

Central Art Supply

Return/Exchange Policy

Returns (refunds or exchanges) are accepted on unused, unopened, or defective items ONLY.

ALL RETURNS (refunds or exchanges) must be accompanied by the original receipt or proof of purchase within 120 days of original purchase. Proof of purchase is considered the original receipt, Customer Profile Sales History, or Online Order Number. All merchandise must be returned in their original, unused, packaged & resalable condition. Manufacturer defects are exempt of this condition statement, to a degree of our discretion.

After 120 Days: Central Art Supply will not accept any returns after 120 days of original purchase.

No Receipt: We reserve the right not to accept any returns without proof of purchase. Store credit may be issued with Manager's approval. **NO CASH BACK.**

NO RETURNS OR EXCHANGES ON CLEARANCE ITEMS: In all cases, ALL SALES ARE FINAL on clearance items and are not eligible for return or exchange. Defective clearance items may only be exchanged.

Forms of Repayment:

- All refunds are processed to the original form of payment.
- CREDIT CARD refunds may only be credited to the original credit card.
- If exchange amount does not meet amount paid, the remaining balance will be issued in original form of payment or Gift Card. Ex: Customer with original receipt paid \$25 and is exchanging for an item costing \$20. This customer would be refunded \$5 in their original form of payment. If the same situation occurs with no receipt, the customer would receive a Gift Card. **NO CASH BACK.**

Warranty Information: For all products that carry a Manufacturer's Warranty it is the CUSTOMER'S responsibility to contact the manufacturer regarding the warranty if outside Central Art Supply's 120-Day Return Policy.

All policies subject to change.

Updated January 2023.



SHARING YOUR PASSION FOR ART.