

New Castle Snow Removal

The Town of New Castle Public Works Department provides professional and timely snow removal for over 50 miles of roadway. Generally, snow plowing operations begin when snow levels exceed 2 inches. The snow removal crew includes up to five "on call staff, starting as early as 4:30am. This crew consists of four plow drivers to clear streets, and one small equipment operator to clear public sidewalks. We prioritize the streets according to traffic volumes and public safety requirements, focusing first on school access and primary routes for emergency vehicles. Special attention is paid to hills, curves and intersections.

Down Town:

In the Down Town area snow is plowed to the center of the roadway. The snow is then relocated to snow storage sites no sooner than the following day.

Residential Neighborhoods:

Snow on residential neighborhood streets is typically plowed from the center of the street toward both sides. All snow from private property or adjacent sidewalks should be stored on private property.

Private Snow Plowing:

Placing, dumping or pushing snow onto town streets or right-of-ways from adjacent properties is prohibited.

Snow Plow Safety:

Please slow down and use caution when snow removal equipment is on the roads. Follow well behind the plow with your headlights on. Keep back a minimum of 50 feet to avoid driving in the operators blind spot and to allow for abrupt movements. Stay clear of flying snow and sanding material.

Frequently Asked Questions

How are street prioritized?

The streets have been carefully prioritized according to traffic volume and public safety requirements. After plowing the first and second priority streets, the residential streets are next.

Who is responsible for snow removal on my sidewalk, driveway and mailbox area?

Property owners or occupants are responsible for snow removal on sidewalks adjacent to their property, and in or around driveways and mailboxes.

How can I avoid damage to my landscaping?

The public right-of-way extends beyond the edge of the street. A public right-of-way serves many purposes including providing for snow storage. Please keep any potential landscape obstructions outside of the right-of-way.

Why haven't the main roads been cleared by the time I leave to work?

To provide safe access for commuters and to avoid high traffic volumes, the Public Works Department prefers to clear streets in the early morning hours, before you leave for work. Due to the timing and severity of the storm, this is not always possible.