



News from 10,000 Feet!

March 2014

Brian Head Town News

Volume 13

Town Manager's Message

It's been a great winter thus far for the Town of Brian Head, despite the sparse snow. We've had some great events and business is doing well. Residents and visitors alike have been enjoying their winter playground.

Your town government continues to put forth our best effort to achieve the vision of our residents, guests, and the Town Council for Brian Head. We've been heavily engaged in strategic planning over the past several months. Steps 1 and 2 of the process (creating a Community Vision and setting Town Goals) have been completed. Thank you to all those folks who participated on focus groups and in public hearings. The Town Council is now reviewing strategies and action steps for achieving these goals. This is taking place over a series of public meetings; the next one is scheduled for March 11 at 1:00 p.m. at the Town Hall. We welcome your attendance and input as we set these strategies.

Once the strategic plan is in place, we will use that as the basis for our budgeting process. Budgeting will begin in earnest in late April with the Council Budget Retreat. This year, the Town will be rebuilding the budget from the ground up to align it with the strategic plan. Again, we welcome input during each of our public meetings where the budget will be discussed. Please check brianheadtown.utah.gov for meeting dates and times, or like us on Facebook to receive regular updates.

Reverse "911" Information (From Salt Lake VECC 911)

Brian Head Town would like to encourage all residents – both full-time and part-time, to sign-up for Reverse 911 services in Utah and Iron County. If you sign up, the reverse 911 call would go directly to your cell phone or landline in the event of an emergency. So, even if you happen to be out of the State, you would receive notification of any major emergencies happening in Utah and Brian Head Town (i.e. earthquake, fire, etc.).

Instructions for signing up for **Iron County** Reverse "911" services are as follows: Go to www.ironsheriff.net. From the list in the left-hand column select "Reverse 911." Register under "Info & Registration." The process is simple and only takes a minute!

The instructions for entering your cell Phone/VoIP into **Utah's** DCC Emergency Notification System (ENS) Database are as follows:

- Go to www.vecc9-1-1.com
- Click menu item VoIP Registration (top of the screen)
- Click [New User](#) link at the bottom of the screen
- Fill in the blank fields and click [Add](#)
- Login using the information you just entered and click [Login](#)
- Click Add Address

In the following fields, enter your address and telephone number following the directions given on the page; Street #: House Number only; Street Name: Rest of your official address (using stated abbreviations), including the direction behind your house number. Below are some samples:

5360 S Ridge Village Drive would be entered as:

Street #: 5360
Street Number: S Ridge Village Dr

4104 S 3305 E would be entered as:

Street #: 4104
Street Number: S 3305 E

- Do not put any dashes in your telephone number
- Select either VoIP or Mobile in the drop down box

Click in the [checkbox](#) if you agree to have your information entered into the DCC database. Then click [Add](#). Your information will then show on the next screen, along with an Edit or Delete feature in the event the information changes in the future. Click [Logout](#).



911 Wireless Services

(Information obtained from the Federal Communications Commission website)

Background - The number of 911 calls placed by people using wireless phones has significantly increased in recent years. It is estimated that about 70 percent of 911 calls are placed from wireless phones, and that percentage is growing. For many Americans, the ability to call 911 for help in an emergency is one of the main reasons they own a wireless phone. Other wireless 911 calls come from “Good Samaritans” reporting traffic accidents, crimes or other emergencies. The prompt delivery of wireless 911 calls to public safety organizations benefits the public by promoting safety of life and property.

Unique Challenges Posed by Wireless Phones - While wireless phones can be an important public safety tool, they also create unique challenges for emergency response personnel and wireless service providers. Since wireless phones are mobile, they are not associated with one fixed location or address. While the location of the cell site closest to the 911 caller may provide a general indication of the caller’s location, that information is not usually specific enough for rescue personnel to deliver assistance to the caller quickly.

Tips for Consumers - As stated above, a wireless service provider may not be able to accurately and automatically determine a 911 caller’s location. As a result, when replacing your handset, you should always ask about the new handset’s E911 capabilities. Some providers may offer incentives to encourage customers without location-capable phones to obtain new location-capable phones. For example, they may offer location-capable handsets at a discount. Some providers may choose to prevent reactivation of older handsets that do not have E911 capability, or they may adopt various other measures. If a provider declines to reactivate a handset that is not location-capable, the FCC still requires the provider to deliver a 911 call from that handset to the appropriate PSAP.

Tips for 911 Calling - Consumers making a 911 call from a wireless phone should remember the following:

- Tell the emergency operator the location of the emergency right away;
- provide the emergency operator with your wireless phone number, so if the call gets disconnected, the emergency operator can call you back;
- PSAPs currently lack the technical capability to receive texts, photos and videos;
- if your wireless phone is not “initialized” (meaning you do not have a contract for service with a wireless service provider), and your emergency call gets disconnected, you must call the emergency operator back because the operator does not have your telephone number and cannot contact you;
- to help public safety personnel allocate emergency resources, learn and use the designated number in your state for highway accidents or other non-life-threatening incidents (States often reserve specific numbers for these types of incidents. For example, “#511” is the number used for highway accidents in Utah.);
- refrain from programming your phone to automatically dial 911 when one button, such as the “9” key, is pressed. Unintentional wireless 911 calls, which often occur when auto-dial keys are inadvertently pressed, cause problems for emergency call centers;
- if your wireless phone came pre-programmed with the auto-dial 911 feature already turned on, turn this feature off (consult your user manual for instructions);
- lock your keypad when you’re not using your wireless phone to help prevent accidental calls to 911; and
- consider creating a contact in your wireless phone’s memory with the name “ICE” (in Case of Emergency), which lists the phone numbers of people you want to have notified in an emergency.

Filing a Complaint with the FCC - If you have a problem completing a 911 call from your wireless phone, first try to resolve the problem with your service provider. If you cannot resolve it directly, or if you think your wireless service provider is not complying with the FCC’s wireless 911 requirements, you can file a complaint with the FCC using an [online complaint form](#). There is no charge for filing a complaint. You can also file your complaint with the FCC’s Consumer Center by calling 1-888-CALL-FCC (1-888-225-5322) voice or 1-888-TELL-FCC (1-888-835-5322); or, writing to: Federal Communications Commission, Consumer and Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 445 12th Street, SW, Washington, DC 20554.

For More Information - For information about other communications issues, visit the [FCC’s Consumer website](#).



Brian Head Events March, April & May 2014

(Contact Brian Head Resort at (866) 930-1010 or Brian Head Town at (435) 677-2029 for more information)

March 1, 2014 (Saturday) – Mardi Gras at Brian Head Resort - Brian Head Resort is bringing New Orleans to 9,600 feet with Mardi Gras on the mountain. Enjoy New Orleans style dishes at the Giant Steps and Navajo Lodges. Collect all of the Mardi Gras beads located at each lift and lodge. Join us, New Orleans style on March 1, 2014.

March 8, 2014 (Saturday) - Triple Crown (Big Air) at Brian Head Resort – Get ready for the last event of the Brian Head Resort Triple Crown - big air. Big air prizes will be awarded three deep in each category. Registration will also be available morning of the event. **Categories:** Men's Board Pro, Men's Board Amateur, Women's Board Open, Men's Open Ski, Women's Open Ski; **Date:** March. 8, 2013; **Registration:** 9:00am-11:00am (Feb. 8, 2014); **Start Time:** 12:00pm; **Location:** Bypass Terrain Park; **Registration Fee:** Free with a lift ticket.

March 15, 2014 (Saturday) – Bonfire hosted by Summit Mountain Lodge Resort (SMLR) – 7:00pm at Brian Head Town Pavilion (535 S Vasels Road). Free to the public. Come enjoy hot chocolate, s'mores, a bonfire, and good company!

March 15 – 16, 2014 – St. Patty's Extreme Bag Jump Tubing – Join Brian Head Resort for this fun St. Patrick's Day event. Participants will be able to cruise down a tubing lane into a jump that will send them soaring into the Brian Head Bag Jump. Get one jump for \$5 or four jumps for \$15. For your safety, helmets are required. Continue St. Patty's weekend at the Last Chair Saloon with Irish style food and green drinks on Saturday, March 15th.

March 21 – 23, 2014 (Friday, Saturday & Sunday) – KOMP Great White Weekend at Brian Head Resort – Come up and enjoy a weekend with our friends at KOMP 92.3 Las Vegas with live tunes, radio broadcast and good times. Visit us at the newly renovated Last Chair Saloon and enjoy the best food on the mountain with live music.

April 5, 2014 (Saturday) – King of the Mountain at Brian Head Resort – The King of the Mountain Competition will test competitors speed, control, balance and skill. The competition will involve a dual giant slalom while holding bowls of water. Competitors will be judged on time and water measurement. The event is FREE, but every competitor will still have to register. Registration will be available on the day of the event. 11:00am-1:30pm: Day of Registration; 2:00pm – Start; Location: Giant Steps; Registration Fee: FREE; 100 person cap; Categories: Men's, Women's, Kids (12 & under) ski & snowboard. (6 categories total).

April 12, 2014 (Saturday) – Cardboard Sled Race & Pond Skimming at Brian Head Resort – The annual Cardboard Sled Race will take place on April 12, 2014. Bring your sleds to the Giant Steps mountain ready to compete at 10:30am. Registration will take place the day of the event at the Last Chair Saloon from 9:00am-10:00am. Prizes will be awarded based on time and best of show. Get ready to test your skills at the annual Pond Skim. The event is FREE, and registration will take place same day as the event at the Last Chair Saloon from 10:00am – 12:00pm. The Pond Skim will take place at 1:00pm. Prizes will be awarded for best skim, best crash and best custom.

April 19, 2014 (Saturday) – Dual Moguls Competition at Brian Head Resort – Brian Head Resort is going back in time with the Dual Moguls Competition on April 19, 2014. Show up in your retro ski gear and join us for this FREE event. Location: Giant Steps; Registration: 9:30am – 1:00pm at the Last Chair Saloon; Start Time: 2:00pm; Categories: Wannabe Pro and Amateur for both Men and Women, and Ski and Snowboard.

April 20, 2014 – Brian Head Resort Closes for the winter season.

Remember, until the Ski Resort closes for the season ski passes are \$25 on Tuesdays; Thursdays are College Nights - \$15 for night skiing; and every Saturday there is live music at the Last Chair Saloon.



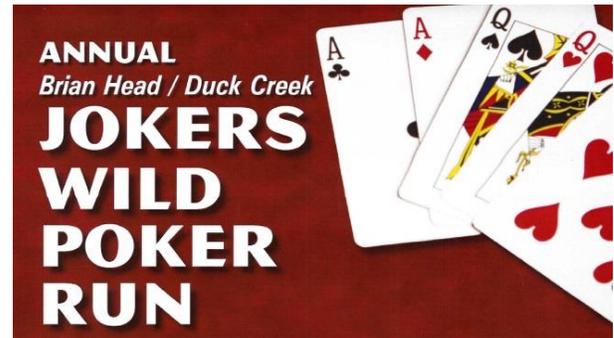
NAME THE LAKE AT BRIAN HEAD!

We are having a contest to name the new Lake at Brian Head Town. Please like us on Facebook and submit your suggestion there – www.facebook.com/brianheadtown.utah.



Town Tidbits

- If you would like to keep up-to-date on things in Brian Head, please sign up for the Town’s mailing list. Send email addresses to Alice Mattson at amattson@bhtown.utah.gov. We will send important information to you about our Town – emergency notifications; Town events and happenings; Town updates; and urgent announcements.
- If you would like to get your utility bills via email, please contact Wendy Dowland, at wdowland@bhtown.utah.gov.



Annual Jokers Wild Snowmobile Poker Run

The annual Jokers Wild snowmobile poker run was held February 15, 2014 (the Saturday of Presidents’ Day weekend). This was a good opportunity for the entire family to get out and explore the snowmobile trails between Brian Head and Duck Creek Village. We had a great turnout and couldn’t have asked for better weather. Participants registered, either in Brian Head or Duck Creek, with the goal of stopping at five (5) different stops along the way. Duck Creek hosted a \$5 barbecue lunch for the riders. The Forest Service hosted a stop at Midway in which they provided the riders with information about our wonderful trail system. Cedar Breaks National Monument was one of the scenic stops where riders could take a break and refresh themselves with a cold beverage while drinking in the scenery of Cedar Breaks in the winter. The ride came to an end at Cedar Breaks Lodge where prizes were awarded to the participants. We want to thank those sponsors who helped to make this a great event.

Brian Head will again host the annual Jokers Wild Snowmobile Poker Run next year on Presidents’ Day weekend in February 2015. We look forward to seeing you there!



Cedar Breaks Overlook - Taken at Brian Head Town’s 2014 Snowmobile Poker Run (photo courtesy of Bret Howser)