

SPECIAL ORDER POLICY

We will gladly special order your item should we not have it as a regularly stocked product, subject to the following policies.

Any special orders under \$200 after tax are required to be paid in full at the time of order.

All special orders above \$200 after taxes are subject to a minimum 50% deposit at the time of order. Orders will not be placed until deposit payment has been received.

Special order items and deposits are **NON-REFUNDABLE**.

NO RETURNS will be accepted on special orders or non-stock merchandise.

Special order items are covered by the **MANUFACTURER'S WARRANTY ONLY**. If you have trouble locating the Manufacturer's designated Canadian warranty centers, please contact us by phone or email at girouxsewingcentre@hotmail.com, and we will be happy to provide that information.

Special orders **CANNOT BE CANCELLED** once placed with our suppliers. This usually occurs within 24 hours after being placed by the customer; some exceptions may apply.

We will provide an Estimated Time of Arrival (ETA) for your item to the best of our ability; however, ETAs cannot be guaranteed.

We are not responsible for production delays, shipping delays, or other unforeseen circumstances that may affect delivery of any special order.