

EPIC, LLC

Board Meeting

Wednesday, March 21, 2012

Time: 9:00 am
Location: EPIC Office

Conducted by: Shay Holley, MD

Members Present:	James Antinori, MD Russell Bradley, MD David F. Cole, MD Julie Fox, MD	Shay Holley, MD Bart Johansen, MD Mark Paradise, MD Cathey Putnam, MD	Brian Shiozawa, MD Richard Thurman, MD William Sheffield, MD
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Others Present:	Robert Parker, CEO Michael Hansen, CFO Ingrid Gordon, COO	Michael Murphy, MD, CEO, ScribeAmerica Teri Ball Heide Small
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Shay Holley, MD called the meeting to order at 9:05 am.

<u>Minutes:</u>	Minutes from February 15, 2012 Board meeting approved.
<u>Action Item</u> <u>Follow-up</u>	<p>Dr. Dave Cole announced the candidacy of Dr. Brian Shiozawa for Utah State Senate. Many members of the Board expressed an interest in contributing to his campaign. <i>An email will be sent to the Board with the amount of funds that may be contributed by EPIC, LLC.</i></p> <p>Dr. Perry announced that the EPIC clerks will begin chart reviews in May. He also recommended utilizing “survey monkey” for patient satisfaction for ABEM.</p> <p>Notice will be sent to all EPIC, LLC Partners regarding interest in purchasing outstanding EMed shares by June 1, 2012, with a deadline for payment as of December 3, 2012. Emeritus partners are eligible to purchase shares. It is not mandatory that a partner purchases a share, but highly encouraged, and only one share per partner.</p> <p>Dr. Buchanan is declared an Emeritus Partner. Buy-out proposal for SLED partners will be addressed at the next meeting.</p> <p>Dr. Fox stated that the building process of the Epic EMR that is being piloted at St. Mark’s is going well and she believes that the EMR will have the capability of being a good fit for them. Bob Parker has spoken with, and will continue to communicate with, Intermedix to ensure that the billing and coding process with the Epic EMR will go smoothly.</p>
<u>Scribe America</u>	<p>Michael Murphy, MD, CEO: A Power Point presentation was given and open discussion ensued.</p> <p>Dr. Holley wanted to know which facilities are interested in the scribe program. PVH, ORMC, and St. Mark’s are very interested. Staggering the implementation will be the best way to begin. Bob Parker mentioned that IHC will not be implementing scribes in the near future so it will give EPIC, LLC an advantage in this market. Bob Parker recommends starting three pilots at different owned facilities. One in a HCA facility, one in an IASIS and perhaps at MWMC. He also recommends St. Mark’s being one of the best places to start because of the new implementation</p>

	<p>of Epic EMR and its capability to work so well with scribes. The Board decision is that EPIC will begin with 12 hours a day at PVH, ORMC, and MWMC with Lakeview and Davis to follow at a later date to be determined by each Division. Bob Parker will get the contracting process going and then will contact the group leaders to work out scribe scheduling. An official vote was not proposed due to the fact that the respective Divisions will be paying for the scribes, not EPIC. A motion was put forth to contract with Scribe America. The Motion passed unanimously.</p>
<u>Financials</u>	<p>Mike Hansen, CFO: Hand outs and power point presentation given.</p> <p>Teri Ball addressed questions from the Board regarding deficiencies, 880's, and Coral at the IASIS facilities. <i>Teri Ball, or Dr. Cole, will talk with Lynette Tylka, Regional Project Manager of Clinical Applications from IASIS, regarding the signing out of charts and how the process may be improved.</i></p>
<u>EPIC Business</u>	<p>-Private Banking; Ingrid Gordon, COO: Introduction to Zion's Bank Private Banking program. Hand-outs and brochures provided. We need to support Zion's Bank and their Private Banking Program as Zion's has brought, and will continue to bring, added value to EPIC.</p> <p>-Risk Management Courses: Bart Johansen, MD: Dr. Johansen wanted to know if CME credits for Greg Henry courses will be equal to Sullivan courses and how they will be tracked. The Board reiterated that the CME credits for Greg Henry needed to be equivalent to the CME credits for the Sullivan courses and that course completion certificates needed to be turned into the EPIC office to prove that the courses have been completed. The topic of the penalty for not completing courses was reviewed (please see February Board meeting minutes).</p> <p>-Allied Health Professionals holidays; Dr. Johansen is receiving negative feedback from extenders because Easter is not a paid holiday. It is not an administrative holiday, but they do have to take time from their families. There was a vote to include Easter as a paid holiday for extenders. <i>Ingrid Gordon will send an updated email with information regarding the change.</i></p> <p>-UMA Delegates; Bob Parker: UMA needs two delegates from EPIC. John Dayton, MD, Robert Grow, MD, and Todd Yeates, MD have expressed interest in the past. <i>Bob Parker will contact them and ask them to participate.</i></p> <p>-Events on the Hill; Brian Shiozawa, MD: HB 434, and SB 161 passed the Utah House of Representatives and Senate. SGR 15, allowing peer review to be admissible in a court room has been voted down.</p> <p>-HCA Action Plan; Bob Parker is in communication with HCA regarding what they are expecting from the EPIC, LLC physicians in terms of patient satisfaction, metrics and referrals. Bob will also be doing the same thing with IASIS. HCA provides a patient satisfaction report for each physician. HCA is also developing a new format that will compare all of EPICs doctors who work at HCA. Rebecca Hunter, from HCA, will be attending the next Board meeting to discuss their action plan and how it impacts EPIC.</p> <p>Scott Williams, MD would like EPIC to track referrals from HCA facilities by utilizing Intermedix data. Bob is working with Keith Tucker on this project.</p> <p>Mark Paradise let everyone know that Dr. Silverman will be the Transfer Center Medical Director for HCA. They want help in the direction of fielding some of the phone calls whether it is cardiology, oncology, etc... Bob Parker would like Dr. Silverman to talk with Cathey Putnam regarding this issue. The procedure would still be to have the specialists accept the patient, unless the specialist specifies that the patient go to the ER to act as accepting physicians. The standard</p>

	is set by University of Utah standards, and that is what we need to be striving for. It was proposed that we invite Siri Holt and Mark Meadows to our meeting to clarify how transfers work.
<u>Other</u>	<p>Bart Johansen, MD, would like to know if there is a possibility of having a different EMR, other than Coral, implemented at JVH. IASIS visited Jordan Valley to evaluate the situation and is promising to work out the problems. Dr. Johansen will be going to St. Francis hospital in Atlanta to observe how they use their MedHost EMR system. Dr. Cole mentioned that there should be representatives from other hospitals that go with him. Dr. Cole and Dr. Holley will go with Dr. Johansen the second week of April or, Dr. Cole suggested that EPIC approach MedHost to come to one of our hospitals instead of our doctors going to theirs. <i>Dr. Cole will send a letter to Bryanie Swilley to elicit his support, Rich Thurman, MD, will contact Jeff Frandsen, CEO of SLRMC, and Dr. Holley will contact Mike Jensen, CEO of DHMC. Dr. Johansen will also approach MedHost to see if they will come and talk to EPIC.</i></p> <p>Dr. Holley has an email from Impact, regarding HR 57. Last week, the U.S. House of Representatives passed H.R. 5, comprehensive medical liability reform legislation, coupled with legislation to repeal the Independent Payment Advisory Board (IPAB).</p> <p>During the debate on the House floor, one of ACEP's top legislative priorities, H.R. 157, the "Health Care Safety Net Enhancement Act of 2011," was unanimously approved as an amendment to H.R. 5. Specifically, H.R. 157 deems emergency and on-call physicians who provide EMTALA-related services as federal employees under the Public Health Safety Act only for the purpose of providing liability protection. These protections will help ensure emergency and on-call physicians remain available to treat patients in their communities.</p>

Meeting dismissed at 12:30 pm

UPCOMING EVENTS

Wednesday, April 18, 2012 – Board Meeting – EPIC Office

Wednesday, May 16, 2012 – Board Meeting – EPIC Office

Friday, November 16, 2012 – Annual Meeting