

General Block of the Month (BOM) Guidelines Available Online & In Store

We're so glad you're joining one of our BOM programs! Here's everything you need to know to ensure a smooth and enjoyable experience:

Sign-Up & Payments

- Each BOM program requires a **non-refundable sign-up fee**. Some programs may have a higher fee if they include a book or a large fabric bundle in the first month.
- Monthly payments are securely processed through **Authorize.net**.
- Please ensure your credit card has an expiration date that extends beyond the end of your BOM program. If your card changes, just give us a call to update your info.
- Blocks will not be available for early pickup or early mailing prior to the **first Saturday** of each month.

Commitment & Cancellations

When you sign up, we reserve your full set of patterns, fabrics, and supplies for the entire program. That means we've already made the investment on your behalf—so **cancellations are not permitted**. Your card on file will be charged automatically each month.

Packet Accuracy

Please check your packet each month to ensure all items are included. While we strive for perfection, occasional cutting errors can happen. If you notice a mistake, let us know **before the next BOM meeting or shipment** so we can make it right. We'll do our best to match fabrics, but exact replacements may not be available after a delay. If an error affects all participants, we'll send corrections promptly.

In-Store Participants

We're excited to host **monthly BOM meetings**! Packets will be available for pickup during regular store hours the week following the **first Saturday** of each month. Your card will be charged on the **1st of each month**. If you're out of town temporarily, we're happy to mail your packets—just let us know when to start or stop shipping.

By-Mail Participants

- A **\$4.95 shipping fee** per program will be added to your monthly charge.
- We do not offer international shipping at this time.
- Packets are mailed out the week **following the first Saturday** of each month.

- Your card will be charged on the **1st of each month**.

If you have any questions or need assistance, we're always here to help. We're so excited to quilt with you! 🧵💜