



## Machine Service Pricing Effective May 20, 2019

<u>Clean, Oil, Adjust(Long Arm)</u>	<u>\$199</u>	<u>sku = COA-LongArm</u>
<u>Clean, Oil, Adjust(Featherweight)</u>	<u>\$99</u>	<u>sku = COA-Featherwt</u>
<u>Clean, Oil, Adjust(Sewing)</u>	<u>\$119</u>	<u>sku = COA-Domestic</u>
<u>Clean, Oil, Adjust(Embroidery)</u>	<u>\$159</u>	<u>sku = COA-Embroidery</u>
<u>Diagnostic/Minimum repair</u>	<u>\$75</u>	<u>sku = diag</u>
*Diagnostic applies to repair if repair is approved while machine is in for service during same visit.		
<u>House Calls up to 50 miles</u>	<u>\$100</u>	<u>sku = house</u>
(Additional mileage add \$.55 per mile one way)		

\*Clean, Oil, Adjust includes:

- disassembly and cleaning
- factory-specified lubrication
- adjustments per the factory service manual
  - balance upper and lower tension
  - needle position
  - needle/hook timing
  - needle threader if applicable
  - thread cutter if applicable
- timing belt and motor belt tension
- file needle plate if applicable
- new needle
- bench/shop supplies

\*Aside from setup and install for Handi Quilter longarms, all other pricing assumes in-store work. House  
(over)

calls are always available – be sure to include distance over 50 miles if applicable.

\*Models serviced: Elna, Janome, American-made Singer, Handi Quilter, Necchi, Pfaff. All others please ask.

\*If parts are not available for your machine, we will do everything we can do to work out the situation. If they cannot be obtained the customer will be responsible for any diagnostics or other repairs performed.

**Machines are due for routine maintenance(Clean, Oil, Adjust)at the frequency recommended:**

- Handi Quilter Long Arms            Every 2 years or 15 million stitches, whichever comes first
- All others                                Every year if used residentially(more often if commercial)
- Even if not used, machine grease solidifies over time

**For an 'heirloom' machine that someone just wants looked over to see what shape it is in, quote the Clean, Oil, Adjust price.**

- This covers opening the machine and inspecting. We will provide a further estimate once it has been looked at

**For a machine with an issue(doesn't sew, light out, etc.), there is a \$75 diagnostic/minimum charge.**

- If the customer approves repairs while the machine is in our possession this will apply towards the cost. We will collect this when machine is dropped off.
- If the customer declines repairs this fee is owed.
- If the machine is disassembled for diagnosis this charge does not cover reassembly if repairs are declined.