York, prepaid and will be added to your invoice unless instructions otherwise are given in writing. If no shipping instructions are given, orders will be shipped best way. Design Works Crafts, Inc. will make every effort to meet requested delivery dates. However, due to production scheduling and transit times, we cannot guarantee exact delivery dates.

### **REFUSED C.O.D. SHIPMENTS**

All freight rehandling costs associated with refused C.O. D. orders will be added to the next order placed.

### **LOST OR DAMAGED MERCHANDISE CLAIMS**

All customers must file with the carrier for lost or damaged shipments. Upon receipt of shipment, customer should immediately inspect goods and note on freight bill any or all damages and/or shortages discovered on shipment. Design Works Crafts, Inc. shall endeavor to supply any supporting documents needed to make claim with carrier.

Terms, Conditions and prices may be subject to change without notice.

Thank you for choosing a Design Works product.

Yours,

*The Design Works Team*