

## *Servicing Locations*

### **Glendora Location**

1008 E. Route 66  
Glendora, CA 91740  
(626) 335-2770

### **Arcadia Location**

27 S. First Ave.  
Arcadia, CA 91006  
(626) 795-9907

#### **Hours:**

Tuesday-Friday  
9:00am – 6:00pm

Saturday  
9:00am – 4:00pm

**CLOSED**  
Sunday - Monday



Machine Serial #: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Warranty Expires: \_\_\_\_\_

## *Trust the Family That Cares*

You have invested good money for your amazing Pfaff Creative Icon. Love it and it will love you back. Part of that care is making sure that your beautiful machine will continue to live a strong and healthy life by getting proper care.

There is no one better to trust with your machine maintenance nor more loyal to Pfaff than Bill. Bill is the best service repair man around and he loves and knows these machines better than anyone.

You can count on the Pollard Family to take great care of you as a customer, along with your Pfaff machine, education and your sewing needs.



*The Pollard Family  
Serving the community for  
23 years*

## *Protect Your Investment*



*with the*

*Pollard  
Protection Plan*



*for the*

**PFAFF  
Creative Icon**

*Pollard's Sew Creative*  
creative sewing center



“Ensure your machine will continue to perform for years to come”

The best investment that you can make is to ensure that your embroidery machine will continue to perform for years to come.

It has been proven that performing a regular annual service, reduces the chance of major repairs from occurring and maintains the same level of performance as a new machine year after year.

Today's machines are quite different from the past.

Embroidery and quilting machines perform more stitches in one project than a month of garment sewing in the past.



“There is NO LIMIT to the amount of times you can bring in your machine”

**Here is what we can count on:**

The Icon Sewing Machine, which you should service once a year, will cost you anywhere between \$250-\$300. This is only if you service it once a year, based on machine manufacturer recommendations.

If the machine needs to be checked for such things as the needle threader, or any other issue, the bench fee is \$100. This of course does not include the cost of parts and labor that might incur.

**What about the unforeseen?**

The average price of a circuit board, if it fails, however rare it does happen, costs \$700-\$800

**This is a NO Brainer!**



“This package covers 100% of all repairs and maintenance including the cost of all parts and labor”

**The Pollard Protection Plan Includes:**

- General Service (clean, lubricate, check and set timing, tension, balance, adjust feed dog height, calibrate, set hook height, & check needle threader)
- Cost of ALL Parts & Labor
- Machine service as often as needed at no additional charge



**\$599**

**for a**

**2 Year Contact**

(Synchrony with payment no interest is an option)