

Store Policies:

We try to make customers happy. We prefer not to take returns. If you order through Paypal we may need to contact you so we appreciate a telephone number.

Paypal has an automatic chart for postage. We do use US Priority Mail. We can send UPS or FedEx if you desire, but you will have to call us directly rather than using Paypal. If you are an international customer, we will take your package to the post office, get a price, then bill you for additional postage charges through Paypal. When you ok these extra charges we immediately mail your package on our next visit to the post office.

If you call an order in and it is something very small such as several packages of needles and some embroidery thread, we try to mail these in the small manila envelopes for a lesser charge than US Priority Mail.